



Hopelessly Devoted to Users: Sierra's Year in Review

Mike Dicus



Agenda



Introductions and Sierra Team Updates



What's New in Sierra since IUG 2022

- Sierra
 - Ancillary products
-



Resources

- Documentation
- Product roadmap
- Idea Exchange



Mike Dicus

- Manager, Product Management
 - Sierra Product Manager

- 18 years in libraries; 22 years in the ILS industry

- MSLIS, former library director, reference librarian, experienced in public and technical services

- Dog lover, photographer, Lego builder



Whitney Murphy

- Director, Product Management

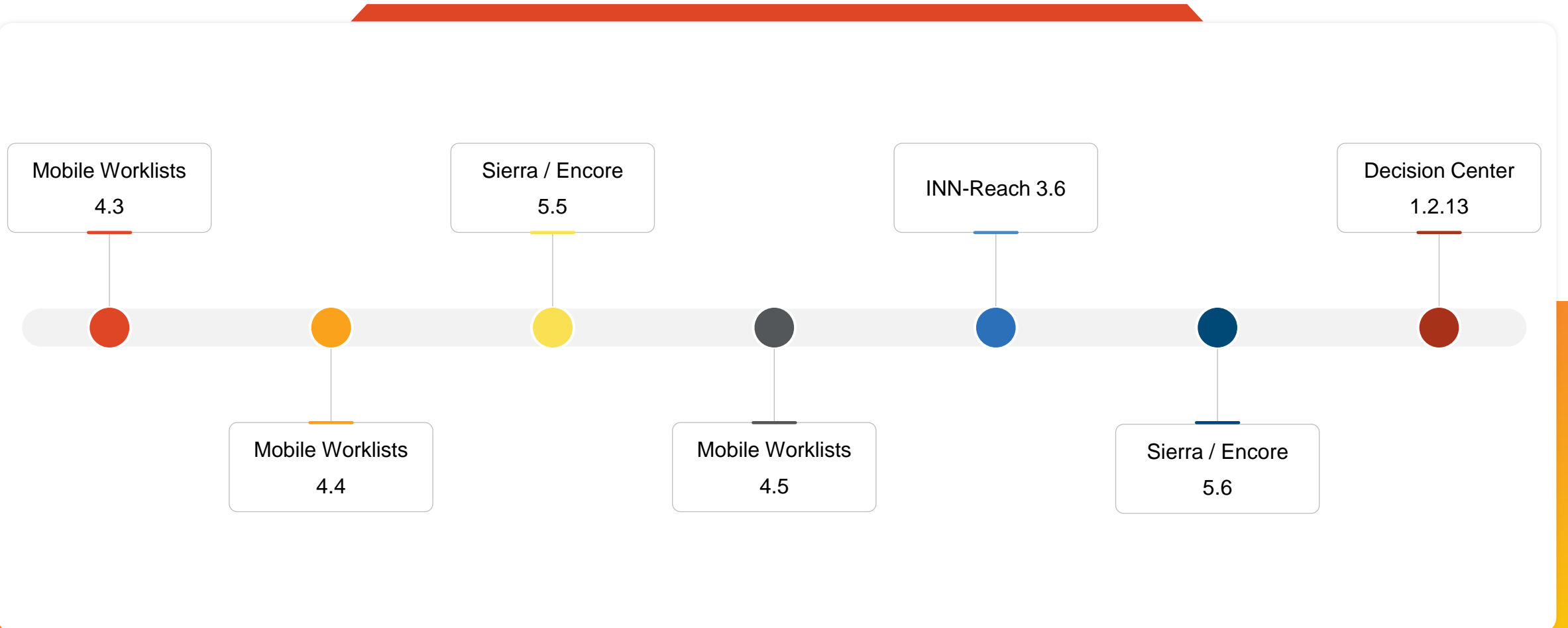
- Celebrating 15 years working with libraries; 20+ years in product management

- MBA, math geek

- Purple belt in karate, mother of 1 son & 1 amazingly sweet pit bull, obsessed with making ice cream

What's New?

New Releases of Sierra & Related Products



What did we promise and deliver last year?

Staff Experience

- Workflow & usability improvements
- Customer-driven enhancements from Idea Lab

Patron Experience

- Vega Discover
- Library notices through LX Starter

APIs & Integrations

- Link to public display in Vega Discover
- BookNet Canada integration

Resource Sharing

- Updated OCLC ILL integration
- INN-Reach enhancements

Mobile Solutions

- Mobile Worklists enhancements

Staff Experience



Simplify FTP Login

v10021486

File Edit View Go Tools Window Help

Browse

Insert Save Delete View Edit Print Close

v10021486 Last Updated: 02-17-2022 Created: 10-24-2007 05:40PM Revisions: 15

CLAIMCYCLE	-	RECEIPTS	0	EPRICE CNCL	\$0.00
VCODE1	----	INVOICES	42	AVG WEEKS	0
VCODE2	----	ORD CLMD	0	DISCOUNT	0
VCODE3	d EDIFACT	CPY RCVD	0	VENDOR MSG	
ORDERS	0	ORD TOT	\$0.00	LANGUAGE	
CLAIMS	0	INV TOT	\$0.00	GIR CODE	0
CANCELS	0	EPRICE RCVD	\$0.00		

