IUG Membership System Training

November 8th, 2023

Wes Osborn

Outline

Why we moved to a new system

Why we selected Memberleap

Behind the scenes improvements

Training on features

Why we moved to a new system

IUG uses organization level members

Previous system was NOT able to fully work with org level members

Lots of manual data syncing

Membership system

Joomla

Membership renewal form

Wordpress

Accounting software

Newsletter software

Everyone made a valiant attempt to mold an event system into a membership system

IUG is run primarily volunteers

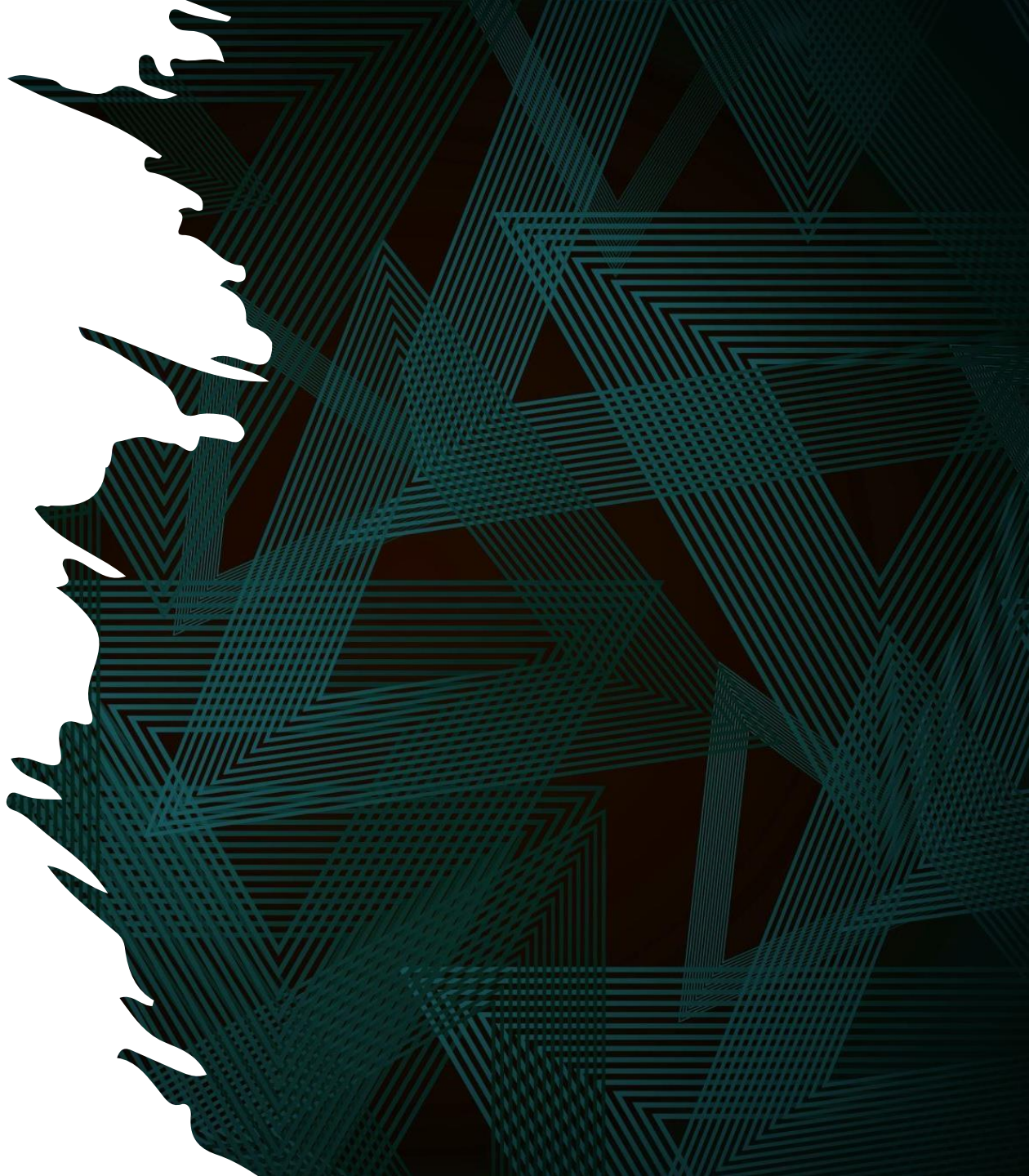
We needed a solution that made better use of our limited time

