What Happened When We Showed our Teachers some TLC

The Teacher Library Card At Poudre Libraries

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#IUG2019

IUG2019 Phoenix, AZ

Sunday, May 5th | Pre-Conference
Monday, May 6th – Wednesday, May 8th | Main Conference

Co-Presenters (Not attending IUG 2019)

Currie Meyer, Program coordinator
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Holly Bucks, Circulation manager
hbucks@poudrelibraries.org

It started with a question….

Does anyone provide a special library card for teachers?

Christie Hamm, Youth Services Librarian, Sacramento Public Library, November, 2015

and then asking, “why not?”

Give teachers some love?

What is everyone else doing?

Is there a reason we can’t?

Do teachers even want this?

The big ask

Research

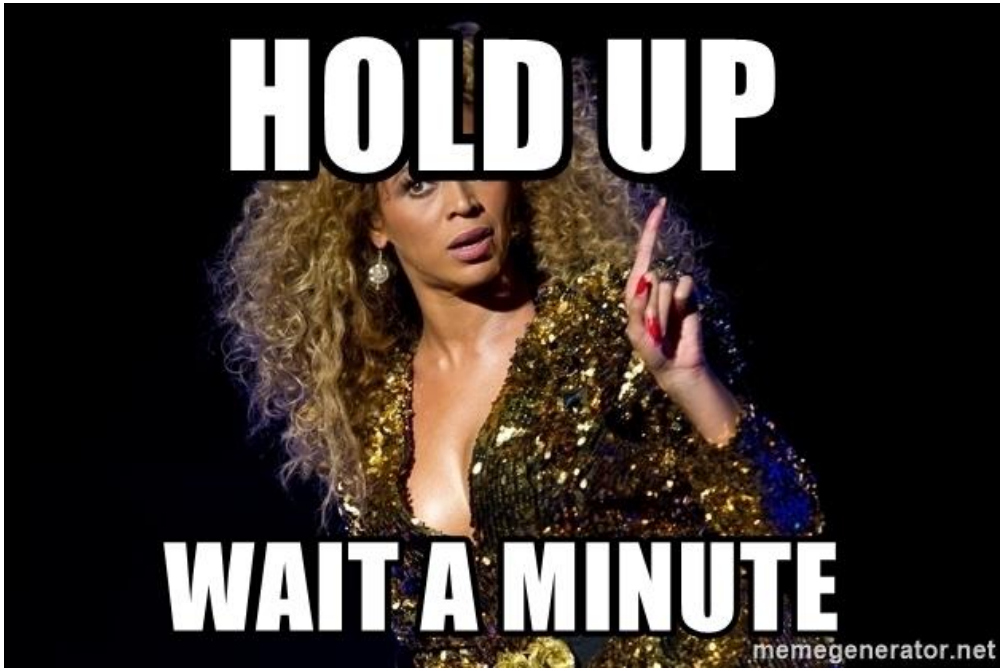
Costs

Stakeholders

Capacity of ILS

Outcomes

But....



What if…

What if they take everything?

What if they play us?

How is staff going to deal?

How are we going to
measure the outcomes?

What about Policy?

Who qualifies?

Homeschool teachers

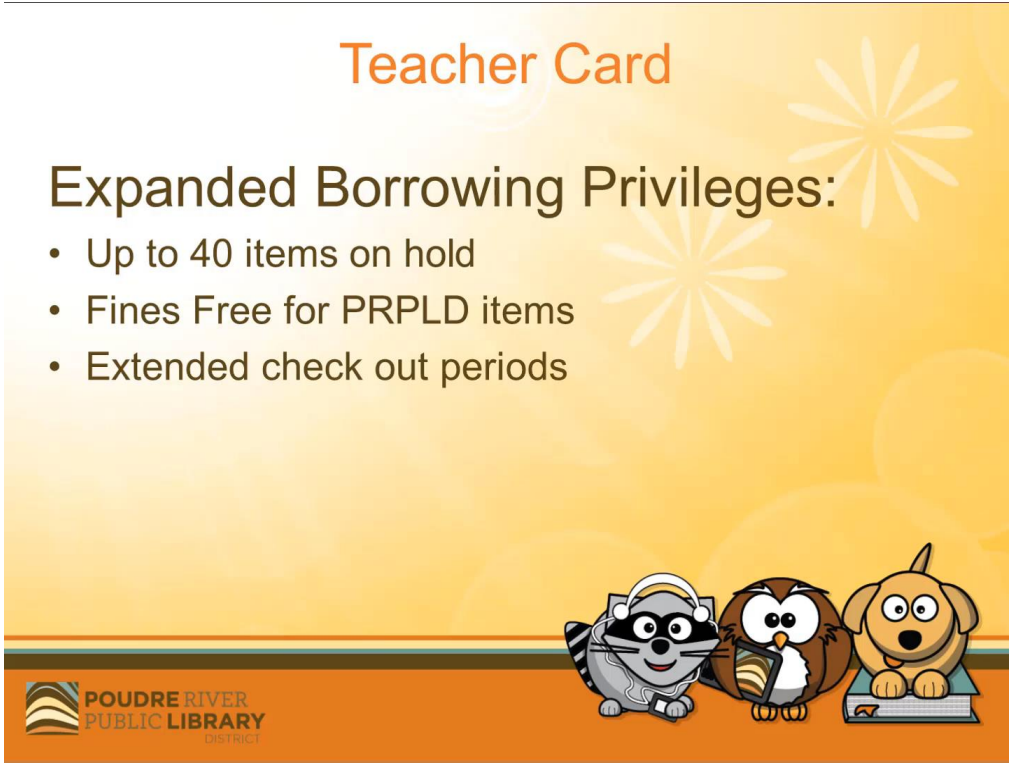
Verification

Professional use only

Annual expiration date

Special collections

Introduction to Staff



Side by Side

Resident Card
up to 100 items checked out at a time
up 20 holds at a time
*no overdue charge assessed for Juvenile or Teen items

	Loan Period	Renewable	Overdue Charge
Books	3 weeks	6 times if no one is waiting	.10/day
DVDs	1 & 3 weeks	6 times if no one is waiting	.25/day
Audio Books & CDs	3 weeks	6 times if no one is waiting	.10/day
Here and Now	1 week	non renewable	.25/day
Lucky Day	3 weeks	non renewable	no charge
Gadgets	item dependent	item dependent	item dependent
Prospector Material	1 & 3 weeks	item dependent	.25/day
ILL	item dependent	item dependent	.25/day
Book Club Kits	6 weeks	1 time if no one is waiting	1.00/day

Teacher Card
up to 100 items checked out at a time
up to 40 holds at a time
*no overdue charge assessed for PRPLD items