Vendor Code: jwill

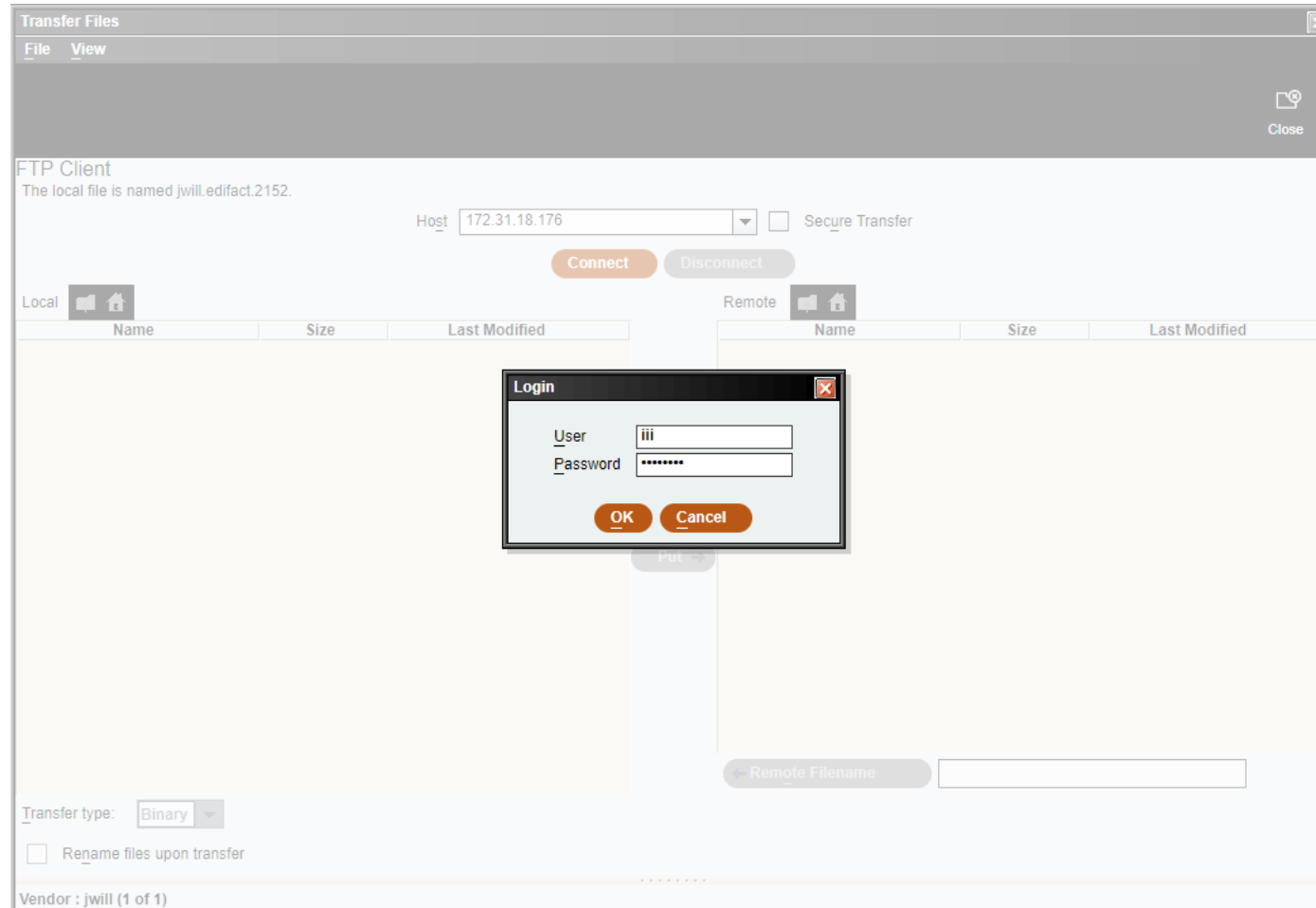
Vendor Name: jwillis

Account No.: 2525998

FTP INFO	IP Address:	172.31.18.176
	Login:	iii
	Password:	



Simplify FTP Login





Funds Management

Toggle between fund code and fund name

Funds	
Fund Name	Fund Code
IBLS P	Fund Name
Medicine P	
Soc Sci P	
Engineering P	
New courses/Res M	
San Francisco Chron	
Chemistry P	
Physics & Astr P	

Highlight numbers across columns in funds display

Funds						
Fund Name	Appropriation	Expenditure	Encumbrance	Free Balance	Cash Balance	
Archtctre-Ital Citi	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Artist's Book	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Artists Books	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Arts C	\$53,234.00	\$229.50	\$0.00	\$53,004.50	\$53,004.50	
Arts General C	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Arts General M	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Arts General P	\$140,814.00	\$18,862.45	\$0.00	\$121,951.55	\$121,951.55	
Arts ILL	\$0.00	\$25,424.22	\$0.00	-\$25,424.22	-\$25,424.22	
Arts Infill	\$3,000.00	\$955.38	\$118.27	\$1,926.35	\$2,044.62	
Arts Infill	\$1,000.00	\$883.67	\$567.89	-\$451.56	\$116.33	
Arts Infill C	\$0.00	\$95.68	\$0.00	\$95.68	\$95.68	



Where is the Holdshelf?

Show library location in “on holdshelf” message for currently held items and cancelled holds

Record

Not checked out and ON HOLD SHELF at Black Diamond since 03-27-2022 02:06PM CDT until 04-05-2022
i45379476 Last Updated: 03-27-2022 Created: 09-29-2004 Revisions: 46

Copy No.	1	Inventory Date	- -	Loanrule	0
Item Code 1					
Item Code 2					
Item Type					
Price					
Checkout Date					
Checkout Location					
Due Date					
Patron No.					
Last Patron					
Last Checkin					

Record

Not checked out and ON HOLD SHELF at Black Diamond since 03-27-2022 02:06PM CDT until 04-05-2022
i45379476 Last Updated: 03-27-2022 Created: 09-29-2004 Revisions: 46

Barcode



New workflow for Mark Damaged Items

Mark Damaged Items

Total Amount Charged:

No.	Barcode	Call Num	Title	Status	Amount
1	27482223	J793.8 WHI bd	Math-a-magic : number tricks for magicians / Lauren...	AVAILAB...	

Mark Damaged and Add Bill

- Checks in the item
- Changes item status to Billed
- Links item to damaged fee
- Bills the patron for replacement
- Changes item status to Damaged after fee is paid



Windows™ Snap Assist

Sierra - devops-12988-app - Sierra - b19018617

File Edit View Go Tools Reports Admin Window Help

sierra FUNCTION Place Orders

Search + Local

harry

b19018617

Call No. ON ORDER

Author Whybrow, Ian.

Title Harry and the dinosaurs make a Christmas wish / Ian Whybrow and [Illustrations by] Adrian Reynolds.

Standard No. 0375831118 : \$15.95

Publication Info. New York : Random House Children's Books, c2003.

Format

- BOOK 399
- MUSIC CD 34
- BOOK ON TAPE 24
- VIDEO 18
- CD-ROM 9
- DVD 8
- BOOK ON CD 7
- LARGE PRINT 7
- EBOOK 3
- UNDEFINED 2
- FILMS 2
- MUSIC CASSETTE 1

Language

- English 446
- Chinese 17
- Spanish 15
- No Language 8
- Hebrew 8
- Japanese 4
- Korean 4
- Russian 4
- Ukrainian 4
- French 2
- Latin 1
- Multiple languages 1

Results

#	Description	# of Entries
1	+ Harry	7
2	+ Harry Abroad: Harry's Success in Foreign Countries.	1
3	+ Harry Agganis: The Rules of the Game.	1
4	+ Harry Allard, James Marshall --	1
5	+ Harry Allard: The Stupids Step Out --	1
6	+ Harry and Arney	1
7	+ Harry and Barbara --	1
8	- Harry and Catherine	2
9	-> The good parts : the best erotic writing in modern fiction - Auburn, Carnation, Redmond, ...	
10	-> Harry and Catherine - Bellevue, Kirkland, Southcenter - Busch, Frederick, 1941-	
11	+ Harry and Chicken	1
12	+ Harry and Hortense at Hormone High	1
13	+ Harry and Ike : the partnership that remade the postwar world	1
14	+ Harry and Lulu	1
15	+ Harry & Maggie	1
16	+ Harry & Rhonda --	1
17	+ Harry & Ruth	1
18	+ Harry and Teddy : the turbulent friendship of press lord Henry R. Luce and his favorite repor...	1
19	+ Harry and the bucketful of dinosaurs	1
20	- Harry and the dinosaurs make a Christmas wish	2
21	-> Harry and the dinosaurs make a Christmas wish - Black Diamond, Black Diamond Childr...	
22	-> Harry and the dinosaurs make a Christmas wish - Error - Whybrow, Ian.	