MemberLeap

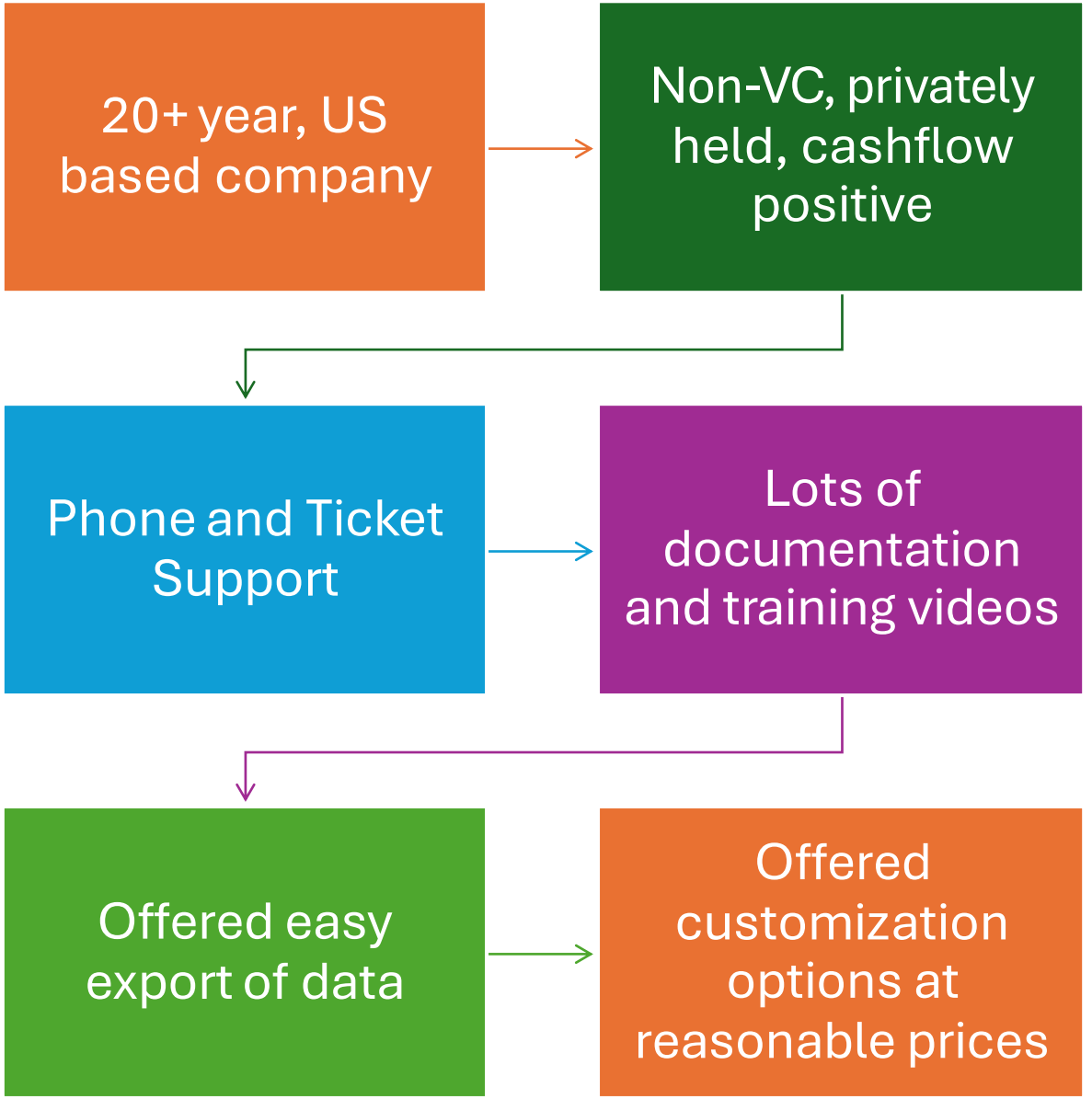
Discover Membership Solutions

Why did we pick MemberLeap?