	Loan Period	Renewable	Overdue Charge
Books	6 weeks	3 times if no one is waiting	no charge
DVDs	2 & 6 weeks	3 times if no one is waiting	no charge
Audio Books & CDs	6 weeks	3 times if no one is waiting	no charge
Here and Now	not available for checkout with this card		
Lucky Day	not available for checkout with this card		
Gadgets	not available for checkout with this card		
Prospector Material	1 & 3 weeks	item dependent	.25/day
ILL	item dependent	item dependent	.25/day
Book Club Kits	12 weeks	1 time if no one is waiting	no charge

Training Staff

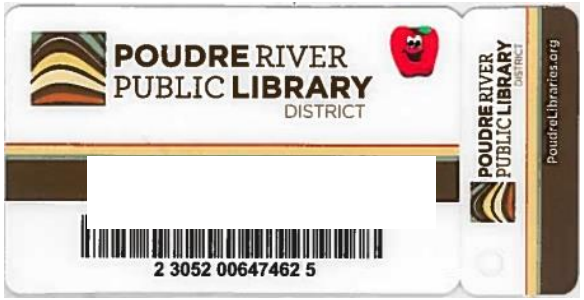
- Who is trained on What?

Circulation Specialists trained on account creation and expiration

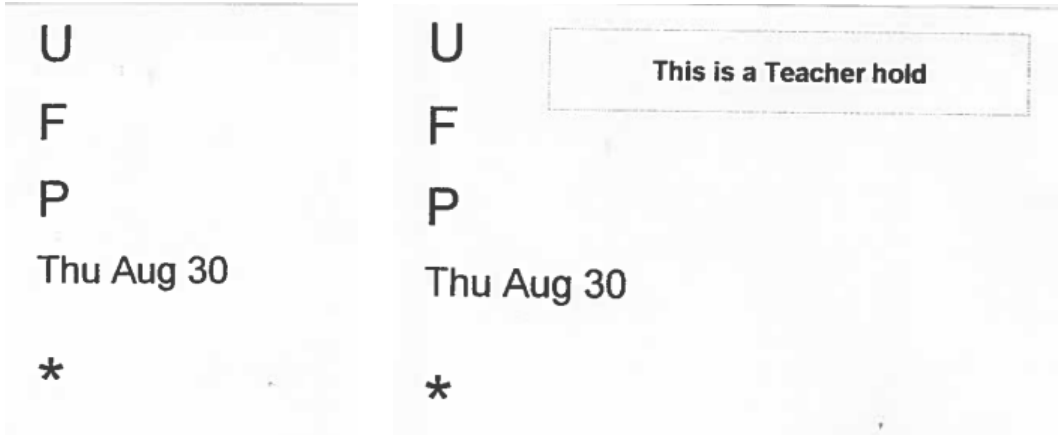
All Staff trained on the basics

What about the stuff?

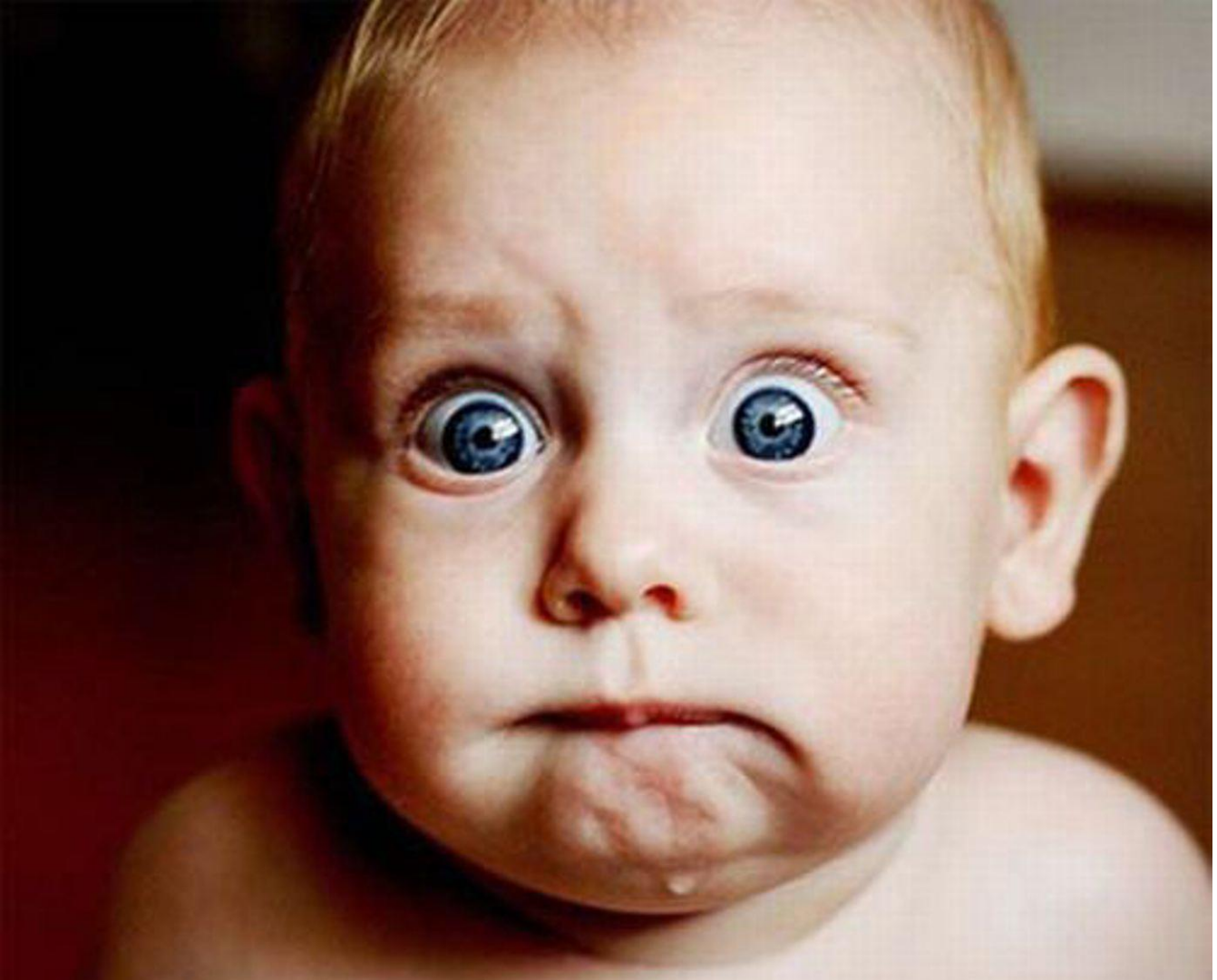
- Supplies
  - Cards & Brochures
  - Homeschooling Waivers
  - Statement of Responsibility



