

IUG December 2023 Special Announcement



Introductions

Jeff Campbell
IUG Vice Chair, Chair Elect

Eleanor Crumblehulme
Enhancement Co-Coordinator

Sarah Frieldsmith
Enhancement Co-Coordinator

Tom Jacobson
Innovative Part of Clarivate

Toni Minick
Innovative Part of Clarivate

Wes Osborn
IUG Chair



IUG member exclusive
enhancement process



The Journey





Transition

A platform shift from
Spigit to UserVoice

A branding shift
from IdeaLab to Idea
Exchange

Driven by Innovative with
IUG assistance

A chance to rethink the process



COMMUNICATION



FOCUS



COMMITMENTS

Innovative felt comfortable starting from the NERS agreement



The screenshot shows the ELUNA website header with the logo and tagline "Education. Networking. Advancing." Below the header is a dark blue navigation bar with links for ABOUT, LEADERSHIP, PRODUCT DEVELOPMENT, EDUCATION & EVENTS, and A. Below this is a light blue bar with "JOBS" and "IGELU". A "NEWS TICKER" section is active, displaying a news item from October 4, 2023, about the Content Working Group. Below the news ticker is a breadcrumb trail: HOME > PRODUCT DEVELOPMENT > NERS. The main content area features a large heading "NERS" followed by a paragraph explaining the contractual agreement between ELUNA, IGELU, and Ex Libris for product enhancements. A second paragraph defines NERS as the New Enhancements Request System used for member voting.

ELUNA
Ex Libris Users of North America

Education. Networking. Advancing.

ABOUT LEADERSHIP PRODUCT DEVELOPMENT EDUCATION & EVENTS A

JOBS IGELU

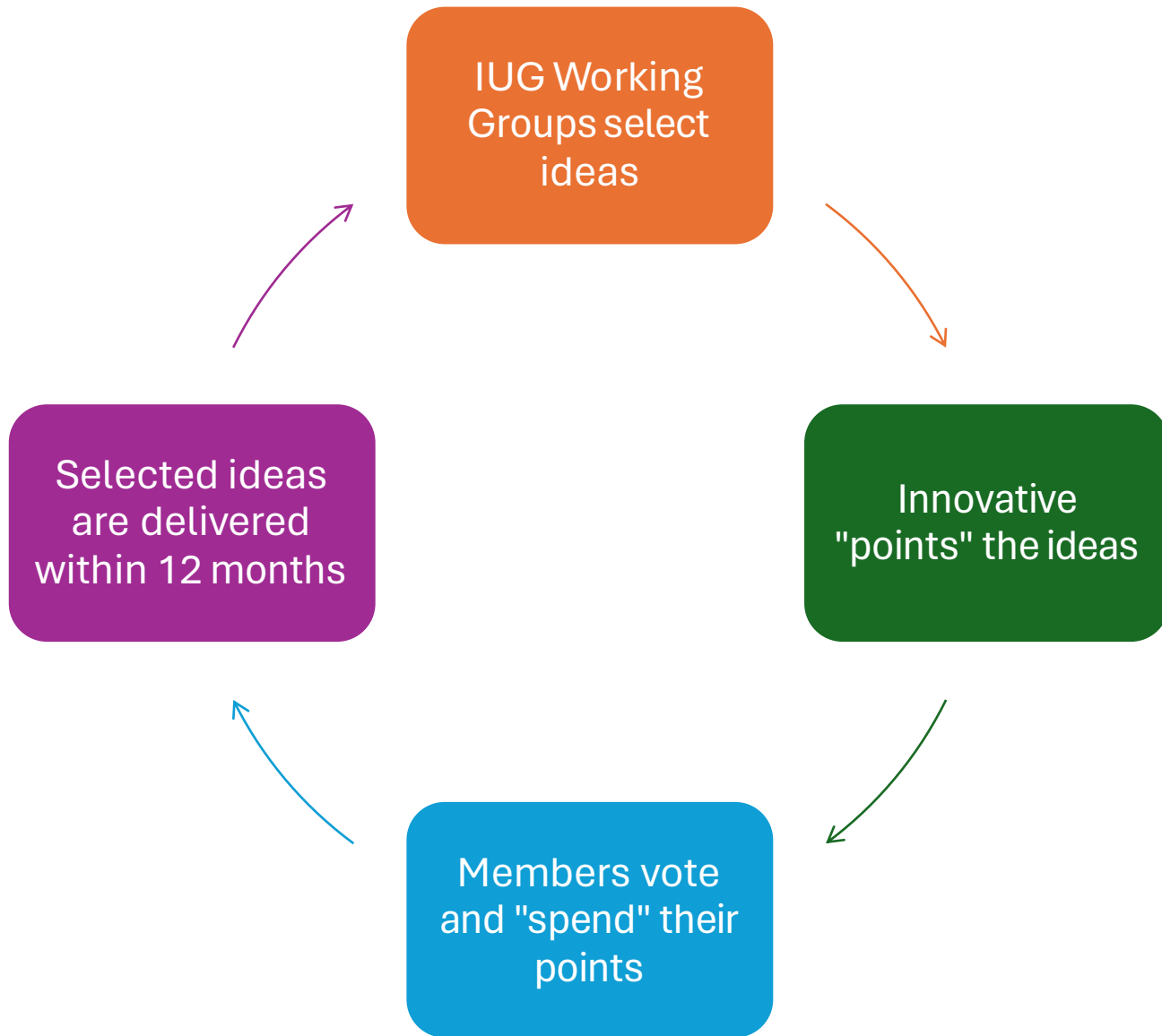
NEWS TICKER > [October 4, 2023] Content Working Group Seeks Input on New Providers ▶ CONTENT