They worked with our organizational level member type



Other things we liked about MemberLeap



Annual cost of about 1/5
of what we were paying

We went from this

Membership system	Joomla	Membership renewal form
Wordpress	Accounting software	Newsletter software

To this with all the functions + more

Membership system

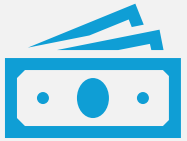
Accounting software

MemberLeap is a one stop shop for all member support needs of present & future IUG Steering Committee members

Behind the scenes improvements

Renewal emails being sent by the new system (check SPAM folder)

Less information to fill in during renewals

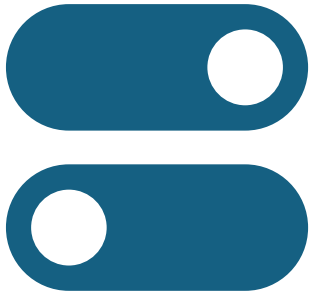


Automatic synchronization of payment information with IUG accounting

MemberLeap training

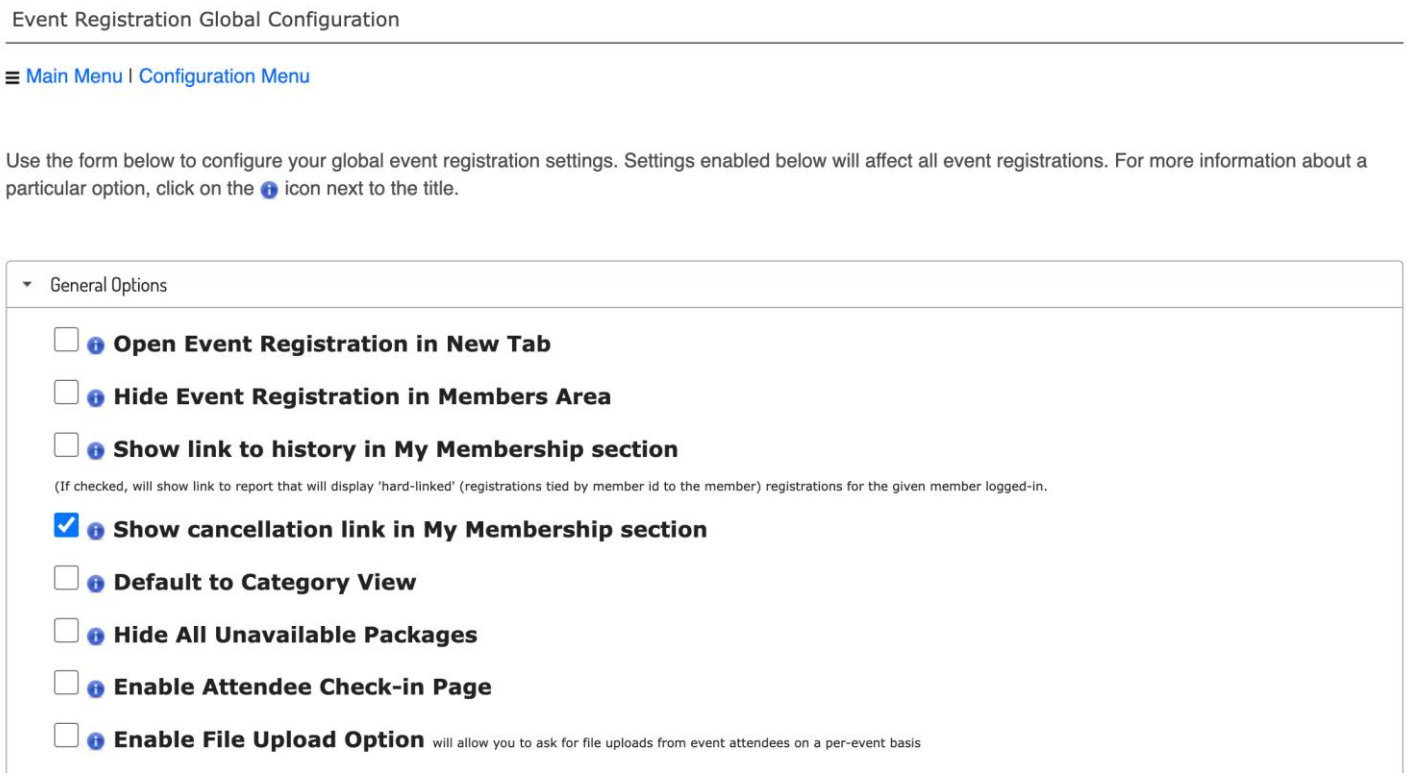
All screens subject to change!

