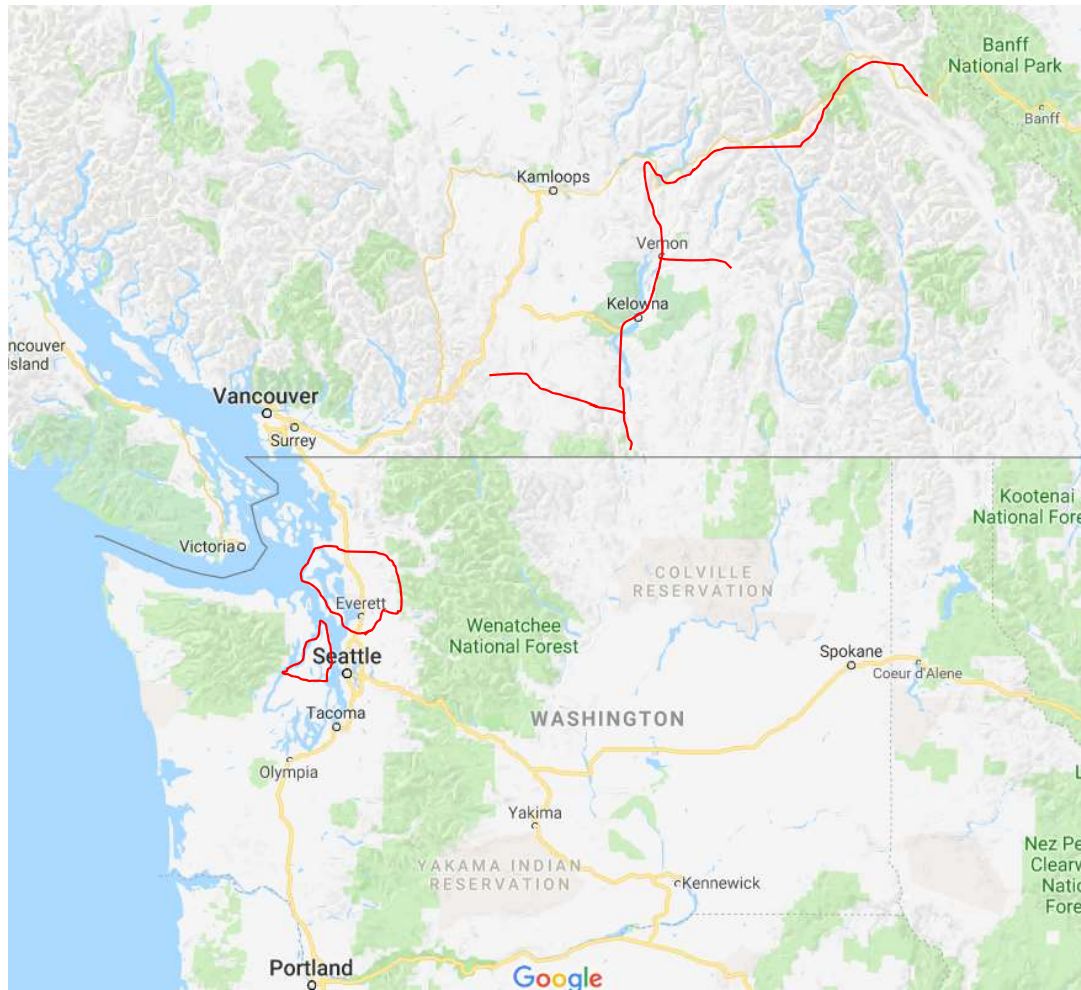




# Leap – Stories from the Trenches

- Carolyn Bly, Sno-Isle Libraries, WA
- Vincent Kruggel, Okanagan Regional Library, BC
- Robin Dye, Kitsap Regional Library, WA