376 TITLES, 552 ENTRIES





Windows™ Snap Assist

Sierra · devops-12988-app · Ill Sierra · b19018617

File Edit View Go Tools Reports Admin Window Help

sierra FUNCTION Place Orders

TITLE harry Search + Local

b19018617

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12	+ Harry and Hortense at Hormone High	1
13	+ Harry and Ike : the partnership that remade the postwar world	1
14	+ Harry and Lulu	1
15	+ Harry & Maggie	1
16	+ Harry & Rhonda ..	1
17	+ Harry & Ruth	1
18	+ Harry and Teddy: the turbulent friendship of press lord Henry R. Luce and his favorite reporter, ...	1
19	+ Harry and the bucketful of dinosaurs	1
20	- Harry and the dinosaurs make a Christmas wish	2
21	-> Harry and the dinosaurs make a Christmas wish - Black Diamond, Black Diamond Children's...	
22	-> Harry and the dinosaurs make a Christmas wish - Error - Whybrow, Ian.	

376 TITLES, 552 ENTRIES

b19018617

File Edit View Go Tools Window Help

b19018617

Call No. ON ORDER
Author Whybrow, Ian.
Title Harry and the dinosaurs make a Christmas wish / Ian Whybrow and [illustrations by] Adrian Reynolds.
Standard No. 0375831118 : \$15.95

Summary

Bib-Level Holds 0 View a All Delete Move Select

NO RECORDS OF THIS TYPE

Selected 0 of 0 Attached Records

b14309828

File Edit View Go Tools Window Help

b14309828

Author Whybrow, Ian.
Title Harry and the dinosaurs make a Christmas wish / by Ian Whybrow and [illustrated by] Adrian Reynolds.
Standard No. 0375831118

Summary

Record i49853417 View a All Delete Move Select

#	Record Number	DESCRIPTION
1	i49853417	Barcode:2017109568
2	i51476472	Barcode:2033330958
3	i49725270	Barcode:2032864098
4	i49725282	Barcode:2032861037
5	i49725294	Barcode:2032864700
6	i51750107	Barcode:2033024528

Item-Level Holds 0
Bib-Level Holds 0

Selected 1 of 48 Attached Records

Decrement Category A-D Counts from Self-check

Edit Patron Record - p21850859

File Edit View Tools

Insert Save/Cl... Delete Print Close

p21850859 Last Updated: 12-15-2021 Created: 12-14-2021 Revisions: 40

Expiration Date	MM-DD- 20	Highest Overdues	0	Current Item D	1
Gender	----	Manual Block	----	ZIP Code	0 Others
PCODE2	--	Claims Returned	0	Patron Agency	0 Default
TLC Use Only	0 None	Money Owed	\$0.00	Last Circ Activity	12 - 15 - 2021 09:23 AM EAT
Patron Type	26 Master Patron	Block Until	MM-DD- 20	Preferred Language	
Total Checkouts	18	Cur Item A	0	Notice Preference	--
Total Renewals	0	Current Item B	0	Registrations on Record	0
Current Checkouts	1	PIUSE	0	Total Registrations	0
Birth Date	MM-DD- 20	Overdue Penalty	0	Total Programs Attended	0
Home Library	none	ILL Request	0	Waitlists on Record	0
Patron Message	- NO MESSAGE	Current Item C	0		

n marina6

Upload Inventory Files through Data Exchange

The screenshot shows the Sierra Data Exchange interface. At the top, there is a menu bar with options: File, Edit, View, Go, Tools, Reports, Admin, Window, Help. Below the menu bar is the Sierra logo and a 'FUNCTION' dropdown menu set to 'Data Exchange'. To the right of the logo are icons for Save All, View, Copy, Delete, and Get PC. A red box highlights a 'Select Process' dropdown menu with the selected option 'Transfer Inventory Files (invent)'. Below this is a table with the following data:

File	Name	Type	Size	Last Modified
1	rdi1024114559		45	10-24-2010 11:45AM
2	rdi1024115130		45	10-24-2010 11:51AM
3	rdi1202122809		15	05-16-2008 10:04AM
4	rdi20220713104708		60	07-13-2022 10:47AM
5	rdi20220713104757		60	07-13-2022 10:47AM
6	rdi20230414143104		60	04-14-2023 02:31PM

Patron Experience



Courtesy Notices

Notices Job: Additional Courtesy Notices

File

Save Save As Prepare Print Close

Notice Type **Additional Courtesy** Set Options Group None

Locations Served Black Diamond

All

Select Location bd

Sort By Email Subject (Default)

Auto Notices Settings

Enabled

Move all notices to Print. Schedule

Send via FTP

Don't run on Days Closed

Print Template Selected Template: _Addnotices

Options

Change Address

Include Telephone Number

Include Amount Owed Use Organization Address

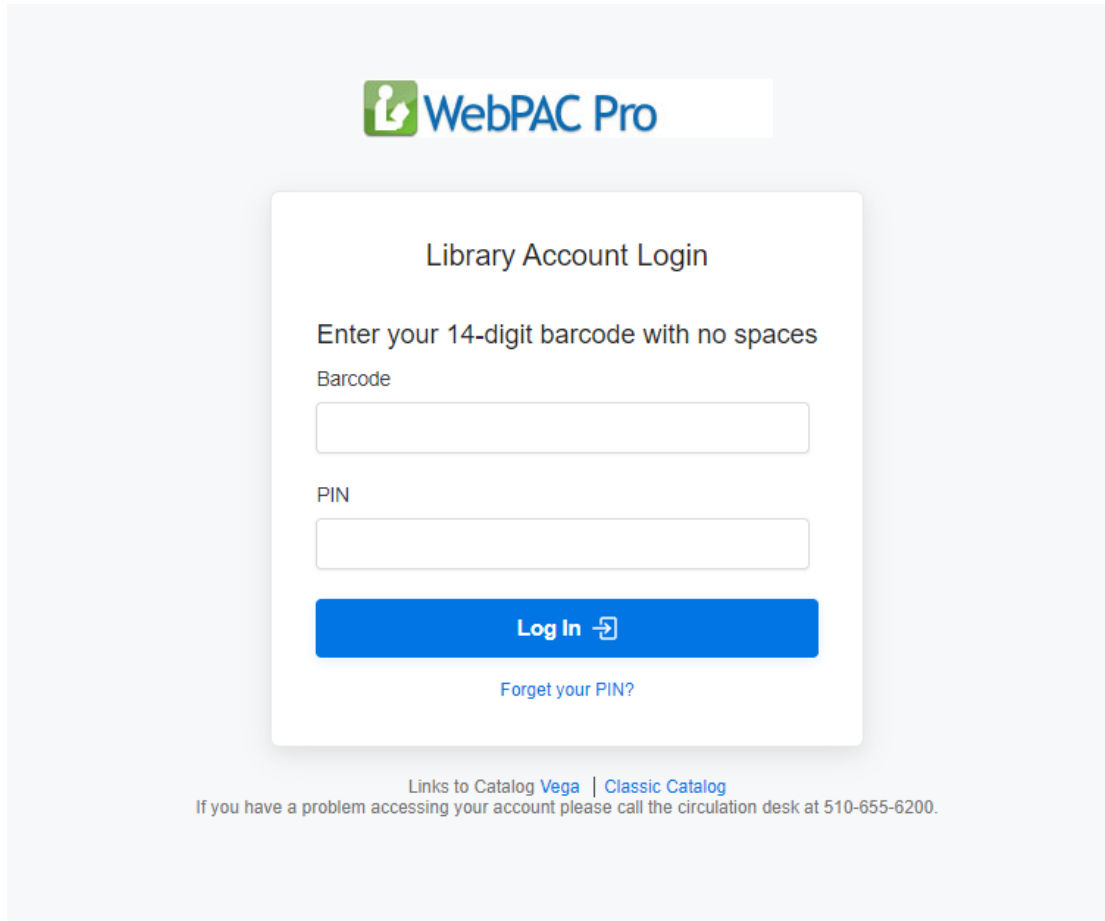
- Additional courtesy notice sent the day before item is due
- Additional courtesy notice is optional
- New “Additional Courtesy Notice” permission (402) introduced