MemberLeap is like an ILS



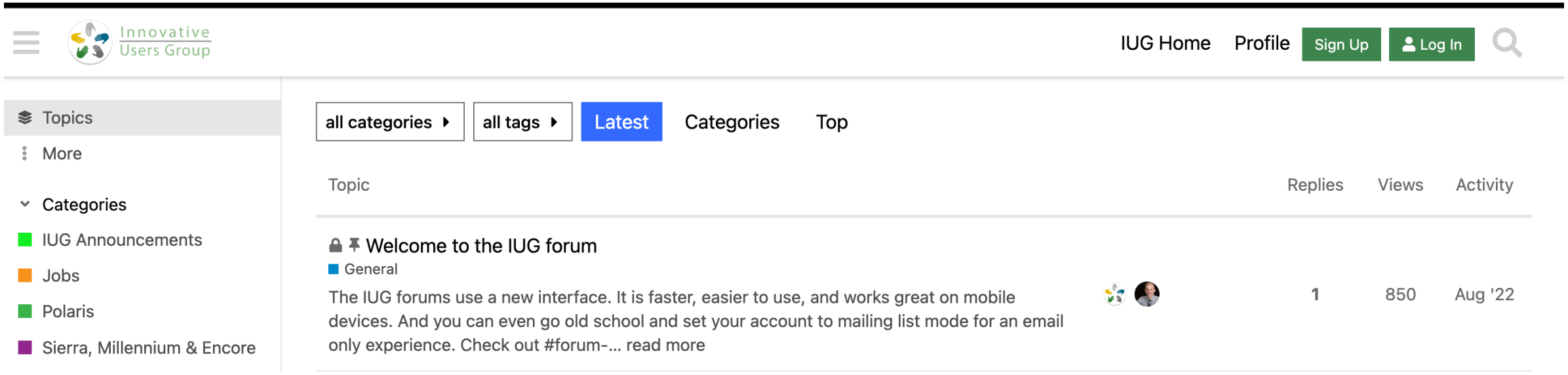
Thousands of options

One of the dozens of pages of options just for events



Logging into MemberLeap

Separate from Web Forum login (for now)



Logging in

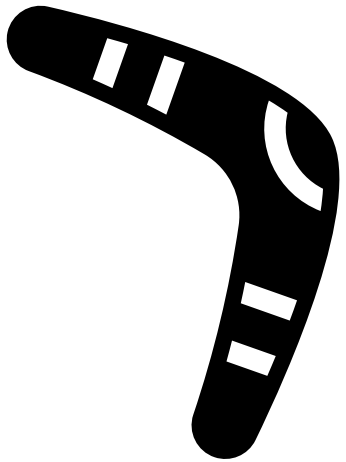
All membership accounts migrated

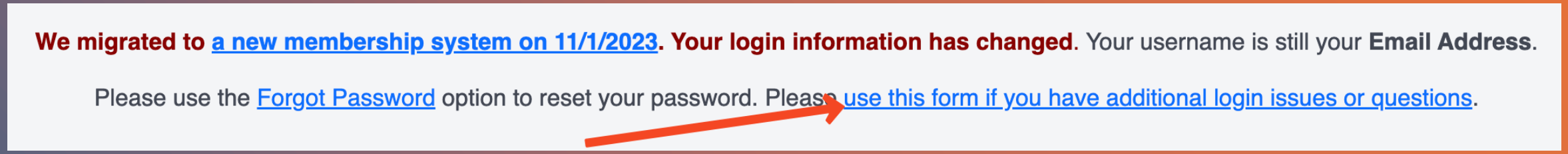
Reset your password using your email address

Make sure to check your SPAM folder

Click the Login button in the upper right-hand of the IUG website (demo)

Returns to original URL after login!