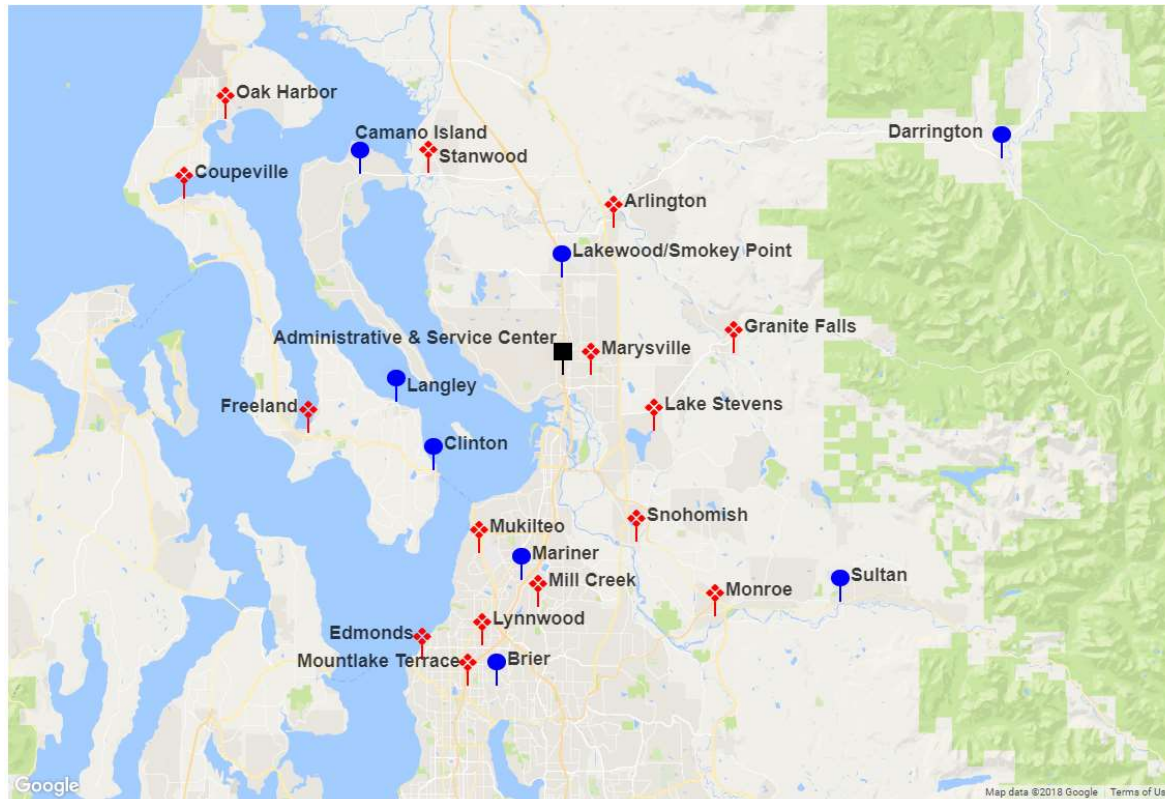






Carolyn Bly  
Circulation Manager





## 2015 Pilot Libraries





# 2015 Pilot

What we could use Leap for:

- Check in Materials
- Check out Materials
- Register Customers
- Place Holds
- Look up Bibliographic or Item Record Information

What we could not use Leap for:

- Modify Item Records
- Create OTF Records
- Perform Reports from Utilities Menu
- Complete Credit Card Payments



