

Making Your Item Records Make Sense

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Heather Kaufman, Senior Collection Management Librarian



Who We Are





- Independent district with 20 branches
- Polaris users for over 15 years
- Host Polaris on premise
- Polaris is part of our IT Portfolio Management Process
 - Business owners are Collection Management (including technical services) and Customer Experience (Public Services)
- Simply Reports user
- SQL data dude





The ability to take data - to be able to understand it, to process it, to extract value from it, to visualize it, to communicate it, is going to be a hugely important skill in the next decade.

Hal Varian: Google's chief economist

The Whys

- Record coding was legacy from previous ILS
- 170+ collection codes that were mostly mirrored by statistical code
- Grown organically over the years with no definition or structure
- Pulling data was challenging







Previous Work that Set Us Up For Success

- Polaris System Configuration Audit
- Polaris Permissions Project
- Leadership Academy Capstone Project Polaris Upgrade







Methodology

Cross departmental project team



Corrine Weatherly KC



Hannah Taylor UP



Margaret Bliss GHM



Annabel Guimont PKS



Tracey Thompson CM



Heather Kaufman CM



Luisa Diaz





Methodology

- Project management tools such as project charter, work breakdown structure, etc.
- Stakeholdered with Community of Practice (Adult Services, Youth Services, and CE Supervisors)
- Roadshows
- Training
- Follow-up at 30 days and six months

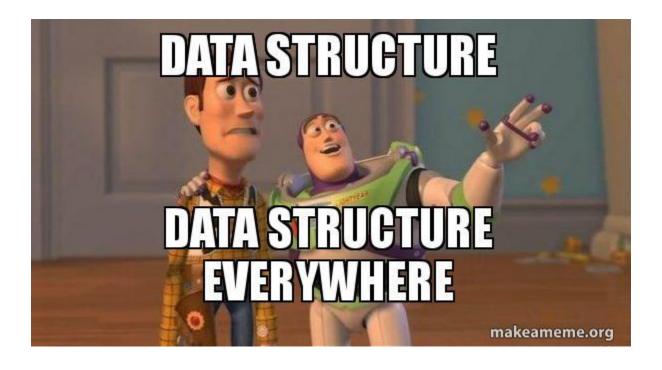






Structure and definitions

- Meet Industry Standards
- Clear path to the data
- Defined Purpose for the fields
- Unique data in each field
- Improved Consistency







Definitions

- Collection Code: Define collections. Consistent, intuitive naming system that allows the collections to be view in their entirety such as DVD and Fiction
- Statistical Type: will be used to take a deeper dive into the collection such as genres and Dewey centuries
- Prefix (Top line of call label): Name of the audience such as Japanese, YA, and Juvenile
- Shelf Location: Branch specific notation of items that are shelved in areas separate from the rest
 of their collection
- Material Type: System defined; allows for narrowing of searching by physical format. Also impacts loan periods and fines.

Note: We will do a clean up of Shelf location and Material Type to remove outdated options.





Collection Names & Shelf Locations

What's in a name?
That which we call a rose by any other name would smell as sweet.

William Shakespeare

PICTURE QUOTES . com

Collection Name Changes & Shelf Locations

- GOALS
- Increase PCLS customer findability
- Increase staff findability
- Be as intuitive as possible
- Data organized in a way that draws clear
- Clean Up





Collection Change Recommendations					
Current Collection Name	Recommended Collection Name	Reason			
Talking Book	Audiobook	More intuitive for PCLS customers and staff. Industry standard			
Easy	Picture Book	More intuitive for PCLS customers and staff.			
Easy Board Book	Boardbook	Distinguishes this collection for other children's collections.			
Easy Reader	Reader	Distinguishes this collection for other children's collections.			
Large Type	Large Print	Industry standard and the Polaris type of material (which can't be changed) is Large Print.			
J Fiction Readalong J Non Fiction Readlong	Readalong	Clear for customers, eliminated confusion regarding easy or juvenile			





	Other Collection Recommendations	
Current Collection	Recommended Change/Questions	Reason
EPB	Change to shelf location instead of collection code with a Statistical Code of EPB.	There isn't enough items to constitute a separate collection, and they will be included in Children's report. Having a stat code will still allow weeding and circulation reports to be run.
JPB	Recommend rolling into Juvenile collection.	Consistent with YA. Can still search to find paperbacks at a material type.
Career and Education Center	Sunset collection code.	No longer used.
International Collection CD- Korean	Sunset.	Not able to obtain – no longer collection. Withdraw remaining items or move to WORLD.
Juvenile NF Large Print	Roll into Juvenile NF	Not enough items for separate collection code. Will still have material type of Large Print.
Juvenile Fairytales	Roll into JNF with shelf location of Fairy Tales and state code of Fairy Tales	Consistent with other collection codes and easier to pull reports. Still findable.
J Reference	Used for 31 titles	Recommendation to review titles.
J Theme Packets	Sunset	No longer used
Non Fic Professional	Sunset	Collection has been rolled into NF
Oversize	Change to shelf location	Will be included in reports for pertinent collection





