



# IUG24

TOGETHER WE DRIVE INNOVATION

March 25 - 27, 2024 | Detroit, Michigan

## TOP SPEED

*FROM ZERO TO POLARIS IN SIX MONTHS*

Nate Burnard, Christine Diederich, Matt Etzel,  
Tonya Frandle, Jeff Garver & Kevin Wells



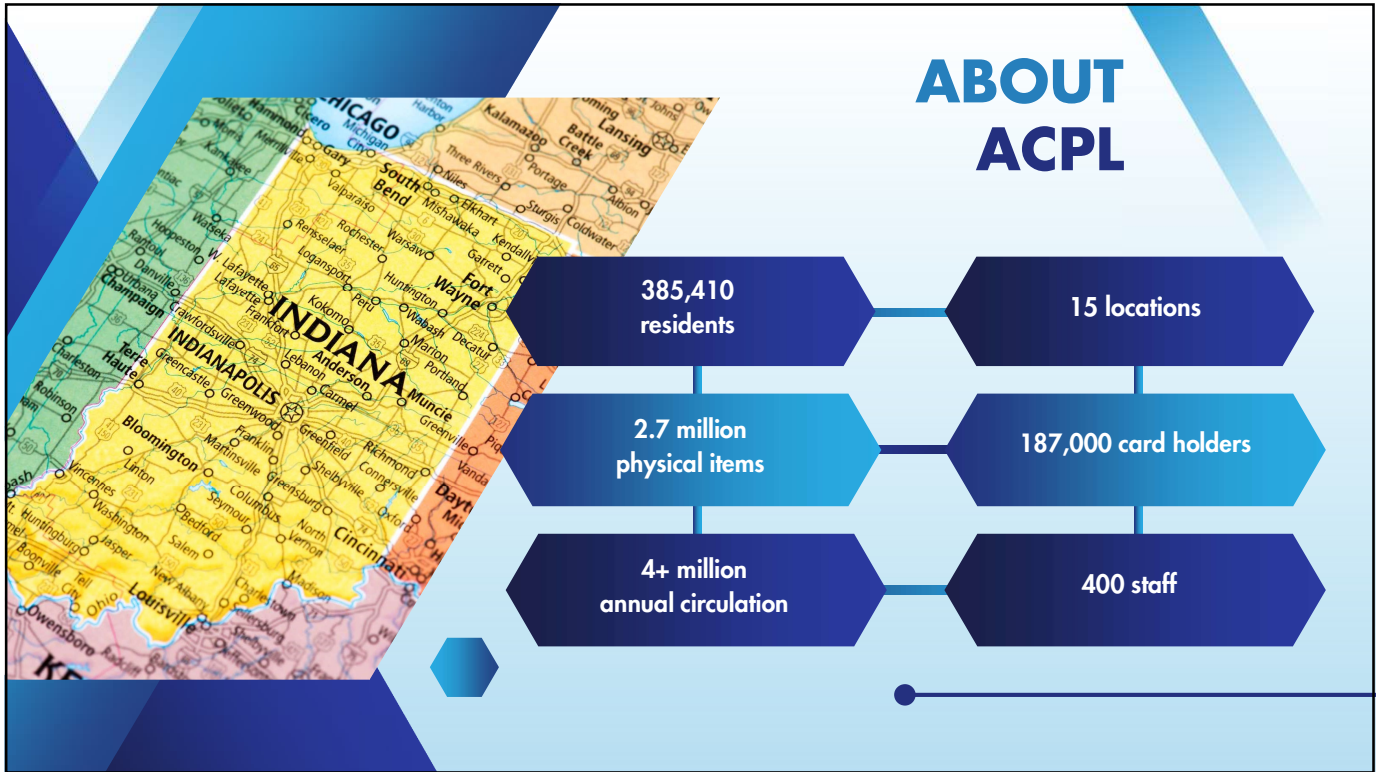
Allen County  
Public Library

## TOP SPEED

FROM ZERO TO POLARIS  
IN SIX MONTHS



IUG Conference 2024



## IMPETUS & CHALLENGES

- User Feedback (Patron & Staff)
- Increase User Satisfaction
- Improve Ease of Use
- Previous ILS Contract Expiring in October 2023  
*6-Month Implementation Schedule*
- Staff Ownership, Training & Competency
- Data Migration & ILS Formatting Differences
- Bibliographic Record Complexity
- Fully Integrating our IT Department
- Implementing PowerPac & Vega Discover
- Migrating to Innovative Mobile & Piloting Innovative Promote Web