# 2015 Pilot

## Equipment needed

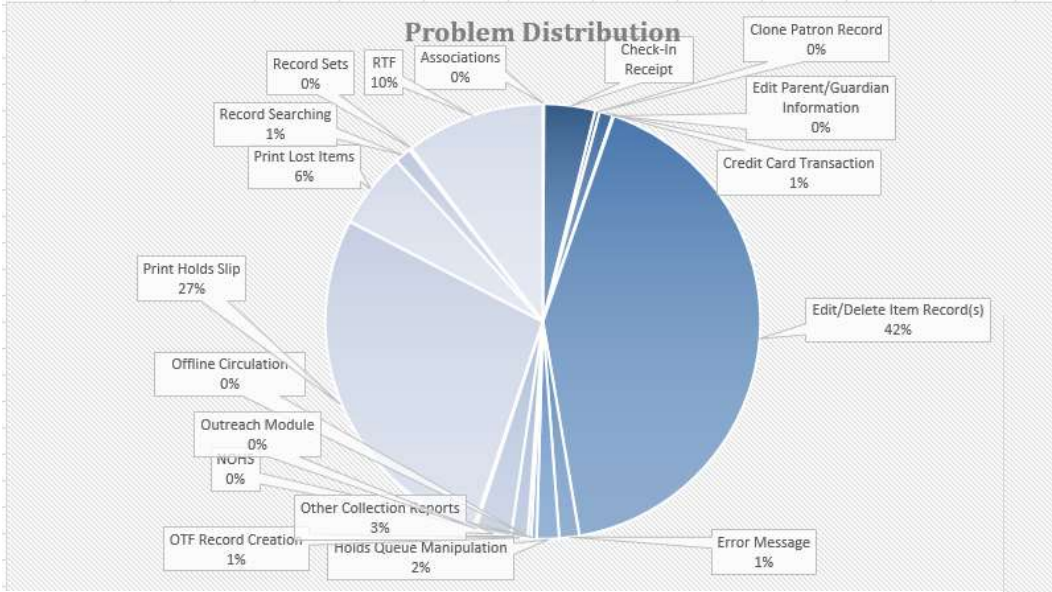
- Tablets
- Bluetooth Scanner
- Wireless, portable and rechargeable receipt printers

## How Leap would be used during Pilot

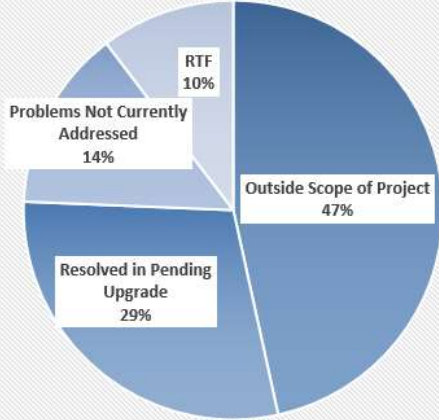
- Circ desk
- Outreach
- Pick List
- Roving



# 2015 Pilot



**Problem Distribution - Category Summary**





# 2015 Pilot

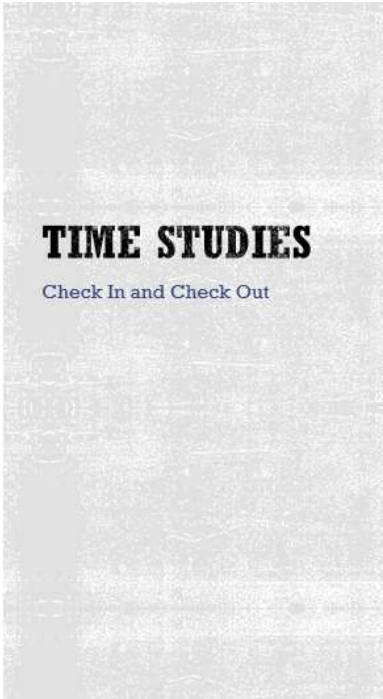
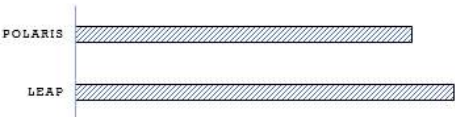
### Checking In (1000 Items)

Using Polaris = 2.8 hours  
Using Leap = 3.3 hours



### Checking Out (1000 Items)

Using Polaris = 1.6 hours  
Using Leap = 1.8 hours



# Where are we now, 2018?

Library on Wheels use Leap for:

- Check In
- Check Out
- Registration
- Holds
- Borrower History
- One page registration



# 2018 Offsite Events

- TedX
- Business Classes
- Worksource – Job Search Class
- Book Discussion Events
- Children's Offsite Programs



## Training

Access through your  
web browser (Chrome)

Use Chrome with Leap  
– Use other browsers  
for other printing  
needs.