- Holds



What?!
Monthly
Reports due again?
quickmeme.com



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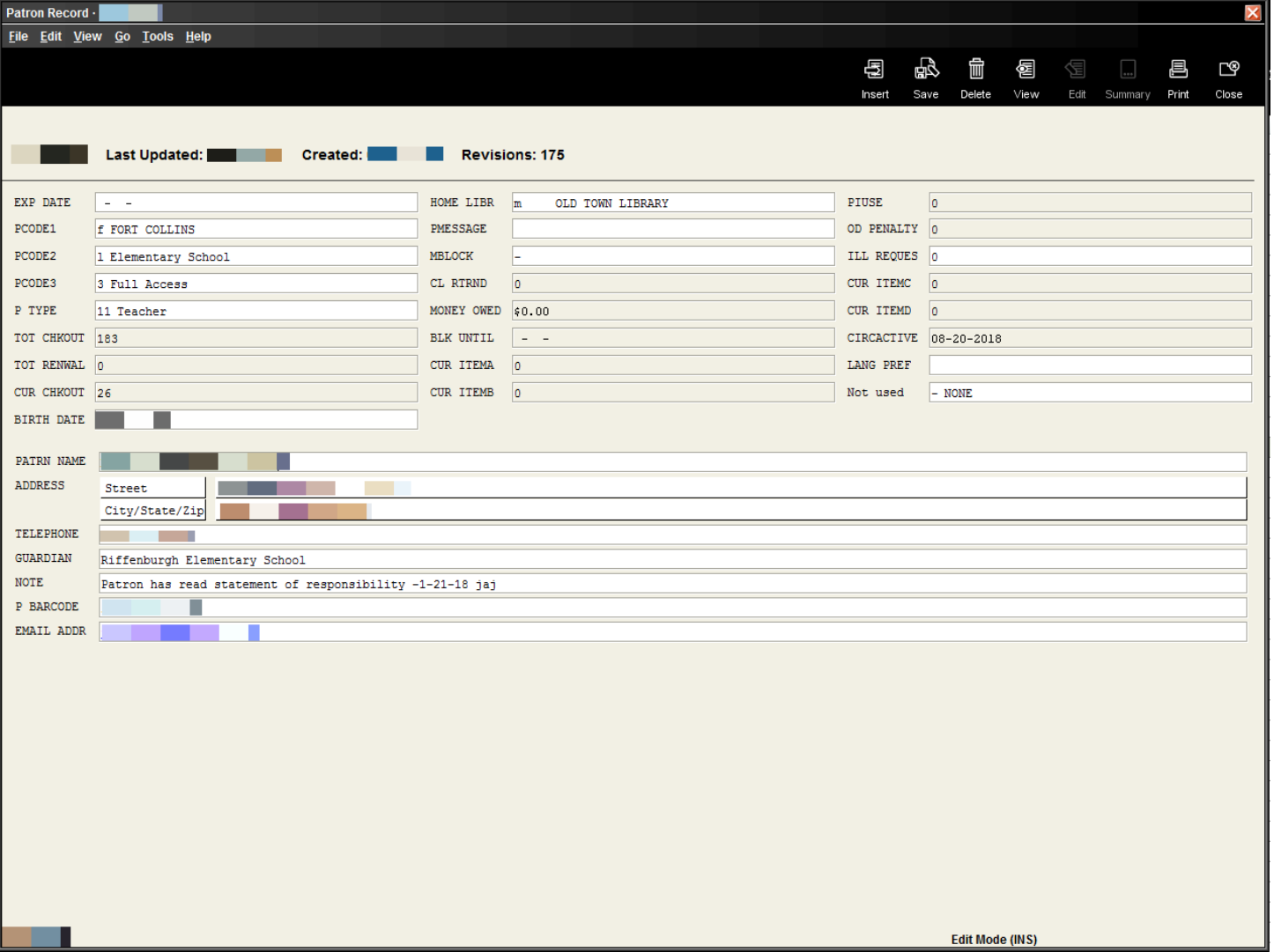