Use the form link at the top of the page if you have issues

Check your membership details

Available via the **MEMBERS ONLY** menu

Verify your renew period

Site contacts: Add/update Additional contacts

Member Menu

Members Events Communication Engagement

Member Number: 1720

Osborn, Wes
1685 W 1st Ave.
Columbus, OH 43212

wosborn@clcohio.org

Current Term: 2/3/2023 - 2/3/2024 (paid)

Showing 1 to 9 of 9 entries

Add Contact

Change Contact/Profile Info
Additional Individuals Included

Using the member directory

Member Menu

Members ▾ Events ▾ Communication ▾

Member Directory

Osborn, Wes
1685 W 1st Ave.
Columbus, OH 43212

Search Criteria:

Keyword Search: osborn

Click here to Search Again

Central Library Consortium
Wes Osborn

Website: http://www.clcohio.org/
Contact Form

Central Library Consortium
wes-test osborn

Contact Form

Register for monthly Zoom Forum

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Available from a variety of places

IUG Calendar

IUG Membership System Training

Wednesday, 08 November 2023 1:00 pm - 1:45 pm

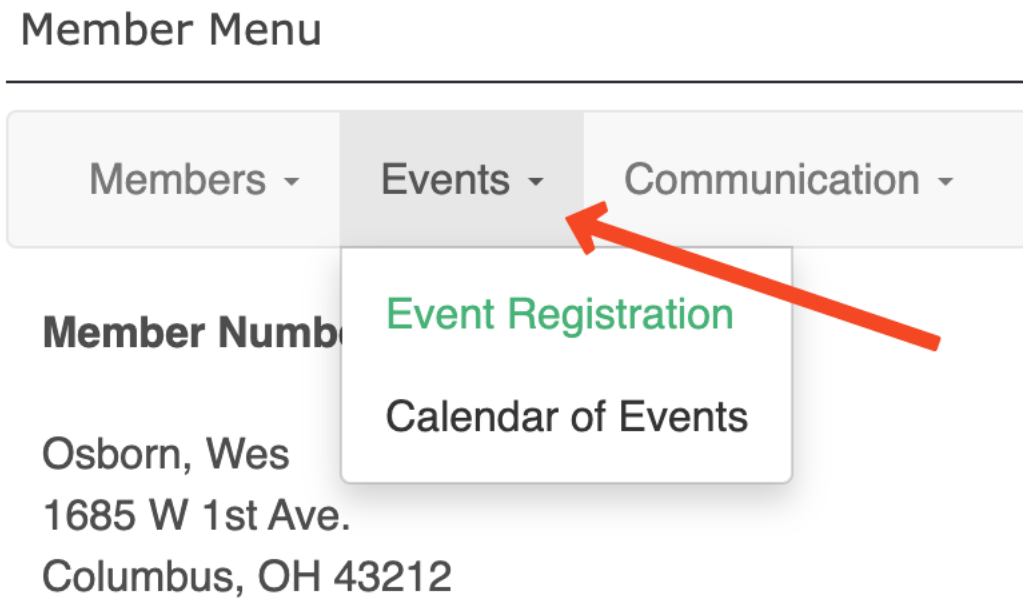
See more details

IUG Forum: Year End Acquisitions & Circulation - Polaris

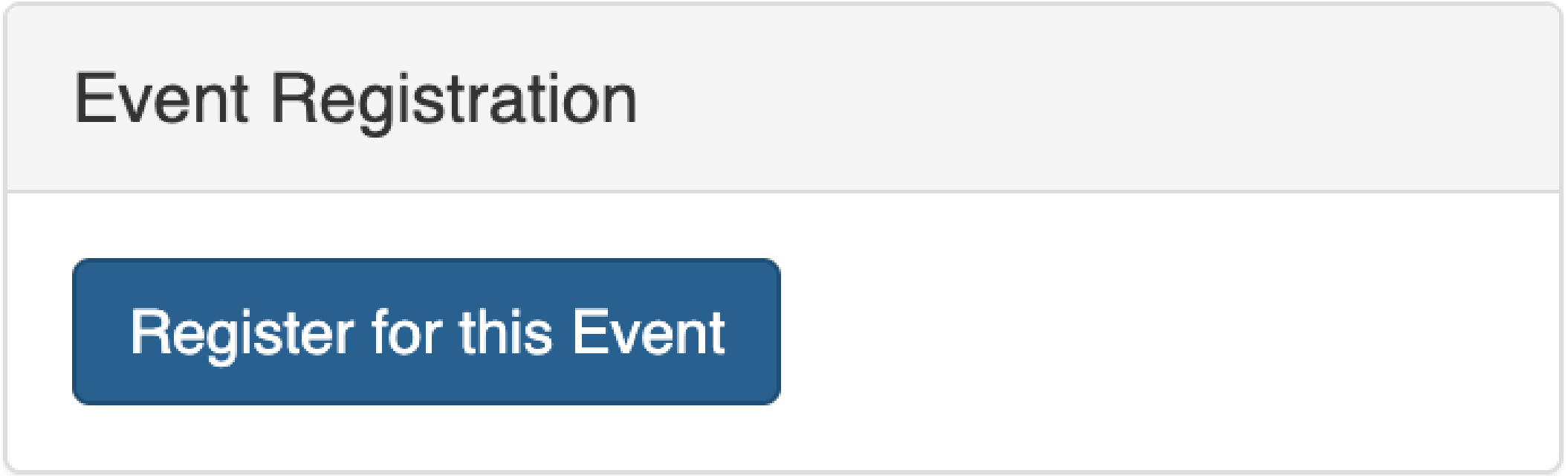
Thursday, 16 November 2023 1:00 pm - 2:30 pm

See more details

More events



Register for the event



My registered Events

IUG Forum: Year End Acquisitions & Circulation - Sierra - 11/16/2023
- Portal: Wes Osborn
- Portal: Kalee Burkett

IUG Forum: Year End Acquisitions & Circulation - Polaris - 11/16/2023
- Portal: Wes Osborn
- Portal: Wes Gmail

IUG Forum: Year End Acquisitions & Circulation - Polaris - 11/16/2023

Find zoom links under the registered Events Portal:

Info | My Info

Select the ^My Info^ tab to see your registration information.

Name: **IUG Forum: Year End Acquisitions - Sierra**
Date/Time: 11/16/23 3:00 PM
Time Zone: Eastern

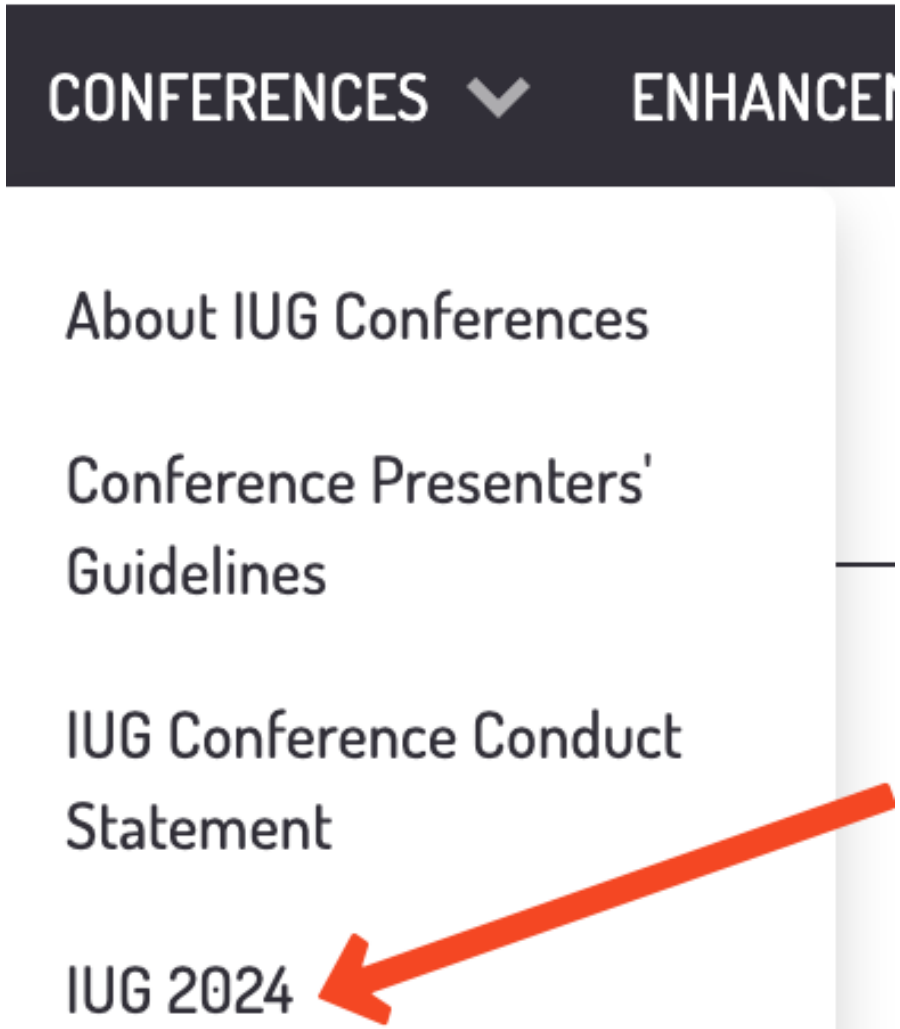
Scroll down the page until you find this section, then copy/paste the URL