# How do we access Leap?



leap test FIND Utilities Help CBy(S)

Patron Suggestions

- test: zinio mike and ray srv
- test: zinio srv
- test: information technology, tulalip, wa, 98271
- test, class 4 carolyn bly 2013
- test, class 6 carolyn bly 1989
- test, class 5 carolyn bly 1989
- test, class 3 carolyn bly 1989
- test, class 1 carolyn bly 1960

Bibliographic Suggestions

- america's test kitchen firm
- america's test kitchen television program
- delmar cengage learning's ase test preparation series
- kaplan test prep firm
- test of english as a foreign language
- ase test preparation
- test prep kaplan www.kaptest.com has been
- kaplan test prep

PRINT

"A person who won't read has no advantage over one who can't read."  
- Mark Twain

leap test FIND

CHECK IN NEW PATRON

### Patron Registration 1

- Profile
- Attributes
- Email
- Address
- Phone/Fax
- Notifications
- Preferences
- Password

#### Profile

Barcode *	Registered At *	
<input type="text"/>	<input type="text" value="Service Center"/>	
Former Barcode	Patron Code *	
<input type="text"/>	<input type="text" value="Limited"/>	
Last Name *	Date of Registration	
<input type="text"/>	<input type="text" value="3/30/2018"/>	
First Name *	Expiration Date *	
<input type="text"/>	<input type="text" value="3/30/2023"/>	
Middle Name	Birth Date	
<input type="text"/>	<input type="text"/>	
Title	Suffix	Statistical Class *
<input type="text" value="(None)"/>	<input type="text"/>	<input type="text" value="(None)"/>
Gender		
<input type="radio"/> Male <input type="radio"/> Female <input checked="" type="radio"/> N/A		

SAVE

CANCEL





# What's Next?

Upgrade in May 2018

Questions?

Carolyn Bly

Sno-Isle Libraries

[cbly@sno-isle.org](mailto:cbly@sno-isle.org)



Vincent Kruggel

<https://prezi.com/lk20t2m79jo8/leap-challenges-iug-2018/>



KITSAP REGIONAL



# Library

Robin Dye

Application System Administrator

[rdye@krl.org](mailto:rdye@krl.org)