# TODAY'S SPEAKERS



**Nate Burnard**  
Systems Services Manager



**Christine Diederich**  
Technical Services Manager



**Matt Etzel**  
Collection Services Manager



**Tonya Frandle**  
Public Services Manager

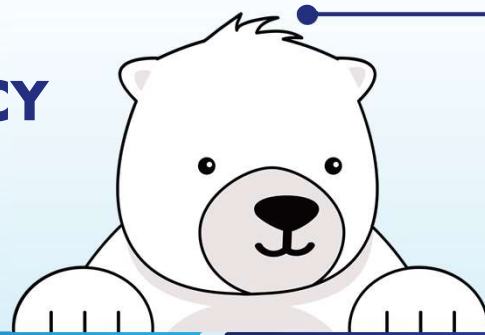


**Jeff Garver**  
Digital Communications Specialist



**Kevin Wells**  
IT Services Manager

# STAFF OWNERSHIP, TRAINING & COMPETENCY



New Ways to Engage  
& Communicate



Train the Trainer



Constant Feedback

Home Training Resources ACPL Polaris Teams General Resources Schedule FAQ Polaris Procedures Edit

### Your One-stop ACPL Polaris Portal

Training Resources Schedule General Resources FAQs

#### News and Announcements

- Welcome Polar(is) Bears**  
Welcome to our newest ILS Team, the Polar(is) Bear! The...  
Kimberly Bolan 3 days ago
- Allen County Public Library Selects Polaris and Vega Discover - Innovative Interfaces Inc.**  
The Indiana library joins the innovative family.  
Kimberly Bolan 3 days ago

**Countdown to Polaris**  
136 08 25 27  
days hrs min sec  
We've got this!  
Learn more

**Important Dates** See all  
+ Add event

- AUG 29 OCT 13** Internal Staff Training  
Tue, Aug 29, All day
- OCT 30-31** Staff Polaris Kick-off Day/Staff Development Day  
Mon, Oct 30, 11:00 AM
- OCT 31** Polaris Public Launch Day  
Tue, Oct 31, All day

# DATA MIGRATION

- Data Consultant**
- ILS Formatting Issues**
- Constant Review & Testing**
- Constant Communication**

Edition: First edition.

Publisher, Date: Lancaster, Pennsylvania (5 Thomas Road, 17602) : Sarah E. Shirk, (2019) ©2019

Description: 5 volumes in 21 (unpaged) : genealogical tables : 28 cm

Subjects: Wright family.  
**Sensenig** family.  
*Sensenig*, Jacob, 1693-1769 -- Family.  
 Krey, Maria Winnertz, 1684-- Family.  
 Abbott family.  
 Adair family.  
 Adams family.  
 Eaker family.  
 Albert family.  
 Albin family.  
 Albrecht family.  
 Albright family.  
 Alderfer family.  
 Alexander family.  
 Aleman family.  
 Allen family.  
 Allgyer family.  
 Allison family.  
 Allsman family.  
 Alspaugh family.  
 Althouse family.  
 Alvarez family.  
 Ambler family.  
 Ambrose family.  
 Amendt family.  
 Amstutz family.  
 Anderson family.  
 Andes family.  
 Andrews family.

## BIBLIOGRAPHIC RECORD COMPLEXITY

- Data Cleanup & Record Variety
- Material Types
- Shelf Locations
- Authority Control

## INTEGRATING THE IT DEPARTMENT



Part of the ILS Team



IT Staff Education



Third Party Vendors



# IMPLEMENTING POWERPAC & VEGA DISCOVER

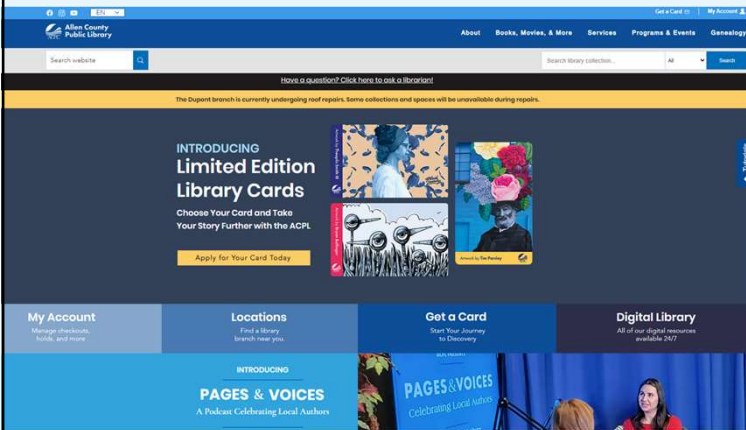


Vega Discover from Day 1 

Adding PowerPac 

Showcases 

# MIGRATING TO INNOVATIVE MOBILE & PILOTING INNOVATIVE PROMOTE WEB



Patron-first Design & Discoverability

Assessment & Opportunity

Build & Test

Constant Improvement

# KEYS TO OUR SUCCESS



A  
Transparent  
Plan



Active &  
Continual  
Staff  
Engagement



Training &  
Testing



Constant  
Communication



# THANK YOU

STAY OUT OF TROUBLE



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