HOME > PRODUCT DEVELOPMENT > NERS

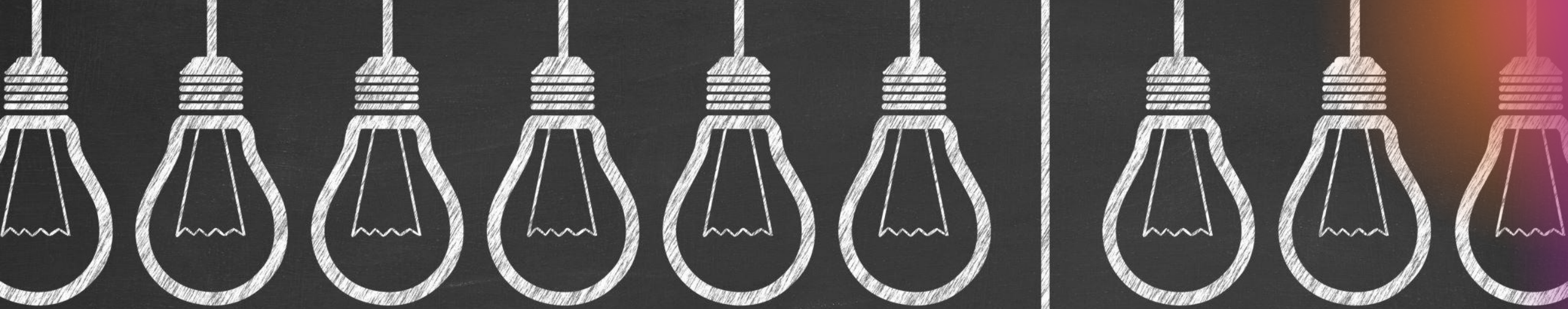
NERS

ELUNA and its sister organization IGeLU have a contractual agreement with Ex Libris for the enhancement of defined Ex Libris products.

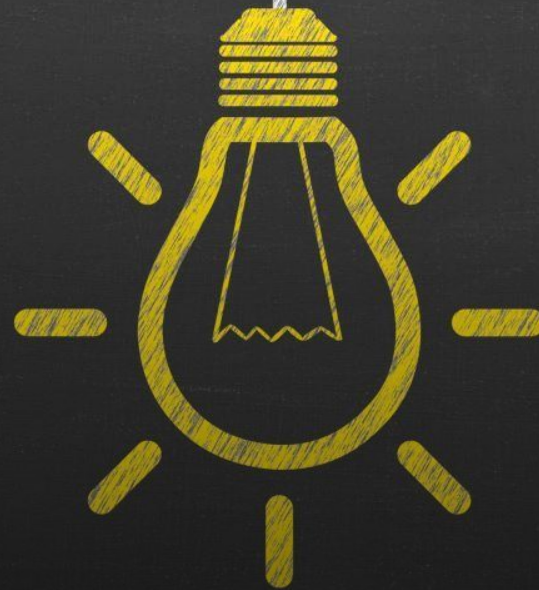
NERS (the New Enhancements Request System) is used to support voting by ELUNA members.