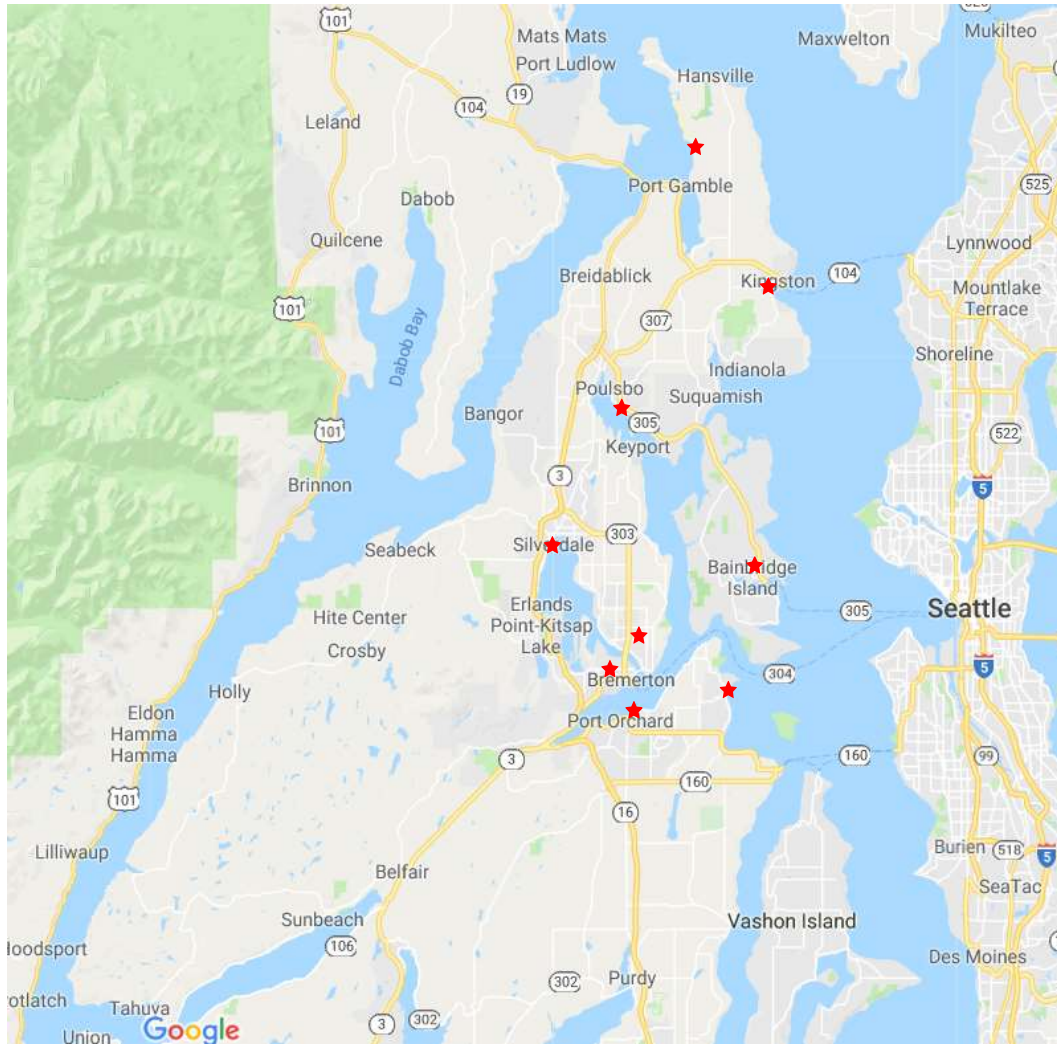
(360) 475-9035





# Kitsap County Washington





KITSAP REGIONAL  Library

9 Locations





# Our approach – a soft launch



- July 2017
- iPad Pros, Scanner
- PC workstations
  - shortcut to Leap
  - printer setup
- Training
  - branch visits
  - tutorial video



# Polaris Test Drive Website



# General Feedback



- Too many missing pieces!
  - Payments
  - Change item branch
  - ILLs
- Check out
  - Receipt printing!
- Searching
  - Cumbersome
  - Slow
- No results