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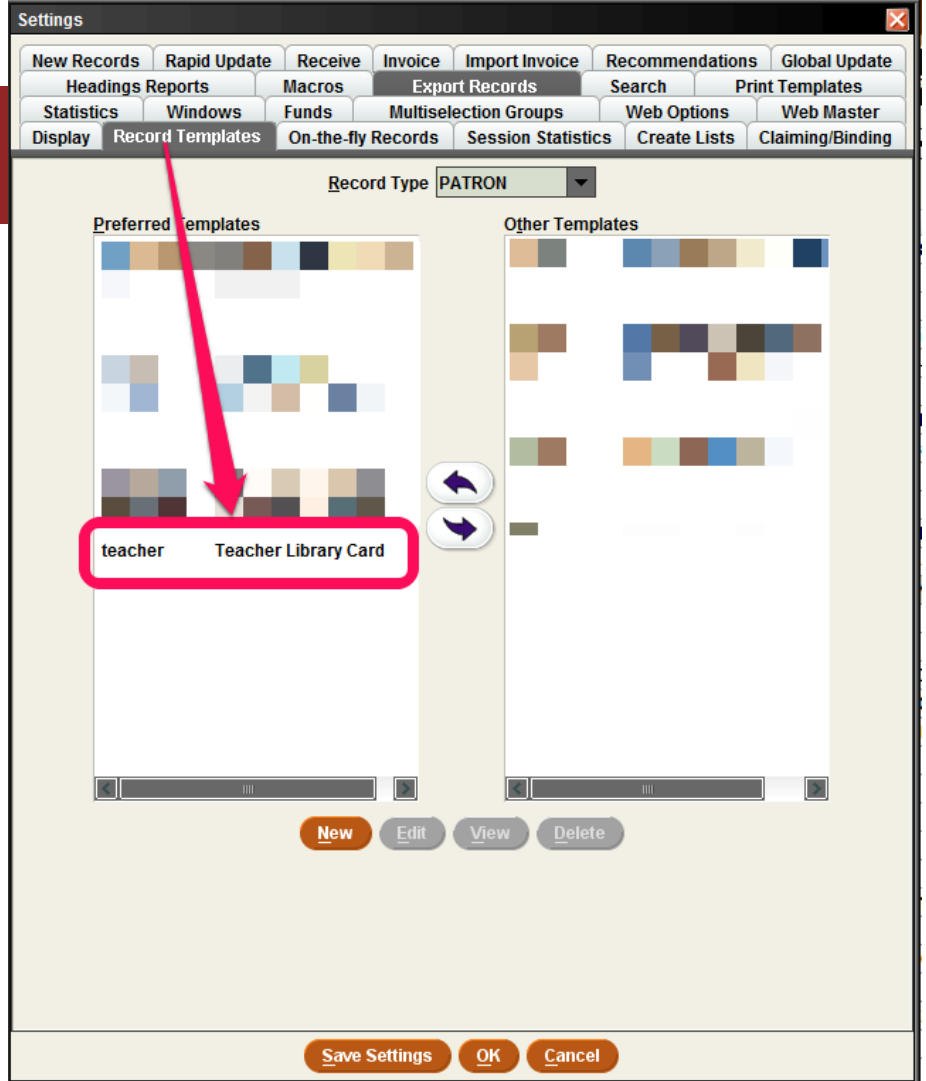
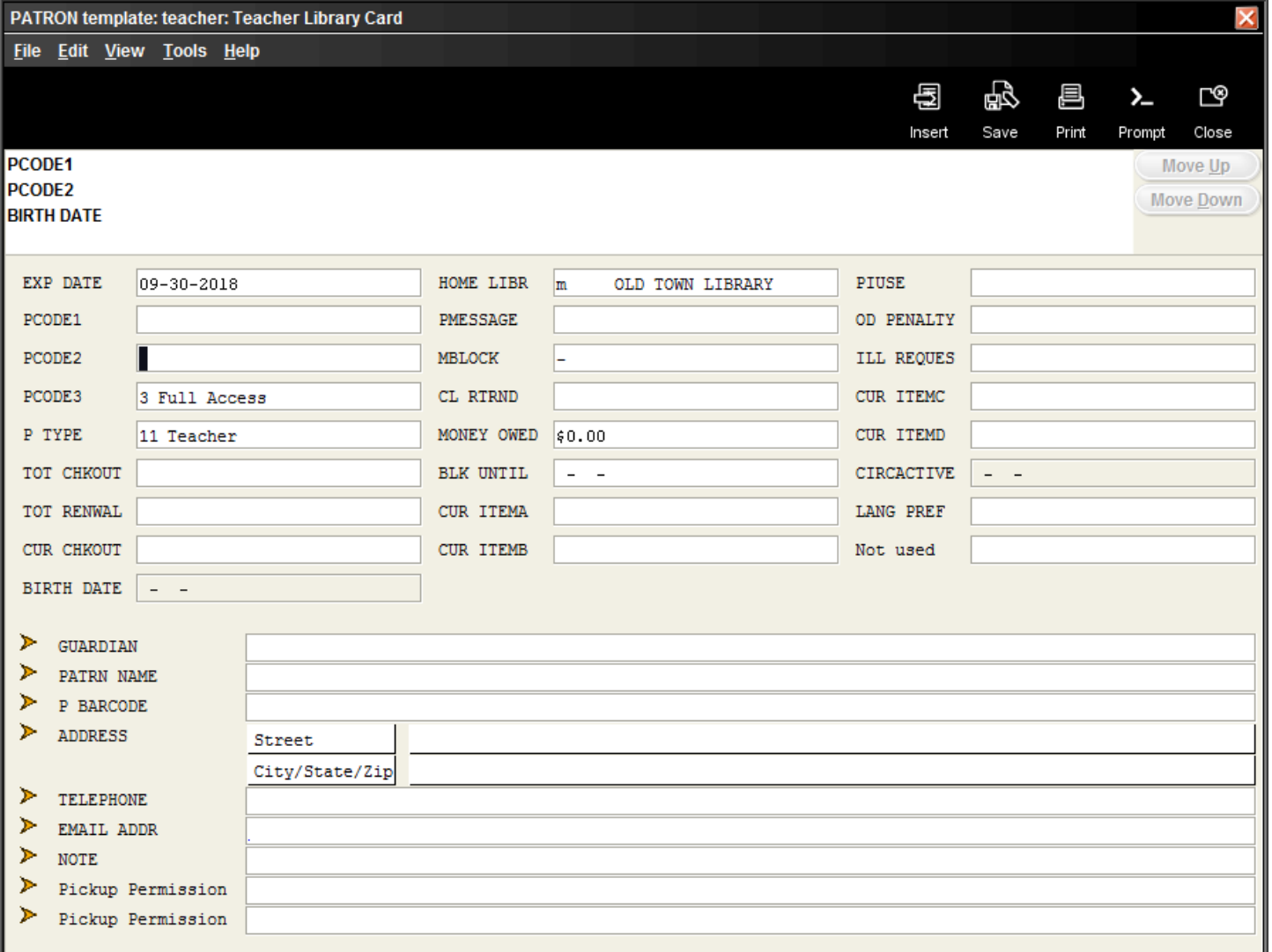

Settings
New Records
Rapid Update
Receive
Invoice
Import Invoice
Recommendations
Global Update
Headings Reports
Macros
Export Records
Search
Print Templates
Statistics
Windows
Funds
Multiselection Groups
Web Options
Web Master
Display
Record Templates
On-the-fly Records
Session Statistics
Create Lists
Claiming/Binding
Record Type
PATRON
Preferred Templates
Other Templates
teacher
Teacher Library Card
New
Edit
View
Delete
Save Settings
OK
Cancel



