



**25TH ANNUAL
INNOVATIVE USERS GROUP
CONFERENCE**

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Encore Forum

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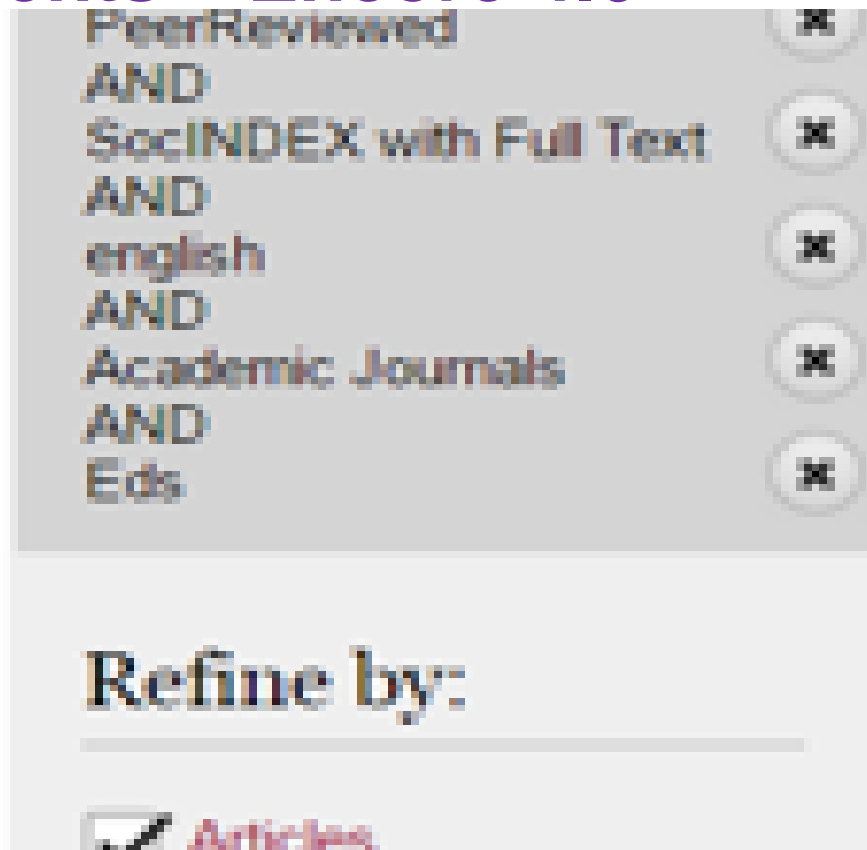
Tip: How to Find Your Encore Version

- To check to see which version of Encore you are running.
- Open Encore in a browser
- View the HTML source of the page
- The version is in comments at the top of the page.
 - <!-- Application: Encore 4.6 -->
 - <!-- Page: HomePage -->
 - [Indiana Wesleyan University -- Encore Duet](#)



2017 Enhancements – Encore 4.6

- Facet Improvements
 - Check boxes added
 - Multiple terms within a facet may now be selected
 - Improved visibility on the Boolean search executed
 - More control over EDS facets for Duet libraries
 - There is a bug with this enhancement



Questions & Issues

- User would like Innovative to revisit relator terms / codes (1xx/7xx \$e and \$4) in Encore (Duet). If they are not suppressed from view, they create problems in Encore. If a name is qualified \$e editor and the name is clicked, Encore searches the phrase “name editor”. As you know / might imagine, this kills the search.



Questions & Issues

- When will data in authority records be leveraged for faceted or other search? We'd love to be able to search for fiction written by women from Memphis (as an example).



Questions & Issues

- Integration with Encore Synergy
- What is the projected future of Encore Synergy?



Questions & Issues

- Encore Customization – It would be nice if the customization could be applied and executed at staff level instead of requiring Innovative staff assistance.
 - For example:
Our System Admin used the Admin App under Encore Messages to update the code for the message "can't find what you need." The system failed to save the custom code that was pasted into the "Current Message" text box.



Questions and Issues

- Responsive Encore? Instead of asking patrons to use Encore mobile, it would be nice to see that Encore is responsive.
- Encore mobile doesn't have the same functionality as regular Encore



Questions and Issues

- Reserve book room goes back to WebPac and not enabling the user to return to Encore
- Can you address the effect of having more material types and mat-type icons?
- Issues with the ArtSTOR entries coming up as results



Questions and Issues

- Inability to get thumbnails from ContentDM into the images portion of Encore
- General ebook integration issues especially with ContentDM harvest



Questions and Issues

- Multiple ebook integration setup by scope
- Additional Integration with third party vendors like Zinio, Freegal, Hoopla.
- Can we gain access to Encore searches?



Questions and Issues

- My Account
 - Ability to set the default sort by due date or by title.
 - Default to display list of checkout items upon first login (we have opened a ticket with III and it is now in software engineering.)
 - Ideally Reading List should be independent of the weeding. Patrons would like to see the Reading List to remain intact whether the title has been discarded from the system.



Questions and Issues

- How are libraries promoting INNReach?



Additional Questions Or Issues?