Additional Courtesy Notice Configuration

8 - 28d/2r/3.J3n/hy/s	
Odue Penalty	0
Text First OdueR	1
Text Second OdueR	2
Text Third OdueR	2
Text Fourth OdueR	0
Text Fifth OdueR	0
Courtesy Notice Text Number	9
Number Of Days Before Odue	27
Additional Courtesy Notice	1
Additional Courtesy Notice Text	9
Time 1ST Odue Recall	7
Text Recall Notice	18

Updated CAS Login Templates



WebPAC Pro

Library Account Login

Enter your 14-digit barcode with no spaces

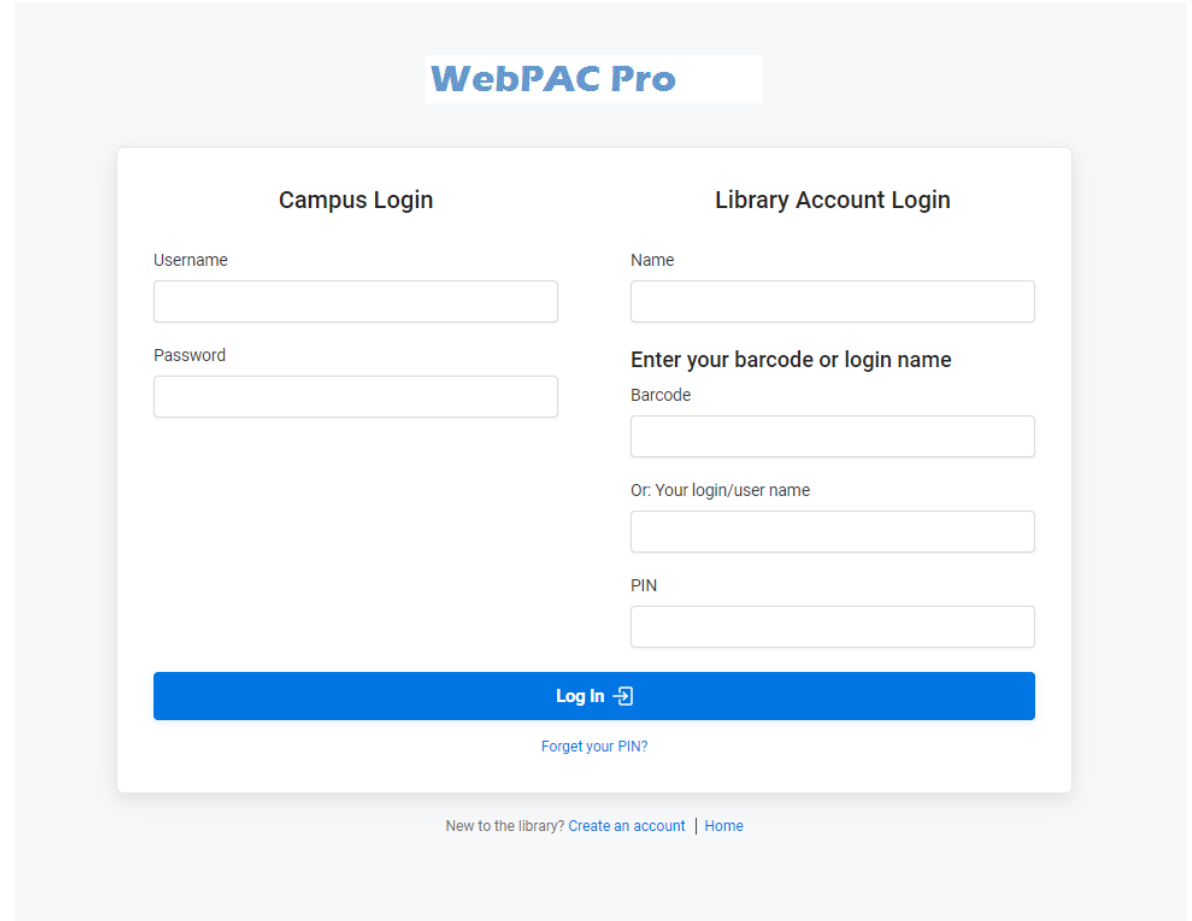
Barcode

PIN

Log In ↗

[Forget your PIN?](#)

[Links to Catalog Vega](#) | [Classic Catalog](#)
If you have a problem accessing your account please call the circulation desk at 510-655-6200.



WebPAC Pro

<h3>Campus Login</h3> <p>Username</p> <input type="text"/> <p>Password</p> <input type="password"/>	<h3>Library Account Login</h3> <p>Name</p> <input type="text"/> <p>Enter your barcode or login name</p> <p>Barcode</p> <input type="text"/> <p>Or: Your login/user name</p> <input type="text"/> <p>PIN</p> <input type="text"/>
---	--

Log In ↗

[Forget your PIN?](#)

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OverDrive Checkout API

 **Inferno : a novel / Dan Brown.**
Brown, Dan
EBOOK | see all
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★★★★☆ 3 reviews


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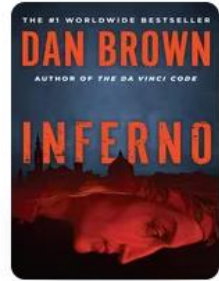
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Inferno

Dan Brown

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APIs and Integrations

Link to Public Display in Vega Discover

The screenshot displays the Vega Discover interface. A central window titled "Public Display" is highlighted with a red border, showing details for record b1000045:

- Title:** Current biography yearbook.
- Standard No.:** 0084-9499
- Call No.:** R920.02 CUR
- Publication Info.:** New York : H.W. Wilson Co.

The background interface includes a sidebar with a "Summary" section and a table of records. The table has columns for "#", "Record Num", and "Volume Statement".

#	Record Num	Volume Statement
1	j10002510	
2	j10002522	
3	j10002534	
4	j10002546	
5	j10002509	
6	j10002480	
7	j10002479	
8	j10002492	
9	j10002376	
10	j10002388	Volume Statement:2000
11	j1000239x	Volume Statement:2001
12	j10002406	Volume Statement:2002
13	j10002418	Volume Statement:2003
14	j1000242x	Volume Statement:1998
15	j10002431	Volume Statement:1997
16	j10002443	Volume Statement:1996
17	j10002455	Volume Statement:1995
18	j10002467	Volume Statement:1994
19	j1000256x	Volume Statement:2008

At the bottom of the interface, it shows "Page 1 of 24" and "Rows per page 20".

