Notes from the System Administrator’s Forum at IUG 2018

1. How are we going to track Leap clients? When someone logs in, they can choose any registered workstation.
   1. Currently, there isn’t any way in Polaris to do this.
   2. Leap transactions are tracked in PolarisTransactions
   3. Also check the Polaris.ApplicationService log
2. How to secure Leap
   1. Since it’s a web service you can set time and IP restrictions or MAC address verification in IIS.
   2. Some libraries use a VPN that only allows that IP address range
   3. Enable the external instance of the Leap server and limit to specific users
   4. One library mentioned having remote users connect via a remote desktop app.
3. Documentation
   1. Last version in PDF form is 4.2
   2. Anything adding since is in the What’s New for that version
   3. The help files online are up-to-date
4. How is anyone circulating bike locks?
   1. Create bib and item records
   2. Libraries are also circulating HotSpots and all matter of equipment
5. Can Polaris recode vendor RFID tags?
   1. Yes, it should, but it is possible that the data model is incompatible
6. Leap: the hold block is not allowing staff to get past to checkout
   1. Not normal behavior, recommend the library open a ticket