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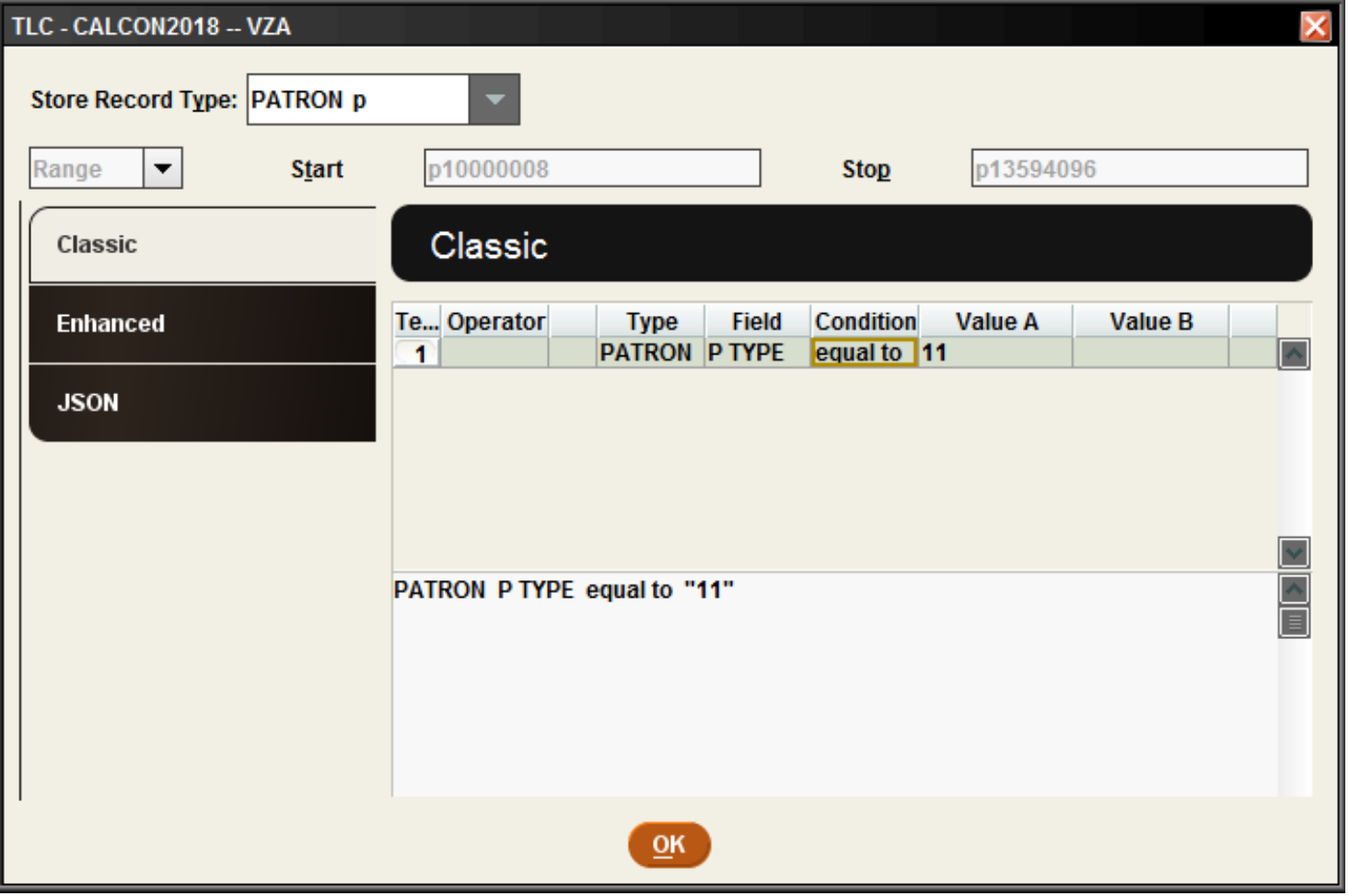
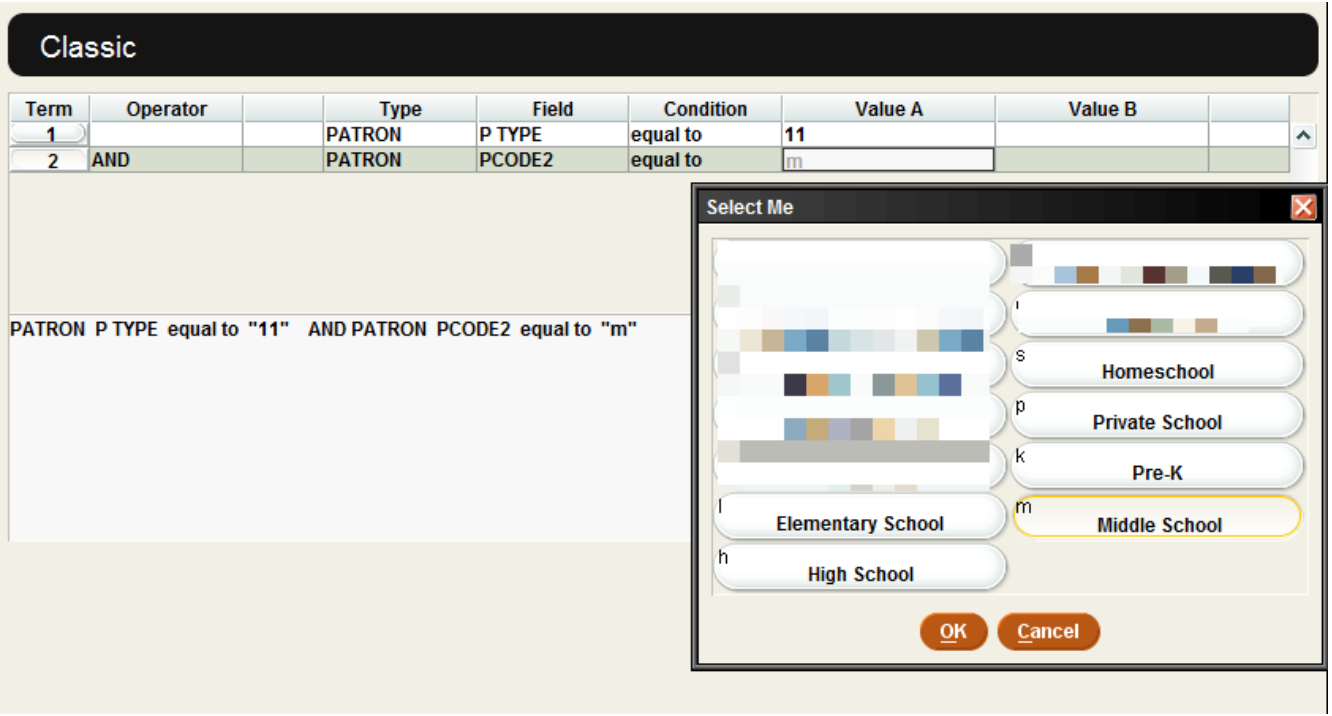
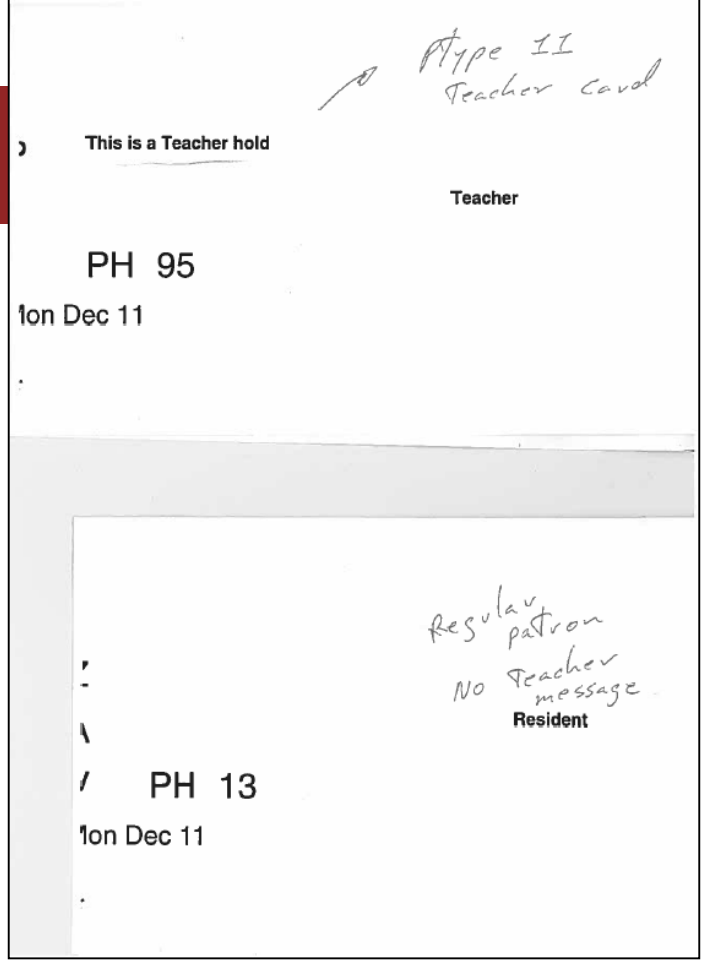

