25th Anniversary

IUG2017

NATIONAL HARBOR | MARYLAND

25TH ANNUAL INNOVATIVE USERS GROUP CONFERENCE

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IUG Website Forum: Get the Most Out of It!

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Overview

- Why the change?
- Email features
- Web features
- Questions, comments, discussion

Why Switch from the Listserv?

- Software was outdated, no longer supported
- Started looking at different listserv software

Why We Decided on a Forum vs. Listserv

- Evaluated both options
- Forum new and modern
- Lots of users liked email for ease of use
- So how about something that does both?

Next Steps

- Looked at various forum software
- Wanted to include Polaris and Virtua
- Needed something so Polaris could be private
- Maybe a place for SQL lovers to share their code

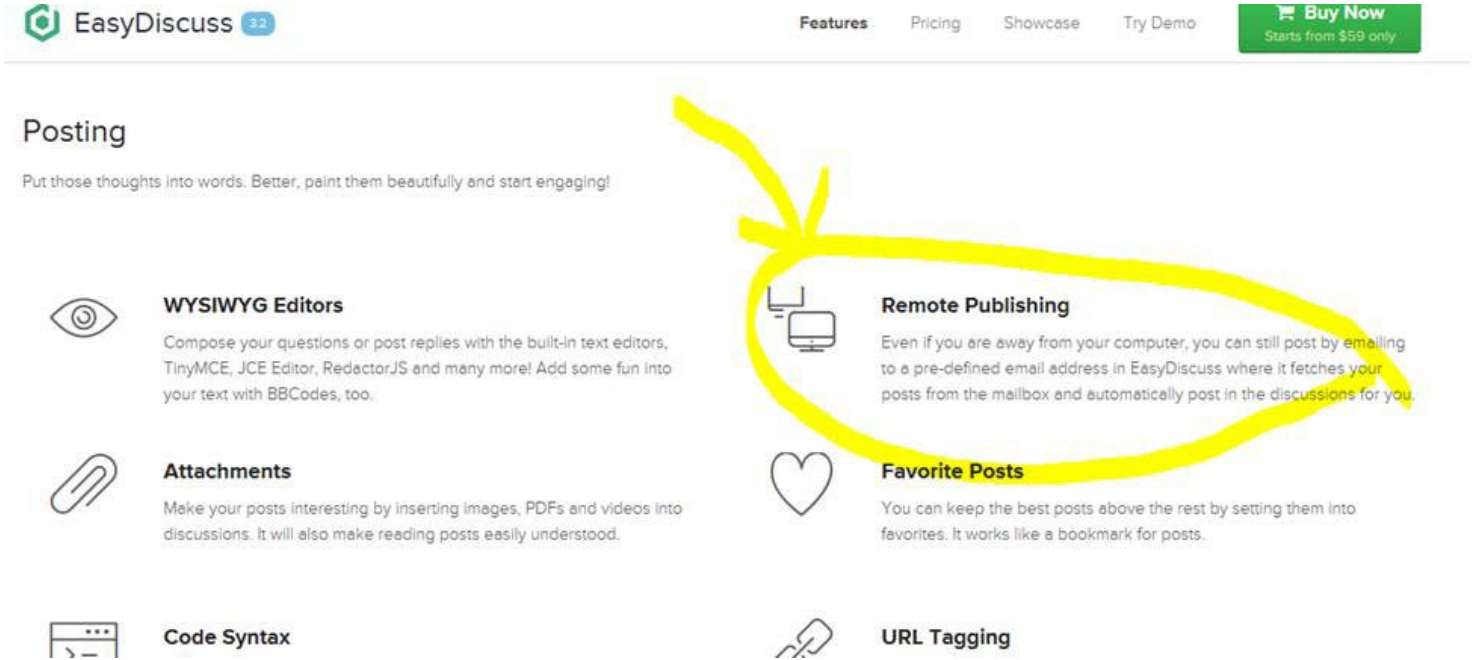
Why Did We Choose EasyDiscuss?

- EasyDiscuss overall rating is 100%

http://extensions.joomla.org/extensions/extension/communication/question-a-answers/easydiscuss

Overall
100
Functionality
100
Ease of use
100
Documentation
100
Support
100
Value for money
100

Remote Publishing (email)



Other Nice Features of EasyDiscuss

- Integrated with current user profiles (single sign-on)
- Can have different subcategories – for Polaris, Virtua, etc.
- Ability to attach files (frequently requested)

Other Nice Features of EasyDiscuss, 2

- Can have private category for Polaris and SQL
- Voting feature

MAIN FEATURES:

- Display user profiles from EasyBlog, Gravatar, JomSocial, Community Builder, Anahita, and more.
- Built in conversation system.
- Private discussions
- Recognize users by rewarding them with interesting Badges.
- Best navigation interface in the user profile system.
- Advance access control in categories.
- Powerful points system to honor active users.
- Receive live notifications as they come in, real-time.
- User friendly toolbar to manage, sort and search discussions.
- Blends into your existing Joomla template!
- Auto share discussions in Facebook, Twitter, and more.

OTHER FEATURES:

- Receive updates hourly, daily or weekly digests.
- Attach files, images and URLs into discussions.
- You can add polls into discussions.
- Users can report abuse for inappropriate discussions.
- Search engine friendly titles and topics.
- Voting system.
- Integrates with Joomla articles, Google Maps, K2 and EasyBlog
- Allows code syntax usage for advanced users
- Set password protection for private discussions

More feature listing at http://stackideas.com/easydiscuss.html

EasyDiscuss also comes with free modules and plugins that works harder for you.

Next Steps

- Decision was made to purchase forum software
- Steering Committee established Forum Task Force, led by Eeva Stierwalt
- Testing, tweaking
- Migration
- Created documentation, video tutorials

UNITED STATES
POSTAL SERVICE

Email Features

Email and RSS Subscriptions

- Site subscription (all categories)
- Category...
- Discussion
- User (RSS only)
- Subscription settings

Newish Email Features

- Subject line
- From field
- Include replies and comments
- Digest features

Subject

[#9734]: New question asked - Teleforms Crashed. How do we find patrons?
New comment posted for the discussion One of my colle...

[IUG] [#9734]: Teleforms Crashed. How do we find patrons?
[IUG] [#8561]: Reply: Should Friday be casual day?
[IUG] [#1234]: Comment: One of my collections

Sending Email

- Submit new post
- Reply
- End reply

Web Site Features

Replies

- Vote for or like
- Sort by votes, like, latest, oldest
- Accept as answer

Posts

- Accept as answer
- Mark resolved

Search

- Limit by tag
- Limit by category

Comment

- On post
- On reply

My...

- Notifications
- My posts
- My favorites
- Private messages

Don’t forget these Categories

- Innovate Announcements
- Forum Feedback and Help
- Jobs
- Regional and other special groups

Future

- Continue to respond to input
- Could include more custom programming

Questions, Comments, Discussion

Thank you!

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