Overview of the new IUG process



Idea Exchange is **still** the place to submit ideas



The background is a dark grey or black color, densely populated with lightbulb icons. Most are small, white, hand-drawn style icons with radiating lines. A prominent feature is a large, bright yellow lightbulb on the right side, which has a stylized, rocket-like base with two fins and a pointed nose. This yellow lightbulb also has radiating lines. The text 'Ideas to vote on will come from Idea Exchange' is written in a clean, white, sans-serif font across the middle of the image. Below the text is a solid orange horizontal bar.

Ideas to vote on will come
from Idea Exchange

Products in the agreement

LX Starter

Polaris

Sierra

Vega Discover

Vega Promote

More to come?



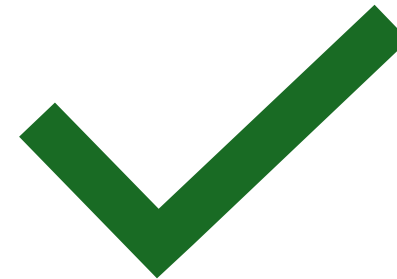
Who does what?



IUG Steering Committee



Establish working groups



Set up voting methods



Working Group members

Only IUG members are eligible

NOT required to be site contact

Select ideas to be pointed

Finalize requirements with Product Owners

Innovative Product Owners

Work with development teams to "point" ideas

Make sure final selections are implemented



All IUG Members



SUBMIT IDEAS TO IDEA
EXCHANGE AND VOTE THEM UP



VOTE TO PRIORITIZE IDEAS FOR
GUARANTEED IMPLEMENTATION

How many votes do members get?

Each IUG member organization gets one vote

For consortia, individual member libraries can purchase their own IUG membership



Only the site contact can cast votes

You can tell you're the site contact if you see the following option...

Change Contact/Profile Info
Additional Individuals Included
Upload/Change Photo
Change Username/Password