Labels

- Consistency with wording
- Cover as little of the spine/title as possible
- Readable Font
- Add year to Fiction recommendation
- Preference given to prefix and class on skinny spines
- Intuitive





CHRISTMAS REFERENCE **CHILDREN ROMANCE CHILDREN CHILDREN** LGE PRINT AUDIOBOOK **BIOGRAPHY PATTERSON** 759.13 **RIORDAN** 394.2663 PATTERSON WILLIAM **FIELD WYETH TRUEIT FIELD** 2018 2017 2018 2013 2016 2014 2018 YA READER **DEUTSCH** READER YΑ YΑ PICTURE BK **GERMAN** MEYER MILNE 613.5 646.7 **WILLIAM JOHNS** CLINE **BRETT** 2015 1956 2017 2010 2011 2019





How did we make all of these changes?

- Utilized a Test Server and made all changes here first
- Provided new Codes to Innovative for Programming
- Created a series of Crosswalk documents
- Decided who would so which parts of the work





Playing with the Test Server

- Completely separate instance of Polaris
- Make changes without Fear of blowing up the Production server
- Allowed III access to test process







Dividing up the work

Initial Plan

- PCLS would create new Collection and Stat codes
- PCLS would create a mapping document for the changes
- Innovative would map the codes with provided documentation
- Innovative would convert or create new On Order Item template

What Actually Happened....

- PCLS created the Collection codes
- PCLS provided Innovative with the new stat codes; Innovative created them in Polaris
- Innovative mapped the codes
- Innovative created new On Order Item templates





Starting the Mapping Process

A	В
Current Codes	New Codes
DVD COMEDY	
DVD DRAMA	
DVD FAMILY	
DVD FOREIGN	DVD
DVD HOLIDAY	
DVD HORROR	
DVD SCIENCE FICTION	
DVD SPECIAL INTEREST	
DVD SUSPENSE	
DVD FOR THE YOUNGEST	DVD FOR THE YOUNGEST
DVD NONFICTION	DVD NONFICTION
DVDs TO GO	DVD
EARLY LEARNING	EARLY LEARNING
EASY	PICTURE BOOK
EASY BOARD/SMALL	BOARD BOOK
EASY NON-FICTION	PICTURE BOOK NONFICTION
	DVD COMEDY DVD DRAMA DVD FAMILY DVD FOREIGN DVD HOLIDAY DVD HORROR DVD SCIENCE FICTION DVD SPECIAL INTEREST DVD SUSPENSE DVD FOR THE YOUNGEST DVD NONFICTION DVDs TO GO EARLY LEARNING EASY EASY BOARD/SMALL

	A	D	
	Current Stat Code	Proposed Stat Code	Ν
3	VIDEO SUSPENSE	Remove	C
9		YA FICTION	80
)		YA FICTION CLASSICS	
1		YA FICTION FANTASY	
2	YA FICTION	YA FICTION HISTORICAL	- 42
3	YA FICTION	YA FICTION HORROR	80
1		YA FICTION MYSTERY	
5		YA FICTION SCIENCE FICTION	
5		YA FICTION CHRISTIAN	
7	YA GRAPHIC NONFIC	Remove	C
3	YA GRAPHIC NOVEL	YA GRAPHIC NOVEL	
9		YA NON-FICTION - 000-099	
)		YA NON-FICTION - 100-199	
1		YA NON-FICTION - 200-299	
2		YA NON-FICTION - 300-399	
3	VA NON FICTION	YA NON-FICTION - 400-499	
1	YA NON FICTION	YA NON-FICTION - 500-599	- 40
5		YA NON-FICTION - 600-699	
5		YA NON-FICTION - 700-799	
7		YA NON-FICTION - 800-899	
3		YA NON-FICTION - 900-999	
9	YA PAPERBACK	Remove	C

