

Implementing SSO in LEAP

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Chicago Public Library

Stats



2028 Staff Users

81 Branches

2167
Workstations

Serving
potentially 2.167
million people

Pulaski Day!

Pulaski Day Plan

- Upgrade from 7.3 to 7.5
- Go live with SSO
- Run some tests
- Ride off into the sunset



Some things to think about

- Upgrade support team was not connected with the SSO team
- SSO team did not have access to Azure: not ours and not one of their own
- At this point, SSO support can't go too far beyond the documentation that they give to you to implement it
- Who is setting up your Azure instance and do they have time to talk with III support?
- Lowercase
- It is probably a typo



Something went wrong.

Please try the recommended action below.

Refresh the application

Fewer Details

```
UTC Date: 2023-11-21T18:52:53.189Z
Client Id: 9035A3B3EAA64B668B9D2C69A25DA924
Session Id: f2b22f76-c35d-4055-b7b1-d0a5f4ab9175
Client Version: 20231110003.14
BootResult: accessDenied
Back Filled Errors: Unhandled Rejection: Error: 500:undefined|undefined:undefined
err: Microsoft.Exchange.Data.StoreObjects.AccessDeniedException
esrc: StartupData
et: ServerError
estack: Microsoft.Mapi.MapiExceptionNoAccess
st: 500
ehk: X-OWA-Error
efe: SJ0PR05CA0041, CH2PR17CA0016
ebe: SJ0PR09MB6286
ewsver: 15.20.7025.18
emsg: ErrorPermissionDenied
```



Pick an account

Which account do you want to sign out of?



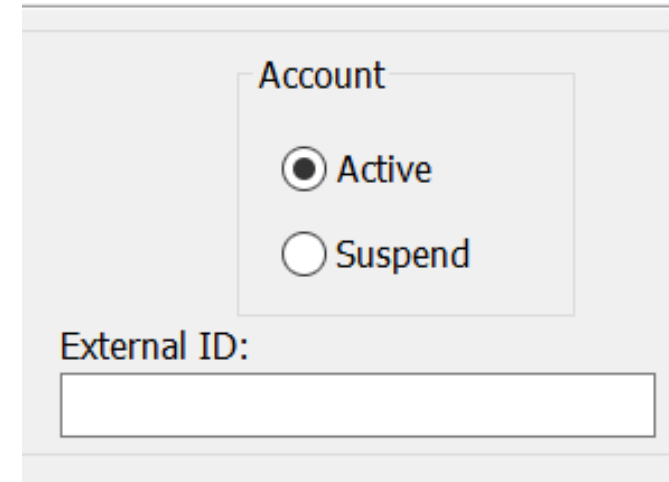
Alvin Dantes
adantes@chipublib.org
Signed in

Now it just works



Other info

- Don't need e-mail addresses
- Don't need a domain
- Will get a new little text box that says External ID
- It's only in LEAP
- It's always typos



Account

Active

Suspend

External ID:



Thank you