If you see the Additional...
You are the site contact

New Billing Email contact option

Billing Email



clc2@clcoho.org

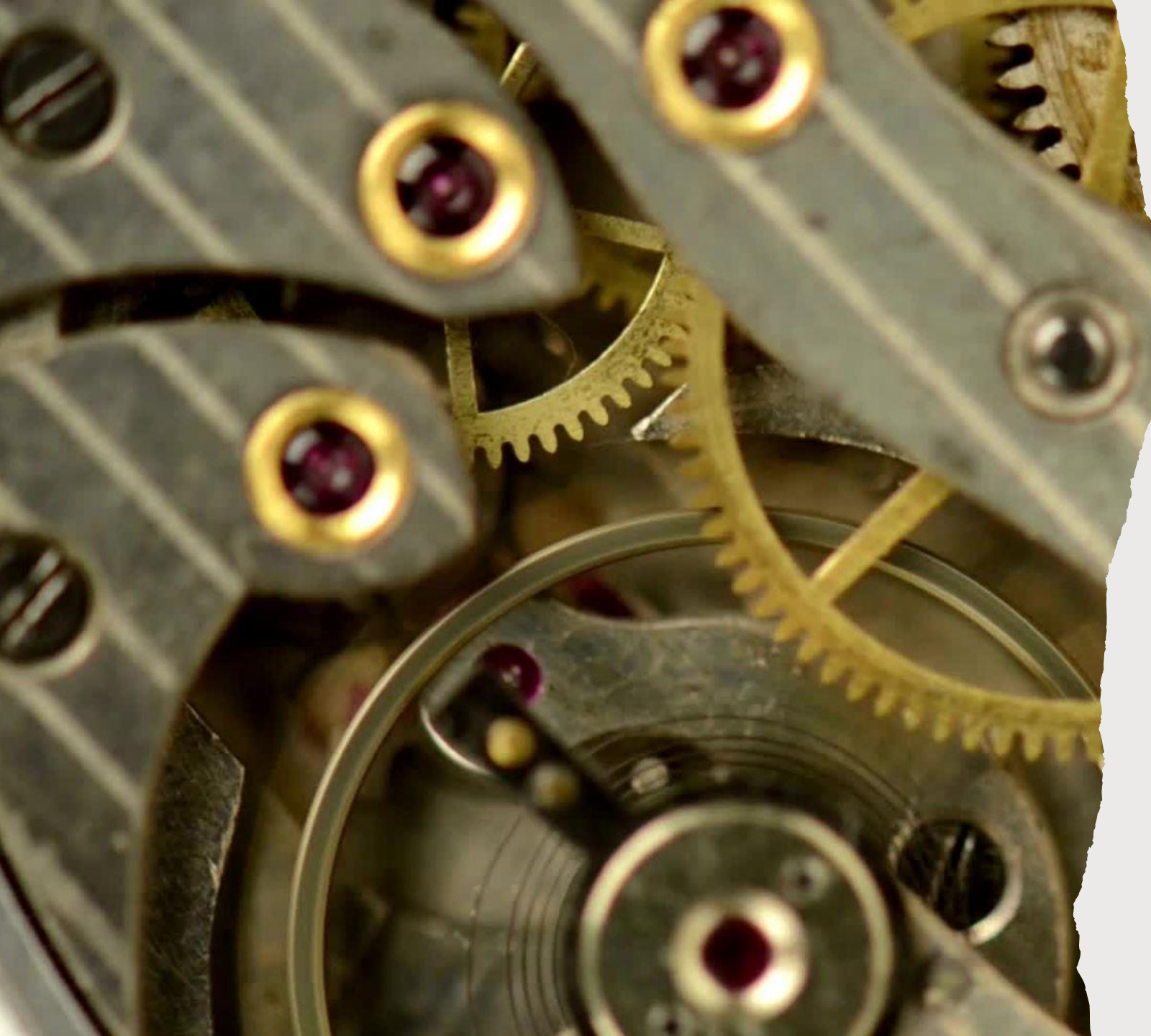
Phone

Extension