To Join the Meeting:
https://us06web.zoom.us/j/813[redacted]

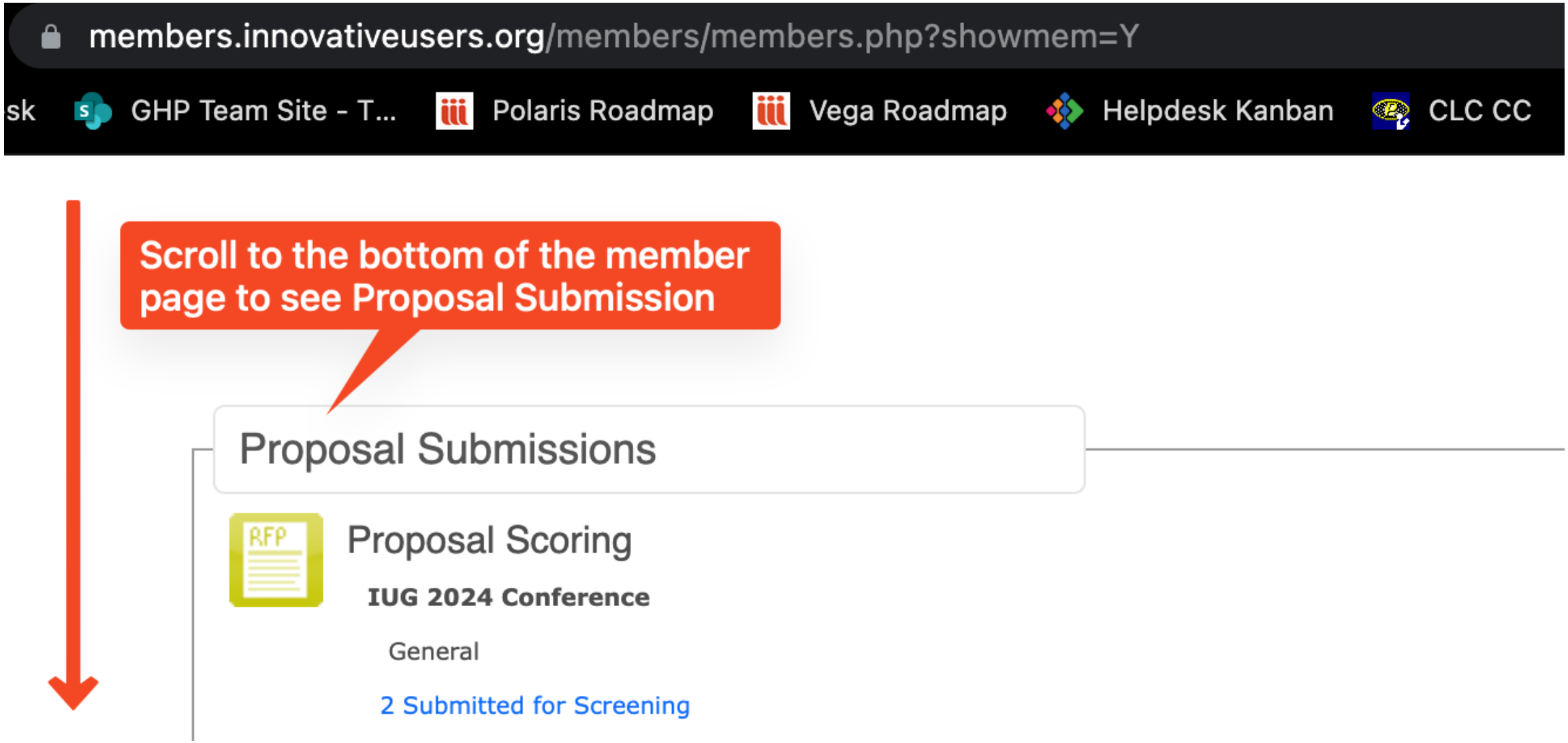
Meeting ID: 81341736103

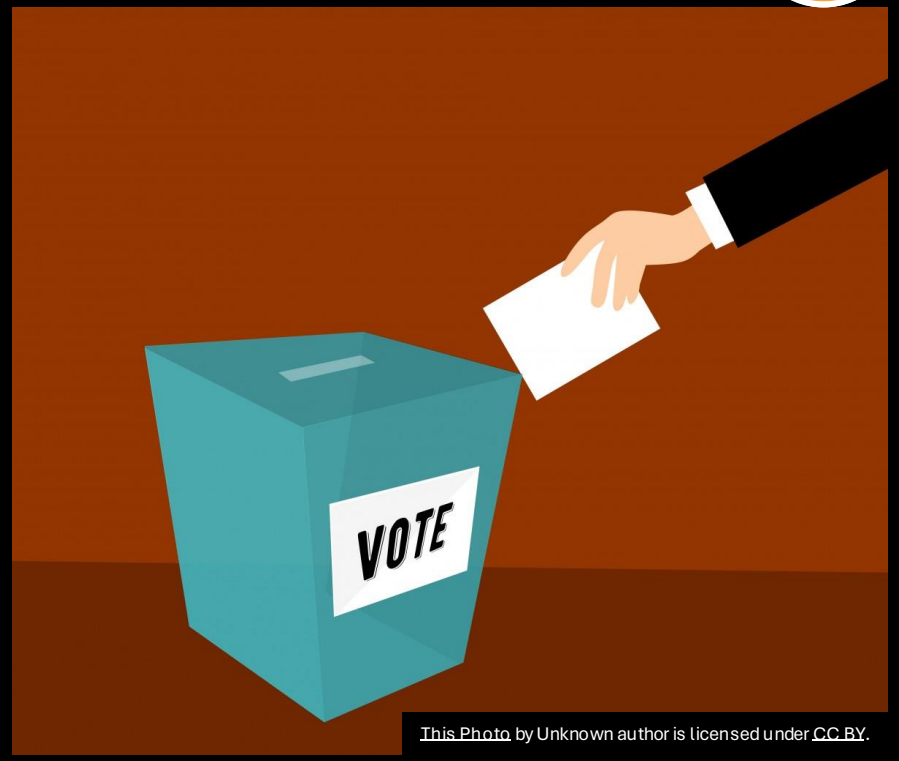
Meeting Password is Required: [redacted]

Submit your IUG 2024 Proposals
March 25th – 27th Detroit, Michigan



Follow Instructions from IUG 2024 Link


members.innovativeusers.org/members/members.php?showmem=Y
sk
GHP Team Site - T...
Polaris Roadmap
Vega Roadmap
Helpdesk Kanban
CLC CC
Scroll to the bottom of the member page to see Proposal Submission
Proposal Submissions
RFP
Proposal Scoring
IUG 2024 Conference
General
2 Submitted for Screening



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Coming Soon
IUG Elections

Accepting IUG Steering Committee Nominations

https://forum.innovativeusers.org/t/1526

Elections voting only open to **site contacts**

If you are the site contact, you'll have the "Additional Individuals Included" option

You can fill out the Change of Site contact form if you need to make a change

Coming soon
IUG 2024 Conference Registration

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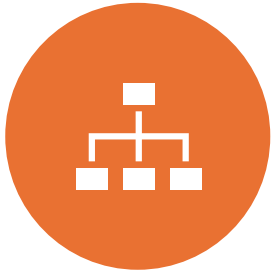
Enhancements Voting – Coming Next Year

Thanks!



KATHY, IUG BUSINESS MANAGER

BRYAN, IUG WEBMASTER

DEREK, IUG SC MEMBER

SARAH, IUG SC MEMBER

Questions