TLC - CALCON2018 -- VZA
Store Record Type: PATRON p
Range
Start
p10000008
Stop
p13594096
Classic
Enhanced
JSON
Classic
Te... Operator Type Field Condition Value A Value B
1 PATRON P TYPE equal to 11
PATRON P TYPE equal to "11"
OK

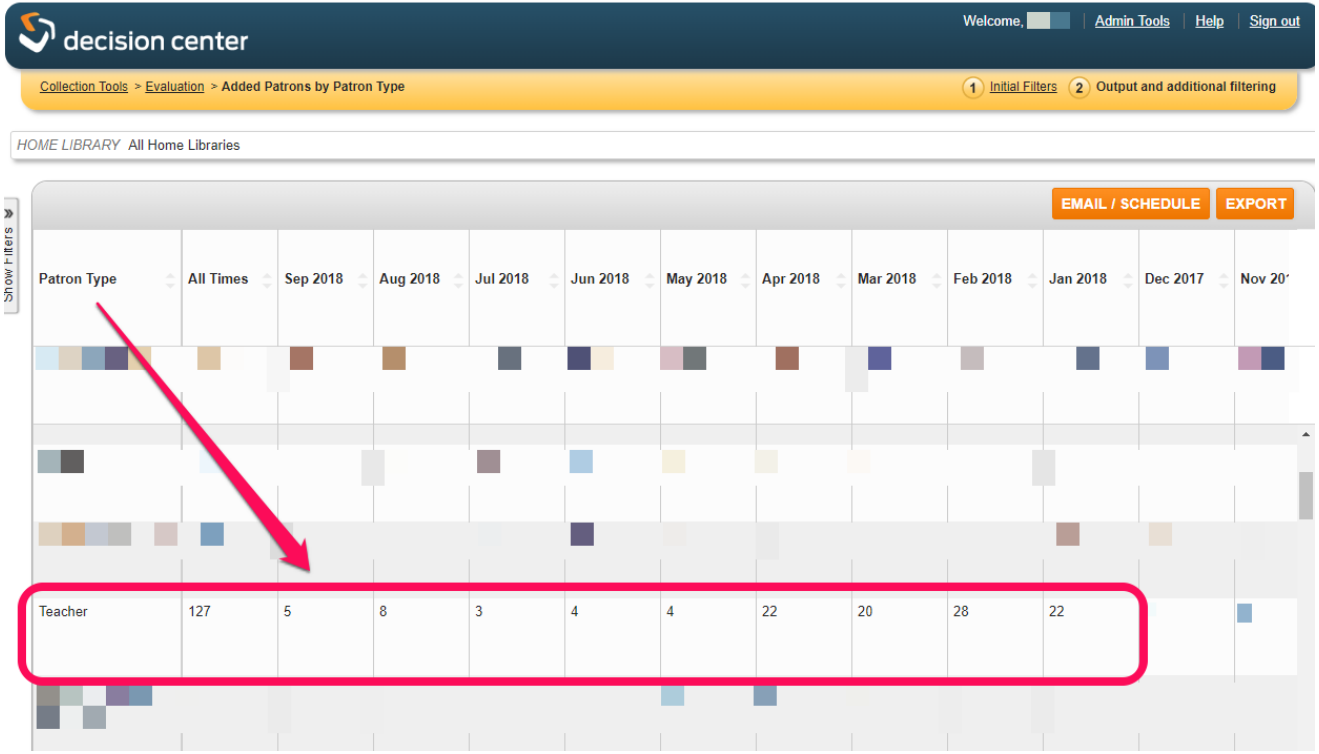

Classic
Term
Operator
Type
Field
Condition
Value A
Value B
1
PATRON
P TYPE
equal to
11
2
AND
PATRON
PCODE2
equal to
m
PATRON P TYPE equal to "11" AND PATRON PCODE2 equal to "m"
Select Me
s
Homeschool
p
Private School
k
Pre-K
l
Elementary School
m
Middle School
h
High School
OK
Cancel


Type II
Teacher Card
This is a Teacher hold
Teacher
PH 95
Mon Dec 11
Regular patron
No Teacher message
Resident
PH 13
Mon Dec 11

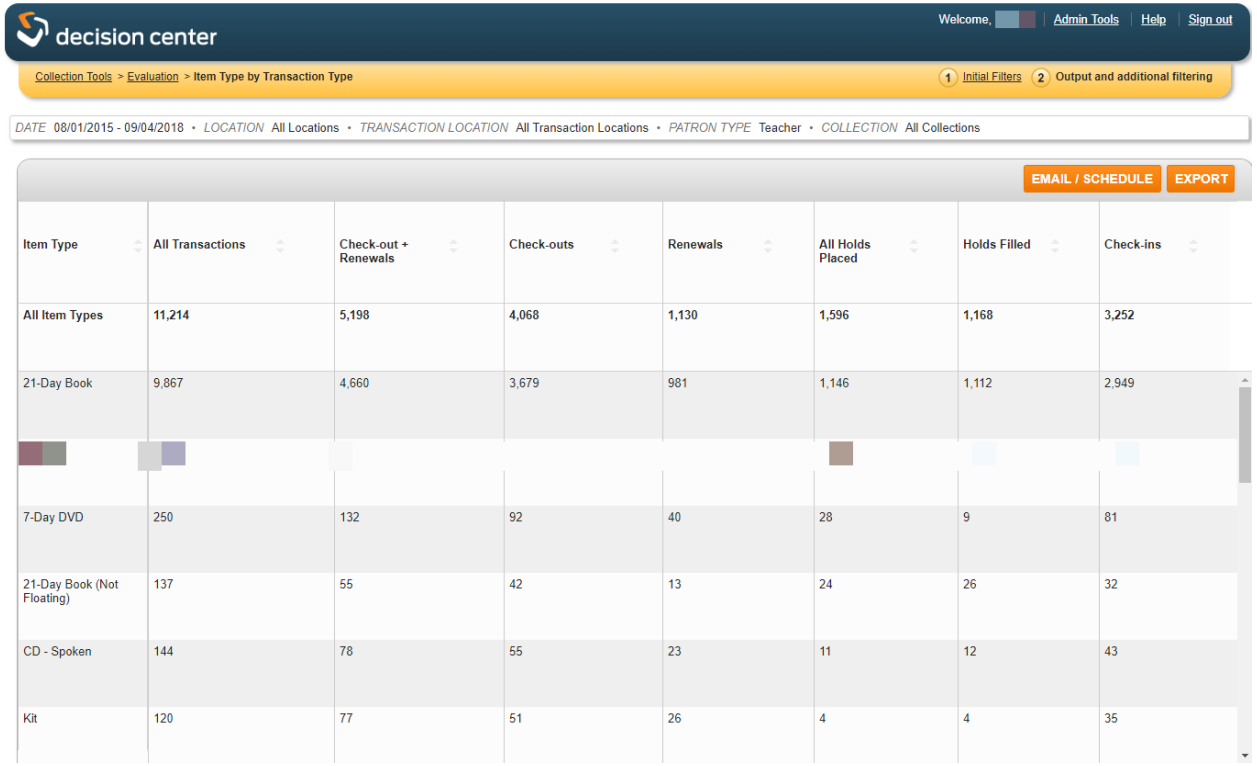
Print Templates

```
($F{f_p_ptype}.equals("Teacher") ?
"<style isBold='TRUE' size='12'>" + "This is a Teacher hold" +
"</style>"
:
(($F{f_p_ptype}.equals("In House Only (dept card) - zzz")) ?
"<style isBold='TRUE' size='12'>" + "This is a Dep. card hold" +
"</style>":""))
```