Link to Public Display in Vega Discover

The screenshot displays the Vega Discover interface. At the top right, there are navigation icons for help, bookmarks, and a 'Log in' button. A search bar is located in the top right corner. The main content area features a book entry titled 'Current biography yearbook.' with a book icon. Below the title, it is categorized as a 'Book' and is marked as 'Available'. A green checkmark indicates it is 'On shelf at one or more locations', and a 'Place Hold' button is visible. An 'Edition information' dropdown menu is located below the book entry. At the bottom, there is a 'Contributors' section with a red icon and a placeholder for a contributor's profile picture.



BookNet Canada Integration

Load MARC Records
[Cindy Load MARC Records](#)

ADD

Output MARC Records
[caw output MARC S-14206 \(before\)](#)
[Scheduler test](#)
[vz sched test](#)

ADD

Booknet Canada SDA
[Scheduler test](#)

ADD

New **Booknet Canada SDA Task**

Name

Email Addresses

Task Parameters

File

FTP Parameters

Host

User Name

Password

Remote Directory

Secure Transfer Yes No

Transfer Type

OK **CANCEL**

Branch data
Lending data



BookNet Canada Integration

A	B	C	D	E	F	G	H	I			
Library_Code	Library_Name	Branch_Code	Branch_Name	Postal_Code	Address	User_Count	DateEnd				
<sitecode>	devops-12343-appPPf au		Auburn Library	98002	1102 Auburn Way S; Auburn WA; 98002	1	11/9/2021 5:10				
<sitecode>	devops-12343-appPPf be		Bellevue Regional Library	98004	1111 110th Avenue NE; Bellevue WA; 98004	0	11/9/2021 5:10				
<sitecode>	devops-12343-appPPf bd		Black Diamond Library	98002	P.O. Box 666; Black Diamond WA; 98002	1	11/9/2021 5:10				
<sitecode>	devops-12343-appPPf ca		Carnation Library	98014	PO Box 1298 4804 Tolt Avenue ; Carnation WA; 98014	0	11/9/2021 5:10				
<sitecode>	devops-12343-appPPf co		Covington Library	98042	27100 164th Avenue SE; Covington WA; 98042	0	11/9/2021 5:10				
<sitecode>	devops-12343-appPPf dm		Des Moines Library	98198	21620 11th Avenue S; Des Moines WA; 98198	0	11/9/2021 5:10				
<sitecode>	d										
A	B	C	D	E	F	G	H	I	J	K	
<sitecode>	d	Branch_Code	Catalogue_Key	EAN_ISBN13	Loans	Renewals	Holds	Copies	Copies_Or	Copies_or	DateEnd
<sitecode>	d										
		ap	1000003	0716601036;9780716601036				1			5/11/2022 5:22
		ap	1000005	0716601044;9780716601043				22			5/11/2022 5:22
		ap	1000084	978076147284118;978076147283417;978076147282716;978076147281015;978076				22			5/11/2022 5:22
		ap	1003703	9780316544177;0316544175				1			5/11/2022 5:22
		ap	1008578	0915216531;9780009152160;9780915216536;0009152164				1			5/11/2022 5:22
		ap	1013801	0897500482;9780897500487				2			5/11/2022 5:22
		ap	1014693	9780151207732;0151207739				1			5/11/2022 5:22
		ap	1016599	9780399103421;0399103422				1			5/11/2022 5:22
		ap	1017015	9780393310771;0393310779				1			5/11/2022 5:22
		ap	1017560	0060920475;9780060920470;9780060116033;006011603				1			5/11/2022 5:22
		ap	1018058	0316739928;9780316739924				1			5/11/2022 5:22
		ap	1018129	0375704892;9780375704895				1			5/11/2022 5:22
		ap	1021344	9780538707688;0538707682				1			5/11/2022 5:22
		ap	1021387	9780060508074;9780812535068;0060508078;0812535065				1			5/11/2022 5:22

REST API for Item Paging Reports

itemPagingReports : The Item Paging Reports API

Show/Hide | List Operations | Expand Operations | Raw

GET /v6/itempaging/reports/

Get a list of item paging reports

Response Class

Model | Model Schema

ItemPagingReportResultSet {

total (*integer, optional*): the total number of reports,
start (*integer, optional*): the starting position of the reports in this set,
entries (*array[ItemPagingReport]*): the reports in this set

}

ItemPagingReport {

id (*integer*): the report's ID,
createdDate (*string, optional*): the date and time the report was created, in ISO 8601 format (yyyy-MM-dd'T'HH:mm:ssZZ),
total (*integer*): the total number of items to be paged

}

Response Content Type

Parameters

Parameter	Value	Description	Parameter Type	Data Type
createdDate	<input type="text"/>	the creation date of reports to retrieve (can be a range)	query	string

Try it out!

Updated Developer Portal

Developer: Sierra Developer Network

Developer Documentation

[Home](#)[Sierra Developer Network](#)[Polaris Developer Network](#)

APIs & Tools

- **Sierra API** - Modern, lightweight, and RESTful APIs that enable you to harvest and update records in Sierra. [Getting Started](#)
- **Legacy APIs** - Web Services APIs using SOAP/XML and (s)FTP. [TECHDOCS](#) [VENDORDOCS](#)
- **Sierra DNA** - Build SQL queries to extend Sierra. [Getting Started](#)

Resources

Tutorial: [Authentication and the Patron API](#)

Tutorial: [How to Make Your First Sierra API Call](#)

Last Updated: Nov 16, 2022 10:36 AM

URL: <https://innovative.libguides.com/Developer>

[Print Page](#)

[Login to LibApps](#)

<https://developer.iii.com>



Updated SQL Views: Hold view

```
iii=> \d+ sierra_view.hold
```

Column	Type	Collation	Nullable	Default	Storage	Description
id	bigint				plain	
patron_record_id	bigint				plain	
record_id	bigint				plain	
placed_gmt	timestamp without time zone				plain	
is_frozen	boolean				plain	
delay_days	integer				plain	
location_code	character varying(5)				extended	
expires_gmt	timestamp without time zone				plain	
status	character(1)				extended	
is_ir	boolean				plain	
pickup_location_code	character varying(5)				extended	
is_ill	boolean				plain	
note	character varying(128)				extended	
ir_pickup_location_code	character varying(5)				extended	
ir_print_name	character varying(255)				extended	
ir_delivery_stop_name	character varying(255)				extended	
is_ir_converted_request	boolean				plain	
patron_records_display_order	integer				plain	
records_display_order	integer				plain	
on_holdshelf_gmt	timestamp with time zone				plain	
expire_holdshelf_gmt	timestamp with time zone				plain	

View definition:

```
SELECT hold.id,  
       hold.patron_record_id,  
       hold.record_id,  
       hold.placed_gmt,  
       hold.is_frozen,  
       hold.delay_days,  
       hold.location_code,  
       hold.expires_gmt,  
       hold.status,  
       hold.is_ir,  
       hold.p Pickup_location_code,  
       hold.is_ill,  
       hold.note,  
       hold.ir_pickup_location_code,  
       hold.ir_print_name,  
       hold.ir_delivery_stop_name,  
       hold.is_ir_converted_request,  
       hold.patron_records_display_order,  
       hold.records_display_order,  
       hold.on_holdshelf_gmt,  
       hold.expire_holdshelf_gmt  
FROM hold;
```