Site contacts can now designate a Billing Email on IUG their member profile

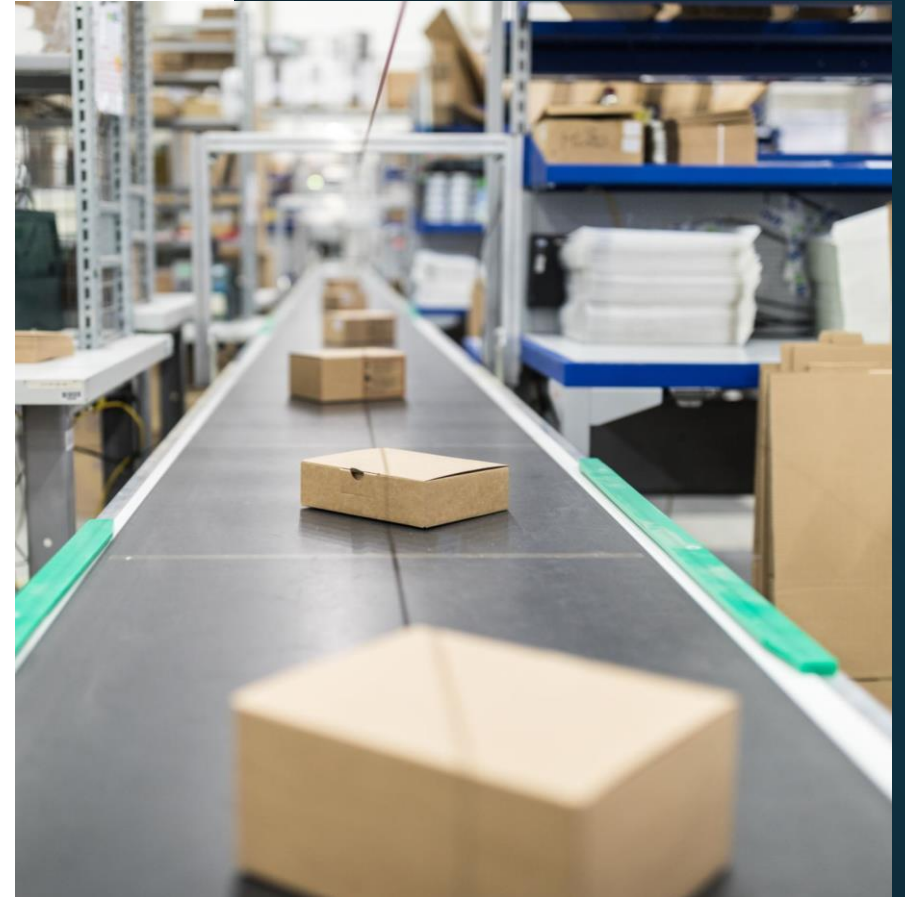
Billing Email & Site contact will get renewal notice & any organization contact can pay invoice