Round 2 through 17ish

7			•									
C1:	2 · ! × ·	f_{x} CD HUMOR										,
4	A	В	С	D	Е	F	G	Н	i i	J		K
1	ExistingCollection	ExistingMatType	ExistingStatCode	ExistingCallGroup	Split	TargetCollection	TargetMatCode	TargetStatCode	ShelfLocation	LibOrIII	Notes	
2	BABY BOOKS TO GO	Book	JUV THEME PACKET			BABY BOOKS TO GO	Book	CHILD THEME PACKET				
3	BABYTIME	Book	J STORY TELLING			BABYTIME	Book	CHILD STORY TELLING				
4	BIOGRAPHY	Book	BIOGRAPHY			BIOGRAPHY	Book	BIOGRAPHY		8		
5	BOOK CLUB KIT	Book	FICTION			BOOK CLUB KIT	Book	BOOK CLUB KIT				
6	CD BLUES/SOUL	CD	CD BLUES/SOUL			CD	CD	CD BLUES/SOUL				
7	CD CLASSICAL	CD	CD CLASSICAL			CD	CD	CD CLASSICAL				
8	CD CHILDREN	CD	CD CHILDREN			CD CHILDREN	CD	CD CHILDREN				
9	CD COUNTRY	CD	CD COUNTRY			CD	CD	CD COUNTRY				
10	CD FOLK	CD	CD FOLK			CD	CD	CD FOLK				
11	CD HOLIDAY	CD	CD HOLIDAY			CD	CD	CD HOLIDAY				
12	CD HUMOR	CD	CD HUMOR			CD	CD	CD HUMOR		8	î Ç	
13	CD JAZZ	CD	CD JAZZ			CD	CD	CD JAZZ				
14	CD LATIN	CD	CD LATIN			CD	CD	CD LATIN				
15	CD MISCELLANEOUS	CD	CD OTHER			CD	CD	CD MISC			£	
16	CD MUSICALS/FILMS	CD	CD MUS/FILMS			CD	CD	CD MUSICALS/FILMS				
17	CD NEW AGE	CD	CD NEW AGE			CD	CD	CD NEW AGE				
18	CD OPERA	CD	CD OTHER			CD	CD	CD OPERA			,	
19	CD POPULAR	CD	CD POPULAR			CD	CD	CD POPULAR				
20	CD RAP/HIP HOP	CD	CD RAP/HIP HOP			CD	CD	CD RAP/HIP HOP		8		
21	CD ROCK		CD ROCK			CD	CD	CD ROCK				
57.00.00	CD SACRED	CD	CD SACRED			CD	CD	CD SACRED				
23	CD VOCAL/ EASY LISTENING	CD	CD VOCAL EASY			CD	CD	CD VOCAL/EASY				
24	CD WORLD MUSIC	CD	CD WORLD MUSIC			CD	CD	CD WORLD MUSIC				
25	DEVICE	DEVICE	(NONE)			DEVICE	DEVICE	DEVICE				
26	DVD FOR THE YOUNGEST	DVD	DVD FOR THE YOUNGEST			DVD FOR THE YOUNGEST	DVD	DVD FOR THE YOUNGEST				
27	DVD ACTION	DVD	DVD ACTION			DVD	DVD	DVD ACTION				

Process Changes and more Mapping

- Used the project to change processes
 - Utilizing \$h in 970 tags
 - Defined subfields in 092 field to map to Item records
 - Cleaned up Material Types and shelf locations







New On Order Templates

A	D	C	U	Œ
TemplateName -	TemplateOwner 💌	Non-Circulating *	DisplayinPAC *	Owner 💌
		-		Adminstrativ
	(Same as Branch in			e Center
On Order *ABIO Biography	Template name)	Blank	Checked	Library
				(Same as
				Branch in
	(Same as Branch in			Template
On Order *CDCHI Children's CD	Template name)	Blank	Checked	name)
				(Same as
				Branch in
	(Same as Branch in			Template
On Order *CDBLU Blues/Soul CD	Template name)	Blank	Checked	name)
				(Same as
				Branch in
	(Same as Branch in			Template
On Order *CDCLA Classical CD	Template name)	Blank	Checked	name)
				(Same as
				Branch in
	(Same as Branch in			Template
On Order *CDCOU Country CD	Template name)	Blank	Checked	name)
TO A CONTROL OF THE PARTY OF TH				10

Defining Subfields in 092

- Implemented to decrease customer confusion and speedup data entry
- Help to reduce errors between Bibliographic and Item records





2020

 You are an awesome woman: affirmations and inspired ideas for self-care, success and a truly happy life

by Anderson, Becca, author.