Updated SQL Views: Hold_removed data

```

iii=> \d+ sierra_view.hold_removed
View "sierra_view.hold_removed"
-----+-----+-----+-----+-----+-----+-----+-----
Column |          Type          | Collation | Nullable | Default | Storage | Description
-----+-----+-----+-----+-----+-----+-----
patron_record_id | bigint                |           |          |         | plain   |
record_id        | bigint                |           |          |         | plain   |
placed_gmt       | timestamp with time zone |           |          |         | plain   |
is_frozen        | boolean               |           |          |         | plain   |
delay_days       | integer               |           |          |         | plain   |
location_code    | character varying(5) |           |          |         | extended |
expires_gmt      | timestamp with time zone |           |          |         | plain   |
status           | character(1)          |           |          |         | extended |
is_ir            | boolean               |           |          |         | plain   |
pickup_location_code | character varying(5) |           |          |         | extended |
is_ill           | boolean               |           |          |         | plain   |
note            | character varying(128) |           |          |         | extended |
ir_pickup_location_code | character varying(5) |           |          |         | extended |
ir_print_name    | character varying(255) |           |          |         | extended |
ir_delivery_stop_name | character varying(255) |           |          |         | extended |
is_ir_converted_request | boolean               |           |          |         | plain   |
patron_records_display_order | integer               |           |          |         | plain   |
records_display_order | integer               |           |          |         | plain   |
on_holdshelf_gmt | timestamp with time zone |           |          |         | plain   |
expire_holdshelf_gmt | timestamp with time zone |           |          |         | plain   |
holdshelf_status | character(1)          |           |          |         | extended |
removed_gmt      | timestamp with time zone |           |          |         | plain   |
removed_by_user  | character varying(255) |           |          |         | extended |
removed_by_process | character varying(255) |           |          |         | extended |
removed_by_program | character varying(255) |           |          |         | extended |
View definition:
SELECT hold_removed.patron_record_id,
       hold_removed.record_id,
       hold_removed.placed_gmt,
       hold_removed.is_frozen,
       hold_removed.delay_days,
       hold_removed.location_code,
       hold_removed.expires_gmt,
       hold_removed.status,
       hold_removed.is_ir,
       hold_removed.p Pickup_location_code,
       hold_removed.is_ill,
       hold_removed.note,
       hold_removed.ir_pickup_location_code,
       hold_removed.ir_print_name,
       hold_removed.ir_delivery_stop_name,
       hold_removed.is_ir_converted_request,
       hold_removed.patron_records_display_order,
       hold_removed.records_display_order,
       hold_removed.on_holdshelf_gmt,
       hold_removed.expire_holdshelf_gmt,
       hold_removed.holdshelf_status,
       hold_removed.removed_gmt,
       hold_removed.removed_by_user,
       hold_removed.removed_by_process,
       hold_removed.removed_by_program
FROM hold_removed;

```



Updated SQL Views: Loan rule table

```
iii=> \d+ sierra_view.circ_loan_rule;
View "sierra_view.circ_loan_rule"
      Column          | Type          | Collation | Nullable | Default | Storage | Description
-----+-----+-----+-----+-----+-----+-----
loan_rule_num        | integer      |           |          |         | plain   |
period_uom           | integer      |           |          |         | plain   |
loan_period          | integer      |           |          |         | plain   |
first_renewal_period | integer      |           |          |         | plain   |
additional_renewal_period | integer      |           |          |         | plain   |
is_holdable          | boolean      |           |          |         | plain   |
is_shippable         | boolean      |           |          |         | plain   |
ship_days            | integer      |           |          |         | plain   |
pickup_days          | integer      |           |          |         | plain   |
max_renewal          | integer      |           |          |         | plain   |
grace_period         | integer      |           |          |         | plain   |
replacement_processing_fee | numeric(30,6) |           |          |         | main    |
replacement_bill_service_charge_amt | numeric(30,6) |           |          |         | main    |
is_homepickup        | boolean      |           |          |         | plain   |
View definition:
SELECT circ_loan_rule.loan_rule_num,
       circ_loan_rule.period_uom,
       circ_loan_rule.loan_period,
       circ_loan_rule.first_renewal_period,
       circ_loan_rule.additional_renewal_period,
       circ_loan_rule.is_holdable,
       circ_loan_rule.is_shippable,
       circ_loan_rule.ship_days,
       circ_loan_rule.pickup_days,
       circ_loan_rule.max_renewal_num AS max_renewal,
       circ_loan_rule.grace_period,
       circ_loan_rule.replacement_processing_fee_amt AS replacement_processing_fee,
       circ_loan_rule.replacement_bill_service_charge_amt,
       circ_loan_rule.is_homepickup
FROM circ_loan_rule;
```

Resource Sharing



OCLC ILL Request Transfer

Operation Wizard

Please select the acquisition method to use.

- OCLC ILL Request Transfer
- BLDSS ILL
- E-MAIL request to another supplier
- Print ILL letter
- OCLC ILL Request Transfer

WorldShare

Interlibrary Loan Admin

Interlibrary Loan Home

Discover Items

Borrowing Requests

New For Review (28)

Not Reviewed (28)

2021 ACM Workshop on Body Centric Computin...

Produced

Returned

Create Request

Lending Requests

Purchasing Requests

Print Queue (0)

Borrowing Requests: Not Reviewed (28)

Results 1 - 20 of 28

ID	Status	Media Type	Title	Patron	Date Requested	Need
212880154	Not Reviewed		A dissertation on apoplexy:MD	Stein, Gertrude	03/29/2022	04/
212879104	Not Reviewed		2021 ACM Workshop on Body Centric Computing Systems	Stein, Gertrude	03/29/2022	04/
212860619	Not Reviewed		French Braid. A novel.	Stein, Gertrude	03/28/2022	05/
212854329	Not Reviewed		The Story of Wildlife in Iowa	Yerby, Lorees	03/28/2022	05/
212810105	Not Reviewed		The elephant /	Coyote,	03/24/2022	04/



NCIP Relais Holdshelf Slip Print Template

The screenshot shows a 'Settings' window with a grid of menu items. The 'Print Templates' menu item is highlighted. Below the menu, the 'Output Type' is set to 'NCIP Relais Holdshelf Slip' and the 'Use Print Templates' checkbox is checked. Under 'Preferred Templates', there is an empty list. Under 'Other Templates', the template '_NCIPHoldshelf' is selected, with 'Default NCIP Relais' as a sub-option. A back arrow button is visible at the bottom right of the template lists.