[Use this form](#) to change your site contact.



Timing

Existing Product Board
items not assigned to an
upcoming release will be
returned to Idea Exchange





Aligning voting
to release
cycles

How can you get involved

1

Submit and vote on ideas in Idea Exchange

2

Sign up as being interested in a Working Group

3

Help us name this new process

39
VOTE

[Blurred text]

[Blurred text]

[Blurred text]

How important is this to you?

Nice to Have

Important

Critical

Idea
Exchange
ideas.iii.com

If you're interested in a Working Group

Log into IUG website, select [Engagement-> Projects/Committees](#)

Project/Committee Details

≡ [Main Menu](#) | [Project/Committee List](#)

LX Starter Working Group

Description:

This group helps select ideas for pointing, prepare a list of ideas for m in the expected manner. 100 points are available per annual cycle.

[Enter Project/Committee area here...](#)

[Click Here to sign up for this Project/Committee...](#)



Project Name: Vega Discover Working Group

Additional Comments:

Let us know if you'd like to chair the committee

Sign Me Up!



Help us
name this
process!

We'll post a
survey soon

Final thoughts



THIS IS A NEW PROCESS – BUMPS
IN THE ROAD ARE TO BE EXPECTED

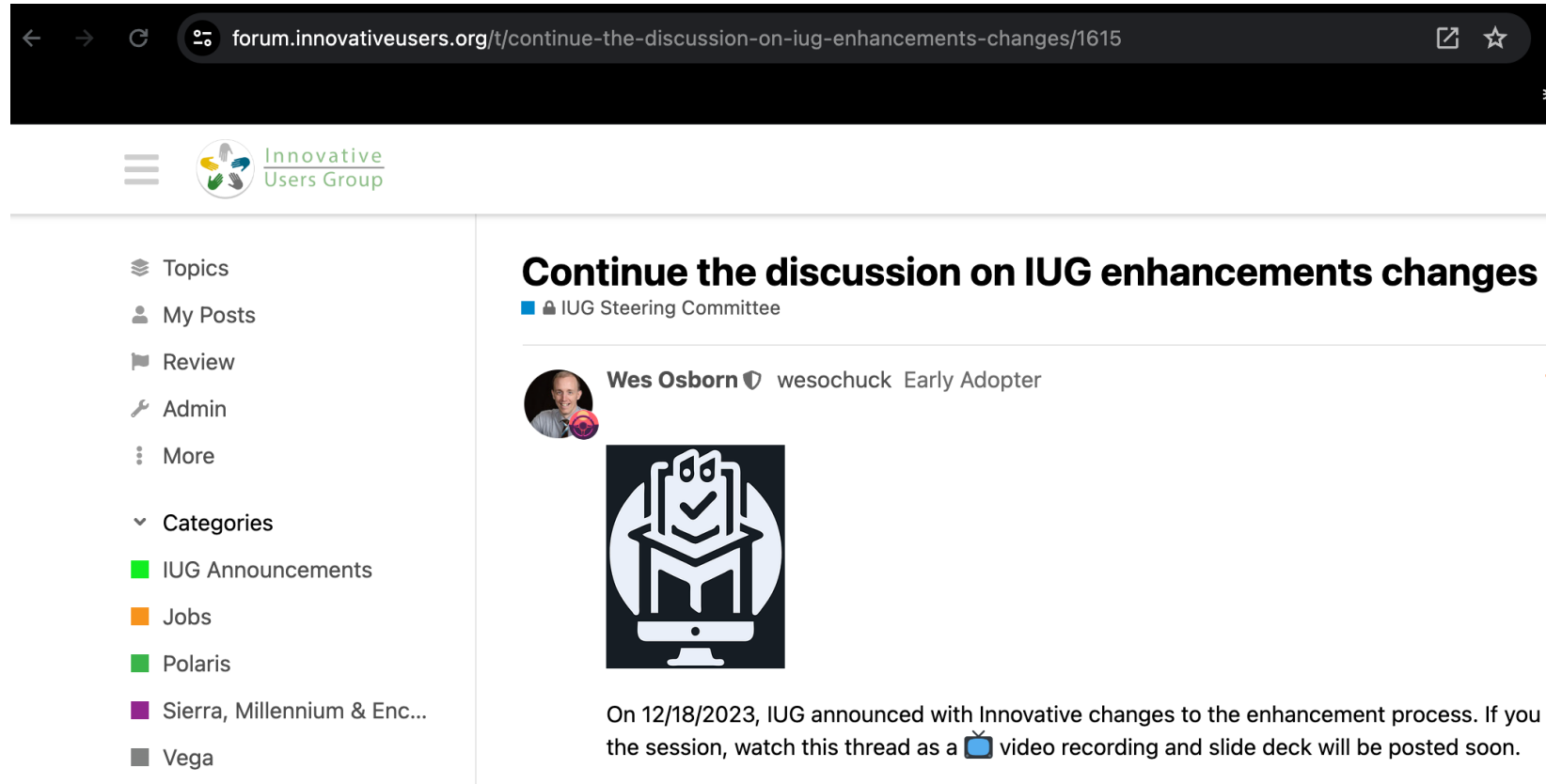


THE AGREEMENT WILL BE
REVISITED EVERY 3 YEARS



INNOVATIVE HAS OTHER SIGNALS
FOR PRODUCT DEVELOPMENT

Continue the Discussion on our forum



The screenshot shows a web browser window with the URL `forum.innovativeusers.org/t/continue-the-discussion-on-iug-enhancements-changes/1615`. The page header includes the Innovative Users Group logo and a navigation menu with options: Topics, My Posts, Review, Admin, More, and Categories. The Categories section lists: IUG Announcements (green), Jobs (orange), Polaris (green), Sierra, Millennium & Enc... (purple), and Vega (grey). The main content area features a post titled "Continue the discussion on IUG enhancements changes" by the IUG Steering Committee. The post is by Wes Osborn (wesochuck, Early Adopter) and includes a profile picture and a custom avatar of a stylized robot head. The text of the post reads: "On 12/18/2023, IUG announced with Innovative changes to the enhancement process. If you the session, watch this thread as a video recording and slide deck will be posted soon."


forum.innovativeusers.org/t/continue-the-discussion-on-iug-enhancements-changes/1615



Innovative Users Group


- Topics
- My Posts
- Review
- Admin
- More
- Categories
 - IUG Announcements
 - Jobs
 - Polaris
 - Sierra, Millennium & Enc...
 - Vega