Reports…

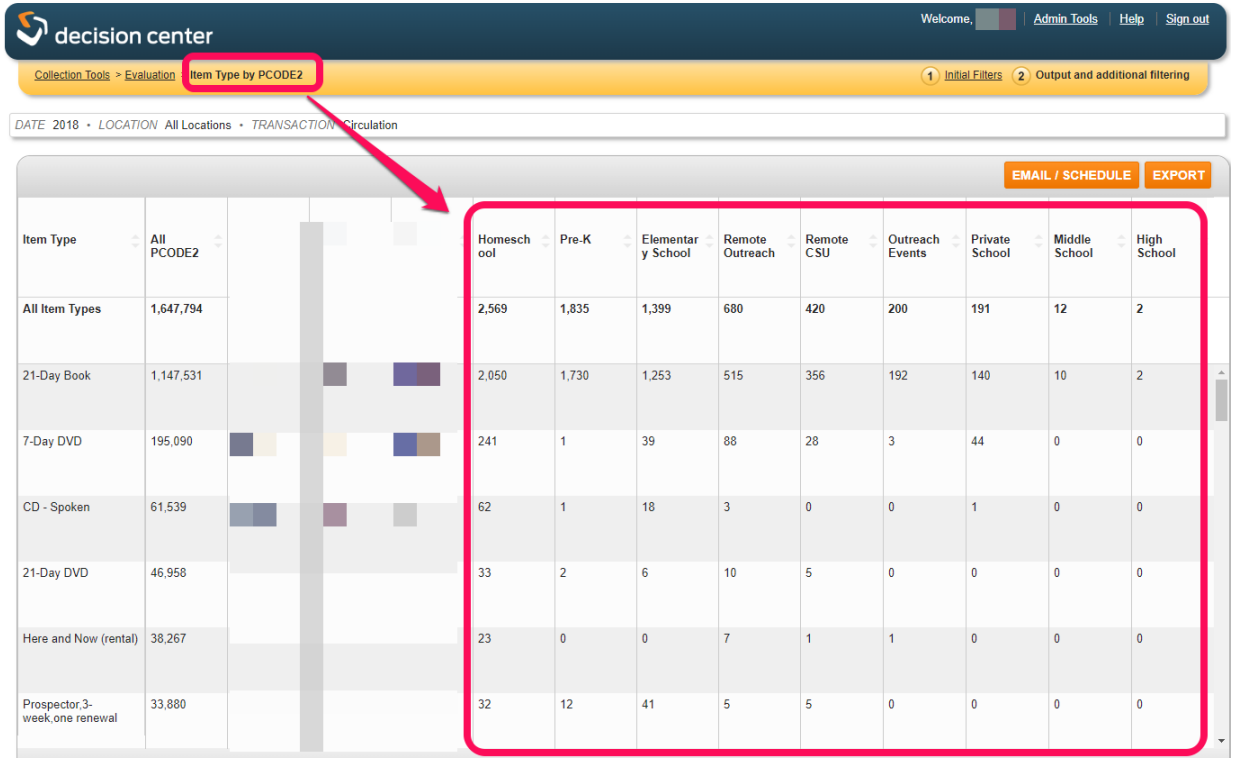

decision center
Welcome,
Admin Tools
Help
Sign out
Collection Tools > Evaluation > Added Patrons by Patron Type
1 Initial Filters
2 Output and additional filtering
HOME LIBRARY All Home Libraries
EMAIL / SCHEDULE
EXPORT
Show Filters
Patron Type
All Times
Sep 2018
Aug 2018
Jul 2018
Jun 2018
May 2018
Apr 2018
Mar 2018
Feb 2018
Jan 2018
Dec 2017
Nov 20
Teacher
127
5
8
3
4
4
22
20
28
22

Reports…

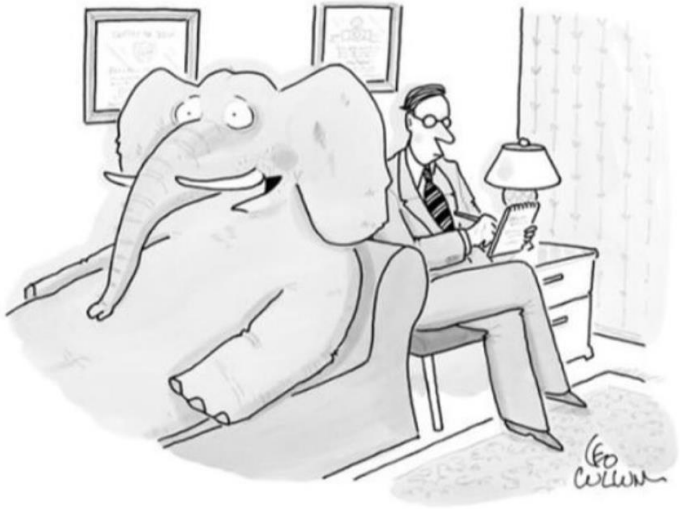


Item Type	All Transactions	Check-out + Renewals	Check-outs	Renewals	All Holds Placed	Holds Filled	Check-ins
All Item Types	**11,214**	**5,198**	**4,068**	**1,130**	**1,596**	**1,168**	**3,252**
21-Day Book	9,867	4,660	3,679	981	1,146	1,112	2,949
7-Day DVD	250	132	92	40	28	9	81
21-Day Book (Not Floating)	137	55	42	13	24	26	32
CD - Spoken	144	78	55	23	11	12	43
Kit	120	77	51	26	4	4	35

Reports…



Item Type	All PCODE2	Homeschool	Pre-K	Elementary School	Remote Outreach	Remote CSU	Outreach Events	Private School	Middle School	High School
All Item Types	**1,647,794**	**2,569**	**1,835**	**1,399**	**680**	**420**	**200**	**191**	**12**	**2**
21-Day Book	1,147,531	2,050	1,730	1,253	515	356	192	140	10	2
7-Day DVD	195,090	241	1	39	88	28	3	44	0	0
CD - Spoken	61,539	62	1	18	3	0	0	1	0	0
21-Day DVD	46,958	33	2	6	10	5	0	0	0	0
Here and Now (rental)	38,267	23	0	0	7	1	1	0	0	0
Prospector,3-week,one renewal	33,880	32	12	41	5	5	0	0	0	0



"I'm right there in the room, and no one even acknowledges me."