Patron name: Cat, Fabio D.
Patron barcode: 20160413111
Patron email: jwillis@iii.com
Patron telephone: 510-645-3530
Item barcode: 20220301001kt
Title: Pot pies
Author: Calendar, Marie
Call number: CAL
Pickup location: South
Pull date: Tue Mar 08 2022

Direct to INN-Reach

Name	MNDA	On-boarded	API key	Using Sandbox	Certification In Progress	In Production
AutoGraphics	x	x	x	x	x	x
Biblionix	✓	✓	✓	✓	x	x
ByWater Solutions/Koha	✓	✓	✓	✓	✓	✓
Ex Libris/Alma	✓	✓	✓	✓	✓	✓
Evergreen	✓	✓	✓	✓	x	x
EBSCO/FOLIO	✓	✓	✓	✓	✓	x
Follett	x	x	x	x	x	x
IDS	x	x	x	x	x	x
OCLC/Wise	✓	✓	✓	x	x	x
Sirsi Dynix/Symphony	✓	✓	✓	x	x	x
TLC/Carl.X	✓	✓	✓	✓	x	x

Vendor status as of April 2023

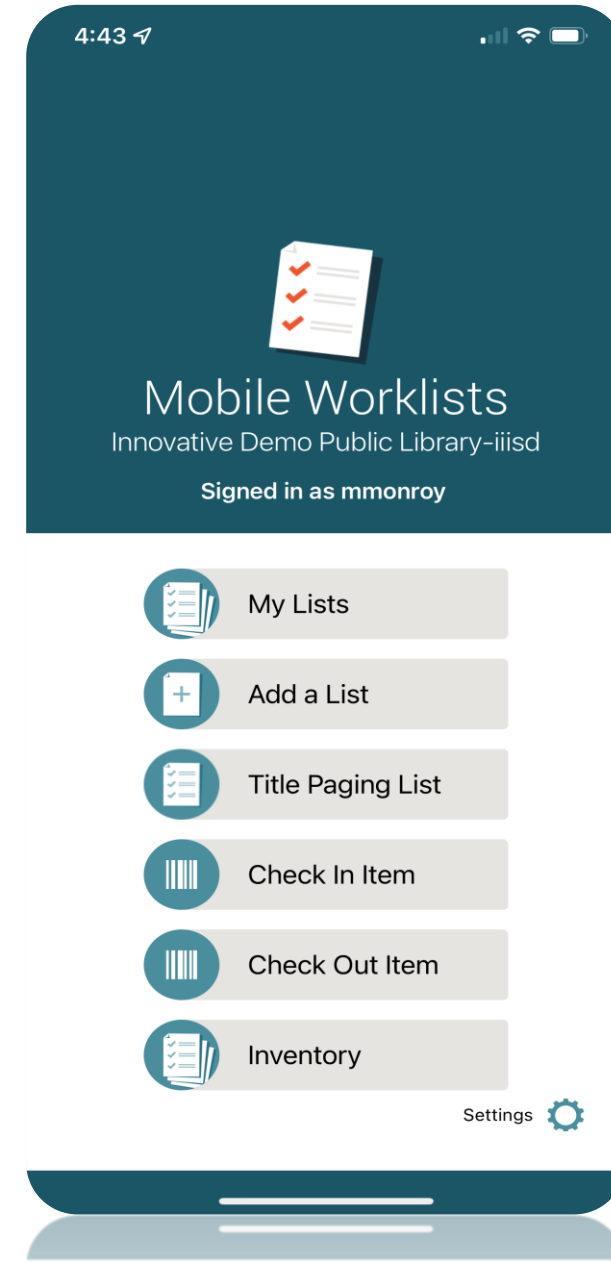
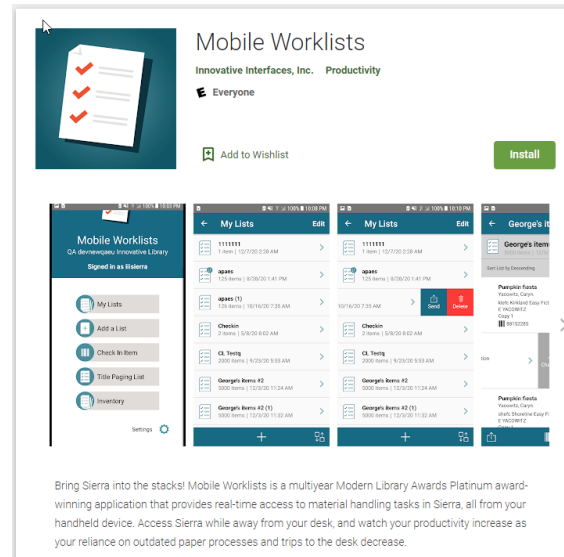
Mobile Solutions



Mobile Worklists

New features in 2022

- Check Out Item (4.3)
- Personalized Home Screen (4.4)
- Checkin Location Name on Item Details (4.5)



LX Starter

What is the Experience Today?

ILS-Driven Notices

Sierra

Overdue Notice

07/01/2022

Shellmound Main Library
5850 Shellmound Street
Emeryville, CA 94608

Smith, John

FIRST OVERDUE: The item(s) listed here is/are overdue. Please renew or return to the library as soon as possible. Thank you. Library Home Page <http://www.iii.com>

ITEM #	1		
AUTHOR:	Grant, James.		
TITLE:	John Adams : party of one		
CALL #	973.44 ADA	BARCODE:	31494005151210
LOCATION:	Main Non-Fiction	DUE DATE:	08-03-11

Polaris

Monday, November 8, 2021

SARATOGA SPRINGS PUBLIC LIBRARY
47 WINDING SOUK
AÏN BEÏDA, OUM EL BOUAGHI JFN847 276WO

Requested items are ready at Saratoga Springs Public Library, Telephone:518-584-8052

The following items are being held for you at the library. Please pick the items up on or before the date indicated. Please note the number of days you have to pick-up your hold, this has been changed. In response to patron requests for a faster turnaround on holds, we have reduced the number of days library materials remain on the hold shelf. Please call the library Circulation Department at 584-8052 if you have any questions.

<u>Title</u>	<u>Author</u>	<u>Barcode</u>	<u>Format</u>	<u>Call No.</u>	<u>Held-Till</u>
Wizards at war	Duane, Diane.	ILLSlip1	Book	ILL Temp class Temp cutter Temp suffix Temp vol Temp copy	11/20/2020

Modern Email Notices are Critical to the ILS



Hi Abby, Your holds are ready for pickup!

Pickup at Midpointe Library Middletown

Once inside the library, go to the front desk. Show your library card to the librarian on duty & request your items. The branch's address is 125 South Broad Street, Middletown, OH 45044

[Address & Hours](#)



Raceless: In Search of Family, Identity, and the Truth About Where I Belong ...
by Steven Schnur
Paperback Book

Call No. J SCHNUR
Branch Middletown
Pickup by **Oct 20, 2021**



Harry Potter and the half-blood prince
DVD

Call No. J SCHNUR
Branch Middletown
Pickup by **Oct 20, 2021**



Harry Potter and the Goblet of Fire
by Rowling, J. K.
Audiobook

Call No. J SCHNUR
Branch Middletown
Pickup by **Oct 20, 2021**



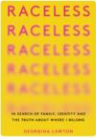
Your items are overdue. Return them soon to avoid fines

For each day that these items aren't returned, a fee of \$0.15 will be charged to your account. [View Your Account](#)

Return to any library location by Nov 31, 2021

All of our locations have book dropboxes. Please return any items that aren't a book to the front desk.