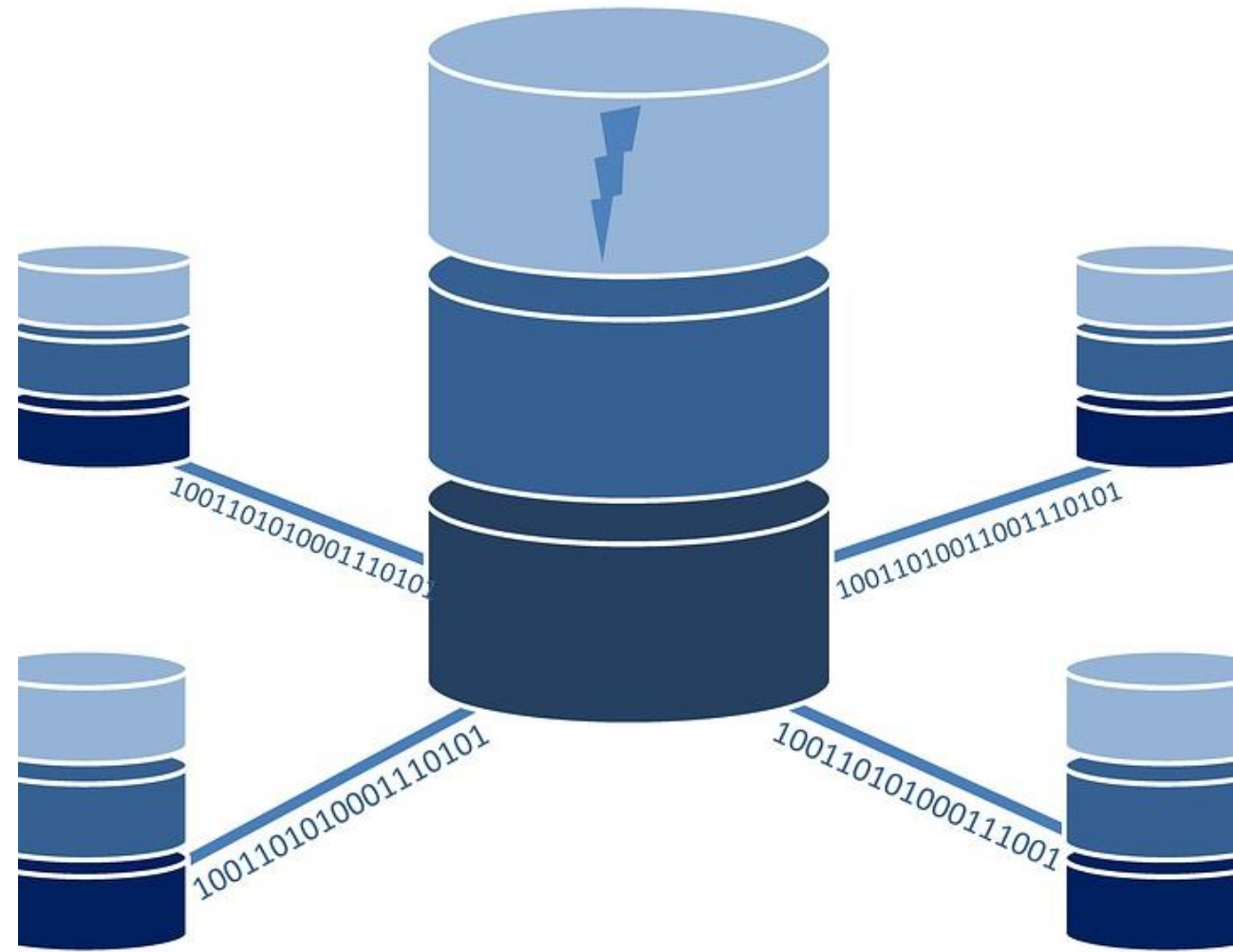
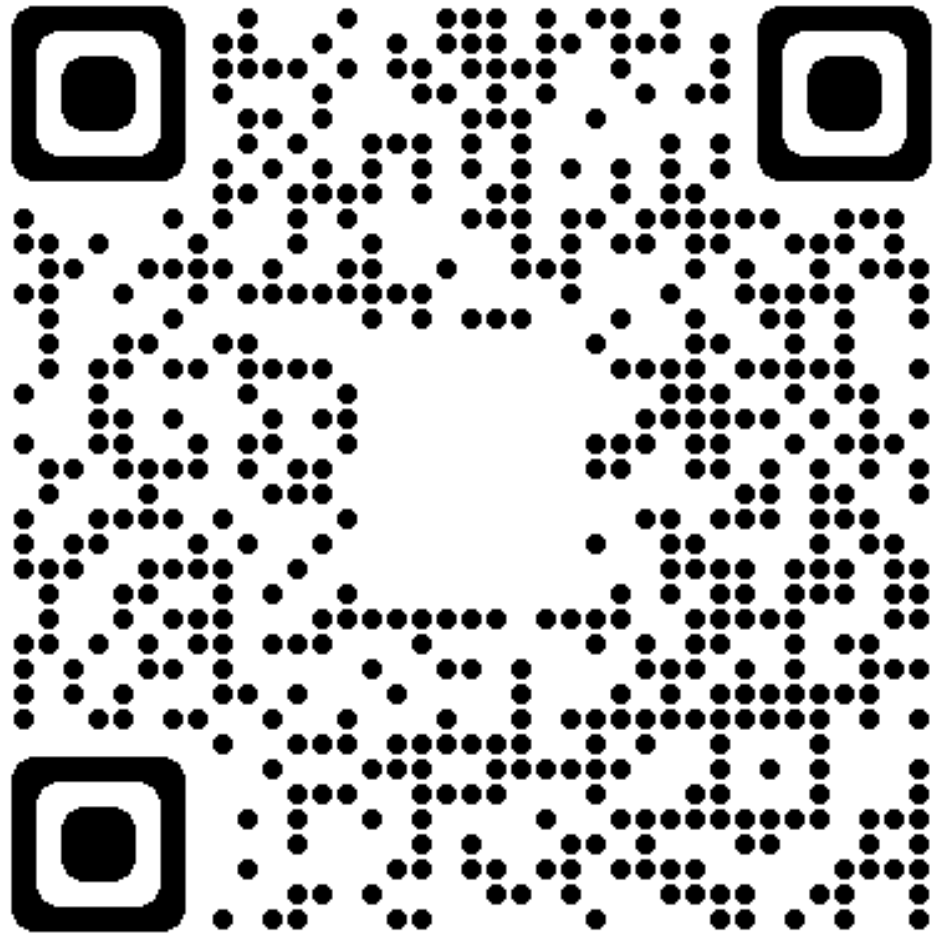
Continue the discussion on IUG enhancements changes