# Feedback on Specific Tasks

- Picklist
- Patron registration
- Inventory the collection



## Feedback on Specific Tasks



- Picklist



- Patron Registration

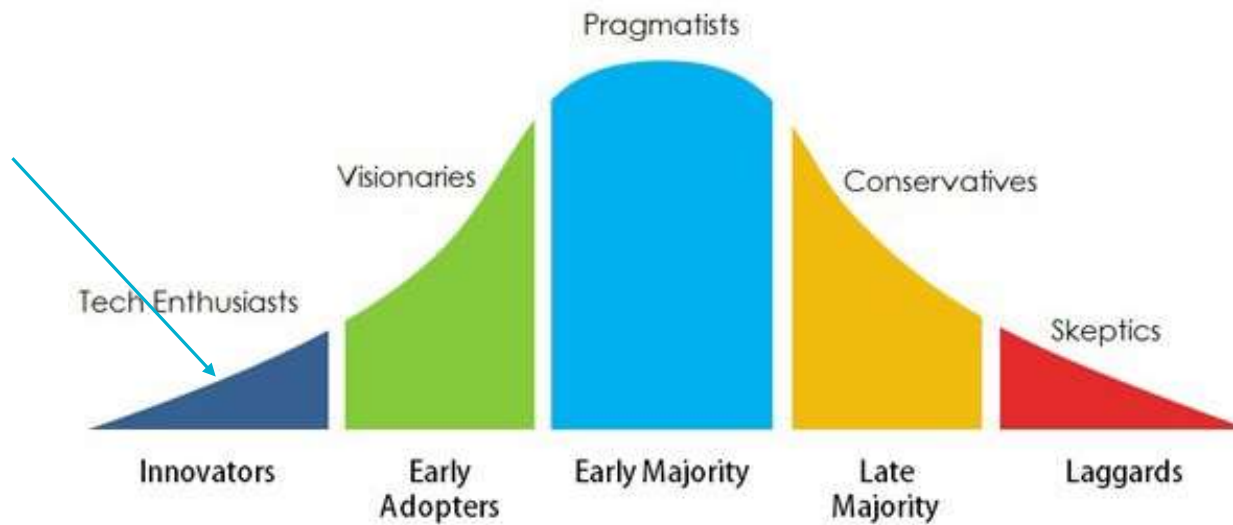


- Inventory the Collection





# New Product Adoption



## Next for Leap?

- Upgrade to ~~5.6~~ 6.0! this summer
- Find out timeline
- Two branches pilot for circulation
- Feedback, best practices
- All branches use for all circulation
- Administration, Acquisitions, Cataloging??





## The Future of Libraries is Here

Welcome to Idea Lab, where your ideas help build the future! Idea Lab is for libraries and consortia of all types, using any Innovative product. We need all Innovative users to drive innovation.

Join an active challenge. Share ideas, comment, and vote on what's most important to libraries. We can't wait to hear from you!



### Activity Feed

[Show Filters](#)

Eleanor Crumblehulme completed an evaluation on the idea: Payment Processing in the challenge: Polaris

### Open Challenges

*Looks like there aren't any timed challenges. Scroll down for Always Open Space.*

Challenges

This Community ▾

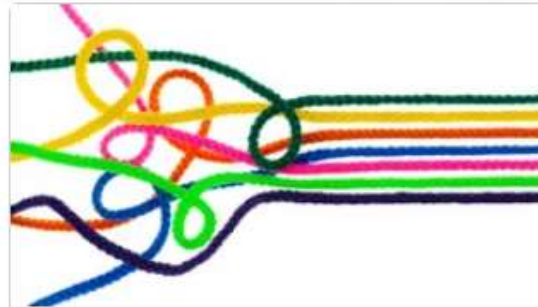
Closed CHALLENGES ▾



### Leveraging Data

83	1386	454	6149
IDEAS	VOTES	COMMENTS	VIEWS

*Closed:*  
**Jul 26, 2017**



### Sierra Public Services Workflow

150	2272	773	6991
IDEAS	VOTES	COMMENTS	VIEWS

*Closed:*  
**Dec 18, 2017**



### Polaris Web Application (aka Leap)

113	1244	437	2265
IDEAS	VOTES	COMMENTS	VIEWS

*Closed:*  
**Feb 6, 2018**



### Polaris Web Application (aka Leap)

“How might we improve Public Services or Cataloging workflows by enhancing the Polaris Web Application?” Help us prioritize adding capabilities or enhancing existing features to expand the value of this responsive staff client. Could web technology simplify a dated cataloging workflow? Would a new feature support faster patron service? Is there a specific feature that would let you leave the read more

#### Challenge Ended


00 00 00  
DAYS HRS MINS



Closed: Feb 6, 2018


**Winners**

1



Need to Update Item Parameters Using Bulk Change in Record Sets  
By Kathie Brown

2



Print List Option  
By Keith Davis

3



Payment Processing  
By Robin Dye

113  
IDEAS

1244  
VOTES

437  
COMMENTS

2265  
VIEWS

Challenge Team

[View Ideas](#)

Most Liked Ideas		Top Contributors		Activity Feed
Idea	Likes	User name	Posts	Show Filters
1. Add bulk change to record sets	40	1. Wes Osborn	70	 Eleanor Crumblehulme completed an evaluation on the idea: Payment Processing. 2 months ago
2. Print List Option	39	2. Trevor Diamond	44	



Activity

Challenges

Challenges

This Community

Open Challenges

*Looks like there aren't any timed challenges. Scroll down for Always Open Space.*