[Find a Location](#)



Raceless: In Search of Family, Identity, and the Truth About Where I Belong ...
by Steven Schnur
Paperback Book

Overdue
Since Nov 31, 2021



Harry Potter and the half-blood prince
DVD

Overdue
Since Nov 31, 2021



Harry Potter and the Goblet of Fire
by Rowling, J. K.
Audiobook

Overdue
Since Nov 31, 2021

LX Starter



#IUG2023

IUG 2023

Sierra Notices Supported in LX Starter



LX Starter: The Rise of ILS Notices
Friday @ 4:30 PM (Phoenix A)

Notice Type	Supported Now
Overdue	<ul style="list-style-type: none">• Overdue (level 1)• Overdue (level 2)• Overdue (level 3)• Overdue (level 4)• Overdue (level 5)• Overdue (level 6)
Courtesy	<ul style="list-style-type: none">• Courtesy notices
Holds	<ul style="list-style-type: none">• Hold Pickup
Fines & Fees	<ul style="list-style-type: none">• Bills

Resources

Resources

- Sierra documentation and user guides
 - [Documentation.iii.com](https://documentation.iii.com)
- Sierra roadmap
 - [Support.iii.com](https://support.iii.com)
 - <https://portal.productboard.com/iii/6-innovative-product-status-board-new/tabs/22-sierra>



Make "Mark Damaged Items" Behave Like "Mark Lost Items"



MIKE DICUS Posted on December 2021

Description:

Update the workflow to mark items as damaged and send a bill to the patron.

Value:

Library staff will be able to easily mark an item as damaged and have the system bill the patron the amount charged, similar to the way a lost item is handled.

Idea Lab: The Comeback Challenge; Sierra - Always Open

How important is this to you?

NOT IMPORTANT

NICE-TO-HAVE

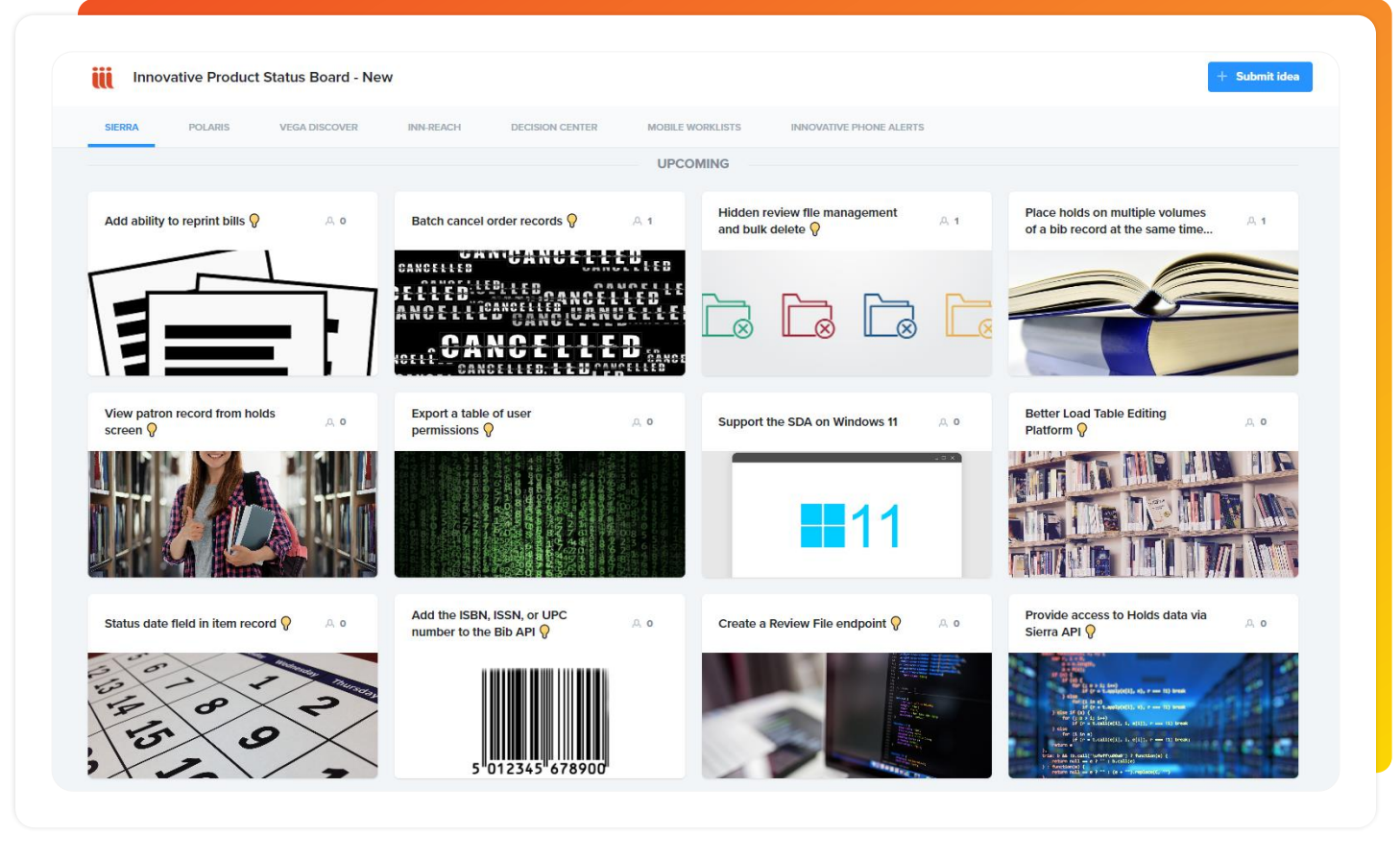
IMPORTANT

CRITICAL

Sierra Product Roadmap

[Support.iii.com](https://support.iii.com) or
<https://portal.productboard.com/iii/>

- Sierra
- INN-Reach
- Decision Center
- Mobile Worklists
- Innovative Phone Alerts



Enhancements

If I Ran the Zoo:
How an Idea Becomes a Product
Saturday, 9:00 am

IUG Enhancements Forum
Saturday, 10:30 am

<https://ideas.iii.com>

The screenshot shows the 'Idea Exchange' website. At the top left is the 'iii innovative Part of Clarivate' logo. To its right is the text 'Idea Exchange'. In the top right corner, it says 'New and returning users may Sign In' with a plus icon. Below the header is a large banner image of people collaborating, with the text 'Innovate with us' and 'Submit your ideas to the community, explore and support others ideas and be a part of defining a better future.' Below the banner are three main sections: 'Have an Idea?' with a lightbulb icon and a description; 'Vote your favorite ideas!' with a checkmark icon and a description; and 'Product Forums' which contains two cards for 'ILS - Polaris' (129 ideas) and 'ILS - Sierra' (91 ideas), each with a right-pointing arrow. On the right side of the page, there is a search bar, a 'Recently Activity' section with a dropdown arrow, and a specific activity card for 'ILS - Polaris' updated on 04/26/23, with the description 'Create and pay an invoice without attaching it to a purchase order' and the category 'Acquisitions, Serials & Item/Issue/Inventory Management'. A blue tag 'ALREADY SUPPORTED' is visible at the bottom of the activity card.

Additional Resources



Sessions:

- Load Profilers Forum – Friday, May 12 @ 4:30 pm
- LX Starter: The Rise of ILS Notices – Friday, May 12 @ 4:30 pm
- If I Ran the Zoo or How an Idea Becomes a Product – Saturday, May 13 @ 9:00 am
- IUG Enhancements Forum – Saturday, May 13 @ 10:30 am



Public Roadmap: <https://portal.productboard.com/iii/>



Idea Exchange: <https://ideas.iii.com/>



Questions?

- Email: mike.dicus@iii.com or mike.dicus@clarivate.com



THANK YOU

mike.dicus@iii.com