IUG Enhancements Forum

Sarah Frieldsmith and Eleanor Crumblehulme

IUG Enhancements Leadership Team

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IUG Steering Committee, Member at Large
Systems Librarian
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Library Systems Administrator
SILS Consortium

Kathy Setter
MORE Project Manager
IFLS Library System

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Innovative Enhancements Leadership Team

Whitney Murphy
Director of Product Management

Mike Dicus
Sierra Product Manager

Samantha Quell
Polaris Product Manager

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Innovative's Enhancements Process

- [Idea Exchange](#) is Innovative's enhancement space
  - UserVoice software
  - Formerly Idea Lab (Spigot/Plainview software)
  - Managed by Innovative
  - Moderated by IUG
- [Product board](#) is where Innovative tracks features in recent and upcoming releases (ideas from users are marked with a light bulb)

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Idea Lab - Year in Review

Timed Challenges:

- All Together Now
  - Sierra and Polaris
  - Batch updates/bulk change

- Academically Speaking
  - Sierra
  - Features for academic libraries

- Analyze This!
  - Polaris
  - Reporting

Sierra - Academically Speaking

Challenge ended 5 months ago   View Timeline

This challenge is for ideas that will improve functionality and introduce new features to support academic libraries and, more broadly, workflows in all types of libraries. Submit ideas about link checking, course reserves, system integrations, or anything else that would help library staff provide exceptional service to library users.

17   169   62   432

Polaris - Analyze This!

Challenge ended 5 months ago   View Timeline

This challenge is for ideas that will improve functionality and introduce new features to support reporting for your library. Submit ideas about SimplyReports, improvements/additions to canned reports, data elements that would help with reporting or anything else that would enable you to gather data for your library.

15   257   86   437

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Idea Lab - Year in Review

By the numbers…

- 3 timed challenges
- Ideas Selected
    - Always open - 17
    - Challenges - 13

- 1,024 active users
- 297 ideas submitted
- 2,142 comments
- 11,718 votes
- 46 ideas on the roadmap or in release

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Idea Lab - Year in Review

Sierra Selected Ideas

- Sierra 5.6 - Display volume in holdings records

- Sierra 6.0 - Add the primary 020 ISBN number to BIB API for Book Jacket Displays

- Sierra 6.0 - Allow API actions to use stat group other than 0

- Sierra 6.0 - Download Multiple FTP Files at once

- Sierra 6.0 - Remove redundant link to help manual

- Sierra 6.0 - Status date field in item record

- Sierra 6.0 - View patron record from holds screen

- Decision Center 2022 - Option to export all bib and item result lists to Create Lists

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Idea Lab - Year in Review

Polaris Selected Ideas

- Polaris 7.3 - Allow pasting of passwords in the My Account>My Record>Change Logon fields

- Polaris 7.3 - Leap: link to items list from invoice

- Polaris 7.4 - Allow single name

- Polaris 7.4 - In Leap, let users set the default view when viewing a bib record

- Polaris 7.4 - Leap: Make MARC Import default view for cataloging processing

- Polaris 7.4 - Username Registration Field

- Polaris 7.5 - LeapWeb App Menu Customization

- Polaris 7.5 - Multiple Pickup Options Without Creating Additional Branches

- Polaris n/a - Improve Known Issues Documentation

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Idea Lab - Year in Review

Top participants

Most ideas
- Sierra - Elizabeth Wright
- Polaris - Jennifer Hoffman

Most comments
- Sierra - Jeremy Goldstein
- Polaris - Eleanor Crumblehulme

Most votes
- Sierra - Tammy Poquette
- Polaris - Tami Miller

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Idea Lab - All Time

By the numbers…

- Always Open
  - 2,079 ideas
  - 192 selected ideas
  - 11,942 comments
  - 65,645 votes
- 33 Timed Challenges
- 4,955 users
- 217 ideas on the roadmap or in release

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Idea Lab - All Time

Top participants

Most ideas

- Sierra - Lloyd Chittenden
- Polaris - Wes Osborn

Most comments

- Sierra - Jeremy Goldstein
- Polaris - Lynn Reynish

Most votes

- Sierra - Jeremy Goldstein
- Polaris - Brandi Anton

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Idea Lab Team Volunteers 2022/2023 - Thank you!!!

Polaris

Beth Bechtel

Kristine den Boon

Mieko Fujiura-Landers

Clark Kent

Jamie King

Beth Lane

Kathy McKinney

Daniel Messer

Celia Mulder

Sharon O'Brien

Sara Scodius

Amie Scott

Erin Shield

Elaine Sloan

Sarah St. Martin

Jeff Tate

Jason Tenter

Sierra

Kimberly Allen

Lindsey Bray

Shawn Farrell

Xuemei (Sherry) Ge

Roz Goldstein

Jeremy Goldstein

Adam Hornsey

Kristina Johnston

Kanta Kapoor

Eileen Keller

Sundari Kishore

Laura Lazaraton

Jennifer Nicolotti

Cassie Ogle

Paivi Rentz

Dorothea Richards

Pam Skittino

Jason Thomale

Nicole Turzillo

Lynn Uhlman

Alex Vancina

Sheryl VanderWagon

Diane Ward

Joy Wiser

Annette Woods

Elizabeth Wright

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How to get involved

Apply to be an Idea Expert
- Annual IUG voting process
  - Polaris or Sierra
- Bonus skill(s): experience with Vega, Mobile, IPA, and/or INN-Reach
- Keep an eye out for recruitment information via IUG channels

Be active in Idea Exchange
- Submit ideas, vote, and comment
- Use the importance ranking buttons
- Share ideas and encourage your colleagues to check it out

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THANK YOU