Reports via SQL

patron_record_id bigint	checkout_gmt timestamp with time zone	due_gmt timestamp with time zone	loanrule_code_num integer	renewal_count integer	ptype smallint	overdue_count integer	date_part double precision
	2018-09-07 14:27:16-06	2018-10-19 04:00:00-06	45	0	11	0	41
	2018-04-04 14:34:32-06	2018-09-19 04:00:00-06	45	3	11	0	167
	2018-04-04 14:34:50-06	2018-09-19 04:00:00-06	45	3	11	0	167
	2018-09-07 15:31:44-06	2018-09-21 04:00:00-06	46	0	11	0	13
	2018-08-08 17:54:54-06	2018-10-02 04:00:00-06	45	2	11	0	54
	2018-08-08 17:55:01-06	2018-10-02 04:00:00-06	45	2	11	0	54
	2018-08-14 17:39:20-06	2018-10-02 04:00:00-06	45	1	11	0	48
	2018-08-14 17:39:31-06	2018-10-02 04:00:00-06	45	1	11	0	48
	2018-06-14 14:29:32-06	2018-07-26 04:00:00-06	45	0	11	4	41
	2018-06-14 14:29:39-06	2018-07-26 04:00:00-06	45	0	11	4	41
	2018-08-31 17:50:25-06	2018-10-12 04:00:00-06	45	0	11	0	41
	2018-05-22 19:04:45-06	2018-10-01 04:00:00-06	45	3	11	0	131
	2018-05-22 19:04:46-06	2018-10-01 04:00:00-06	45	3	11	0	131
	2018-09-07 16:46:08-06	2018-10-19 04:00:00-06	45	0	11	0	41

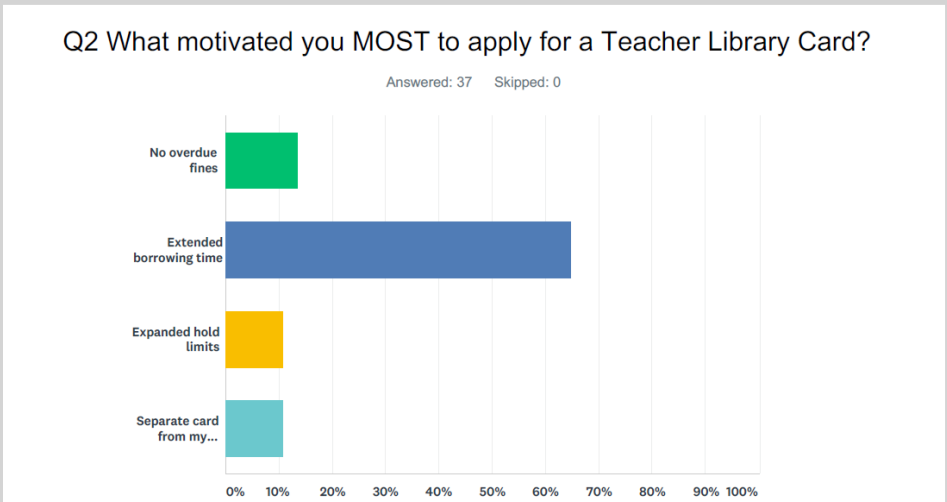
Green light, go!

What we learned

Homeschooling release waiver

Expiration date

Cardholder survey



ANSWER CHOICES	RESPONSES	
No overdue fines	13.51%	5
Extended borrowing time	64.86%	24
Expanded hold limits	10.81%	4
Separate card from my personal card	10.81%	4
TOTAL		37

1. How did you hear about the TLC?

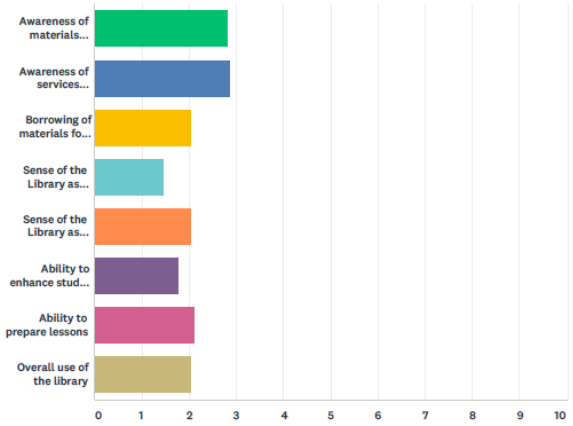
2. What motivated you most the apply for a TLC?

3. About how many times have you used your TLC?

4. To what degree has having a TLC increased your…

Q4 To what degree has having a Teacher Library Card increased your:

Answered: 37 Skipped: 0



	MAJOR INCREASE	MODERATE INCREASE	A LITTLE INCREASE	NO INCREASE	TOTAL	WEIGHTED AVERAGE
Awareness of materials available from the library (e.g. books, DVDs, CDs)	10.81% 4	35.14% 13	16.22% 6	37.84% 14	37	2.81
Awareness of services available from the library (e.g. events, programs, information help)	5.41% 2	37.84% 14	21.62% 8	35.14% 13	37	2.86
Borrowing of materials for teaching	43.24% 16	27.03% 10	13.51% 5	16.22% 6	37	2.03
Sense of the Library as supportive to teachers	67.57% 25	21.62% 8	8.11% 3	2.70% 1	37	1.46
Sense of the Library as useful	43.24% 16	21.62% 8	21.62% 8	13.51% 5	37	2.05
Ability to enhance student learning	45.95% 17	35.14% 13	13.51% 5	5.41% 2	37	1.78
Ability to prepare lessons	35.14% 13	35.14% 13	13.51% 5	16.22% 6	37	2.11
Overall use of the library	37.84% 14	32.43% 12	18.92% 7	10.81% 4	37	2.03

Moderate to major increase in:

Sense of the Library as supportive to teachers: 89%

Ability to enhance student learning: 81%

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Comments

I love having the Teacher Library card. I used to get so frustrated when I was planning my lessons and would exceed my hold amount before I was finished!

Thanks!!!

I love it!!!

It has made my life easier and given my students access to a bigger variety of books. Thank you!

What we're watching for…

Questions?

- Victor Zuniga, System Administrator
  - Poudre River Public Library District | Fort Collins, CO
  - vzuniga@poudrelibraries.org

Thank You!!