Enter  
Always Open Space



### Always Open Space

Have an idea that doesn't match any currently open Challenge Question? The Challenges: It any Polaris or independent. Remember to read more

68  
IDEAS

555  
VOTES

238  
COMMENTS

#### Most Liked Ideas

Idea	Likes
1. Sierra - Create Lists - Rerun	38
2. Undo function	33
3. Responsive, Accessible Catalog, Discovery Platform(s)	30
4. Allow libraries to turn off the "Remember me on this computer" option	30
5. Track system parameter changes	28
6. Ability to view Loan Rules from the Loan Rule Determiner Table	28



4. Eliza Richards	16
5. Lloyd Chittenden	15
6. Scott Pope	15
7. Vincent Kruggel	10
8. Ben Shirley	9



Show Filters

aria Fattig commented on the lake subfield 0s in access invisible for all workflow ns....

ours ago

important - the system as it status is not ready for linked da..."

Reply · View Comment



Sharon Saunders posted an idea.

7 hours ago

Make subfield 0s in access points invisible for all workflow functions...

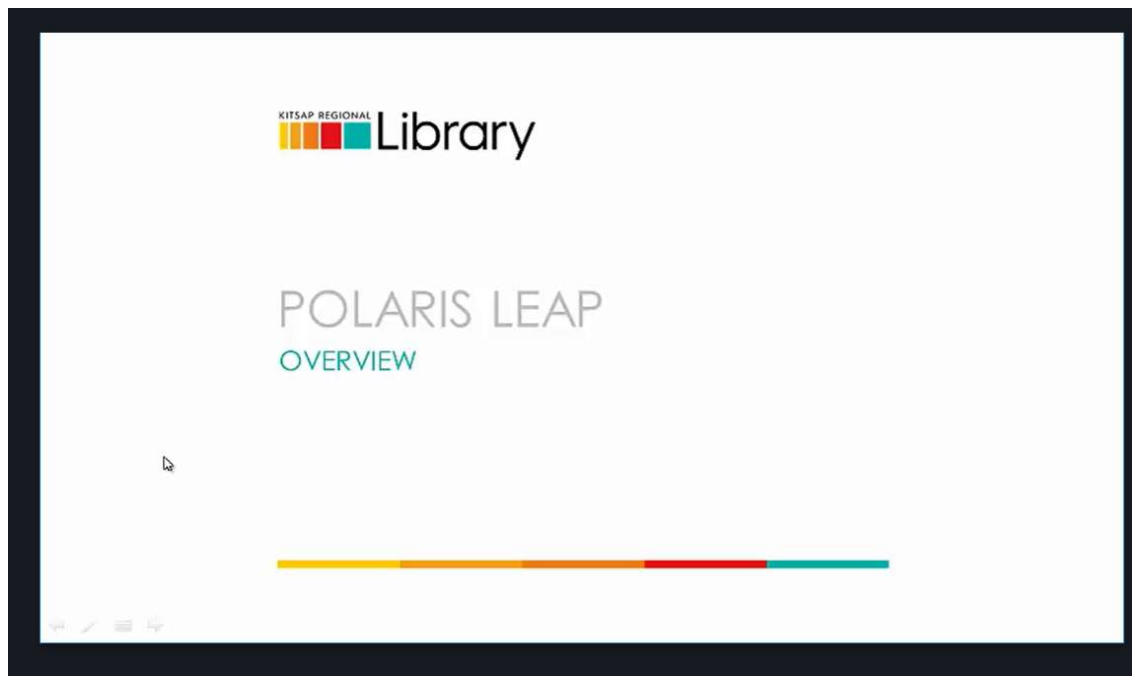
Share · Comment · Idea Details

Questions? Stories? Tips & Tricks?



# Camtasia tutorial

<https://www.screencast.com/t/PGy5RMUth>



KoamTac KDC200  
BlueTooth scanner



Star SM-S220i receipt printer



Bestec iPad holder