IUG Steering Committee

Wes Osborn  wesochuck Early Adopter



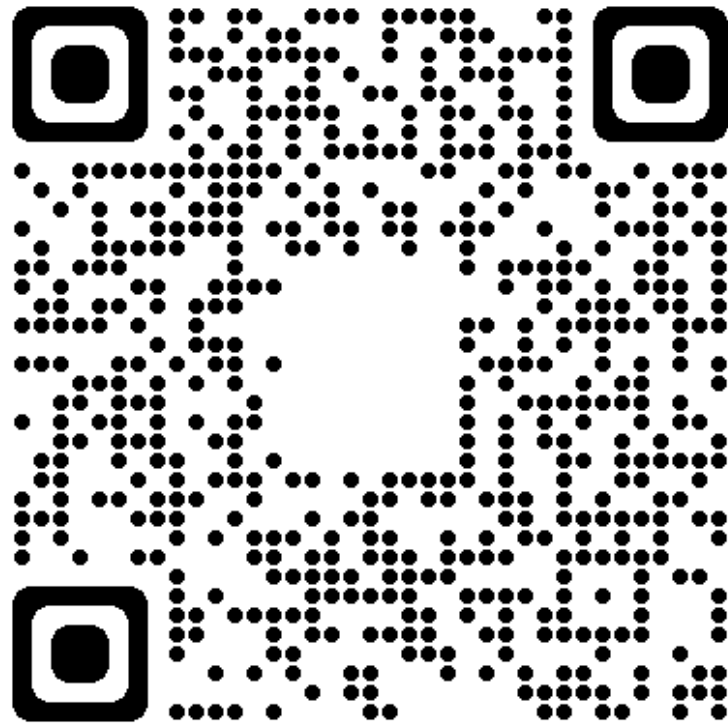
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Next Forum 12/21 @1:00 PM Eastern
Topic Advanced SQL

2024 Conference March 25th - 27th Detroit

Hotel Block Open!
Scholarship Application Open!
Registration Opening *Soon!*



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Thanks