Description: 197 pages : illustrations ; 18 cm
Publisher, Date: Coral Gables, FL : Mango
Publishing Group, a division of Mango Media
Inc., [2020]

System Availability: 2 (of 4)

Call Number: 158.1082 ANDERSO 2020

Current Holds: 0



Add to My List





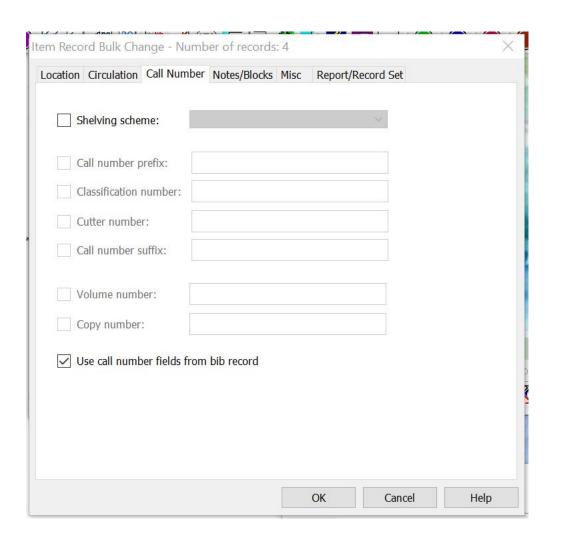
	C Field					_			
Cı	urrent	tag: 09)2	Go to tag	g:	+	+	* -	
	Tag	Ind1	Ind2	Subfield	MARC Name	Required	Validato	Repeat	Obsolete
-	083	muı	IIIuZ	Subileiu	Additional Dewey De		Yes	Yes	Obsolete
80	084				Other Classification N		Yes	Yes	
H	085			-	Synthesized Classifica		Yes	Yes	
80	086				Government Docume		Yes	Yes	
88	088				Report Number		Yes	Yes	
Ě	092				Local tag		Yes	Yes	
	25.52	#			Local indicator one		Transaction .	0.355	
			#		Local indicator two				
			5750	a	Local subfield				
				b	Local subfield				
				е	Local subfield				
				f Local subfield					
				2	Local subfield				
8	100				Main EntryPersonal		Yes	1	
	110				Main EntryCorporat		Yes		
	111				Main EntryMeeting		Yes		
H	130				Main EntryUniform		Yes		
6	210				Abbreviated Title		Yes	Yes	
Н	222				Key Title		Yes	Yes	
f	240				Uniform Title		Yes		
Н	242				Translation of Title b		Yes	Yes	
f	243				Collective Uniform Ti		Yes		
F	245				Title Statement	Yes	Yes		
8	246				Varying Form of Title		Yes	Yes	
H	247				Former Title		Yes	Yes	
H	250				Edition Statement		Yes	Yes	

Done

1 a × + + 1 m										
Organization	Pr	Scheme	Tag	Prefix	Classification	Cutter	Suffix	Vo	C	^
▲ ACL Closed Stacks	1	Dewey Decimal	92	f	a	b	e			
ACL Closed Stacks	2	Dewey Decimal	984		С	b				
Administrative Cent	1	Dewey Decimal	92	f	a	b	е			
⚠ Administrative Cent	2	Dewey Decimal	984		С	b				
Anderson Island	1	Dewey Decimal	92	f	a	b	е			
Anderson Island	2	Dewey Decimal	984		С	b				
Bonney Lake Library	1	Dewey Decimal	92	f	a	b	e			
Bonney Lake Library	2	Dewey Decimal	984		С	b				
⚠ Buckley Library	1	Dewey Decimal	92	f	a	b	е			
Buckley Library	2	Dewey Decimal	984		С	b				
⚠ DuPont Library	1	Dewey Decimal	92	f	a	b	e			
⚠ DuPont Library	2	Dewey Decimal	984		С	b				
Eatonville Library	1	Dewey Decimal	92	f	a	b	e			
▲ Eatonville Library	2	Dewey Decimal	984		С	b				
⚠ Gig Harbor Library	1	Dewey Decimal	92	f	a	b	e			

Benefits of mapping 092

- Faster data Entry
- Reduced typos in call number
- Reduced customer confusion for call numbers







Cleaning up the rest

- Changed Material Types
- Cleaned up Shelf locations
- Worked through errors in mapping







Reports

- User stories for what staff needed
- Can now pull data at a higher collection level of by more granular genre/Dewey century level
- Tweaked several reports
- PLDS was waaaaayyyyy easier





Follow-UP

- 30 day follow-up
 - Didn't make major changes
- 6 month ish follow up with survey to staff
 - Mixed reviews
 - Most feedback around lables





Questions?

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